ANNUAL REPORT



HAMILTON POLICE SERVICE Together. Stronger. Safer.



VISION

TO BE A TRUSTED PARTNER IN DELIVERING PUBLIC SAFETY.

MISSION

TO SERVE AND PROTECT IN PARTNERSHIP WITH OUR COMMUNITIES.

OUR VALUES

COMPASSIONATE DEDICATED INCLUSIVE INTEGRITY INNOVATIVE PROFESSIONAL TEAMWORK

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MESSAGE FROM THE CHAIR OF THE BOARD



On behalf of the Hamilton Police Service Board, I am pleased to present the 2020 Hamilton Police Service Annual Report. Although the global pandemic presented many challenges in our community, 2020 remained an active and productive year for our Board.

There was a change in membership over the course of the year. The Board welcomed new member Mel Athulathmudali, who was appointed by the Lieutenant Governor of Ontario. We also thank Donald MacVicar for his years of service and dedication to the Board as he steps down from his role.

Last year also saw the opening of the new Hamilton Police Investigative Services Building. The 63,000 square foot building features state of the art forensics laboratories, which were important to reduce the threat of cross contamination of evidence. The project marked a new chapter for the Service and is the largest capital project in its history.

This Annual Report is the second year of the 2019 2021 Business Plan. Developed in consultation with the community, the Business Plan sets the direction as Hamilton Police serve and protect in partnership with our communities. Key priorities include community safety, engagement and

partnerships, people and performance, and technology and asset management.

I would like to thank my Board colleagues for their commitment and dedication to strong governance. As a Board, we extend our thanks and appreciation to Chief Girt and all Hamilton Police Service members for continuing to make Hamilton a strong and safe place to live and grow. This was an exceptionally challenging year and the successes highlighted in this report illustrate what can be accomplished when we work together.

Mayor Fred Eisenberger, Chair, Hamilton Police Services Board

POLICE SERVICE BOARD MEMBERS



Geordie Elms PROVINCIAL APPOINTMENT March '19 - March '22

MAYOR

1

Dec '14 - Nov '18

Dec '18 - Nov '22

Fred Eisenberger

MUNICIPAL APPOINTMENT Dec '06 - Nov '10



Mel Athulathmudali PROVINCIAL APPOINTMENT Sep '20 - Sep '23



COUNCILLOR Chad Collins MUNICIPAL APPOINTMENT Feb '14 - Nov '14 Dec '18 - Nov '22



Donald MacVicar PROVINCIAL APPOINTMENT Sep '15 - Sep '20



COUNCILLOR Tom Jackson MUNICIPAL APPOINTMENT Feb '95 - Nov '97, Dec '97 - Nov '00 Dec '00 - Nov '03, Apr '06 - Nov '06 Dec '18 - Nov '22



Pat Mandy PROVINCIAL APPOINTMENT March '18 - March '20



Fred Bennink CITIZEN APPOINTMENT March '19 - Nov '22



Kirsten Stevenson Administrator

MESSAGE FROM THE CHIEF

This past year brought unprecedented changes to our community and how we do business.

We all needed to do our part and our police service was no different. We were asked to stay apart from our friends, extended family and our colleagues.

While you saw some modifications to daily operations like restricted access to our facilities, we remained committed to providing the best service possible. Our members were out there 24 hours a day, seven days a week, and 365 days a year working to keep our community safe.

Although the pandemic presented challenges to the way we delivered policing, we received 371,343 calls and responded to 316,891 calls for service in Hamilton.

This 2020 Annual Report marks the second year of the 2019-2021 Business Plan and highlights the significant achievements by our members. In the following pages, you will find stories about successful partnerships, community safety initiatives, complex investigations and advancements in technology.



This work would not have been possible without the hard work and dedication of Hamilton Police Service civilian and sworn members.

We thank our first responder partners, community groups, organizations, businesses and members of the public for working alongside us to keep our community safe. This past year has tested our resolve but Hamilton is resilient. Through it all, you have demonstrated the importance of working together to make our community stronger.

Together. Stronger. Safer.

Eric Girt, Chief of Police

SENIOR COMMAND



DEPUTY CHIEF Frank Bergen

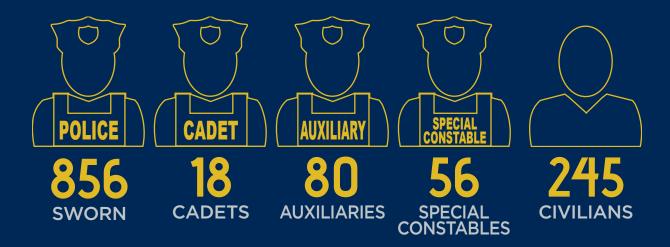


DEPUTY CHIEF Ryan Diodati



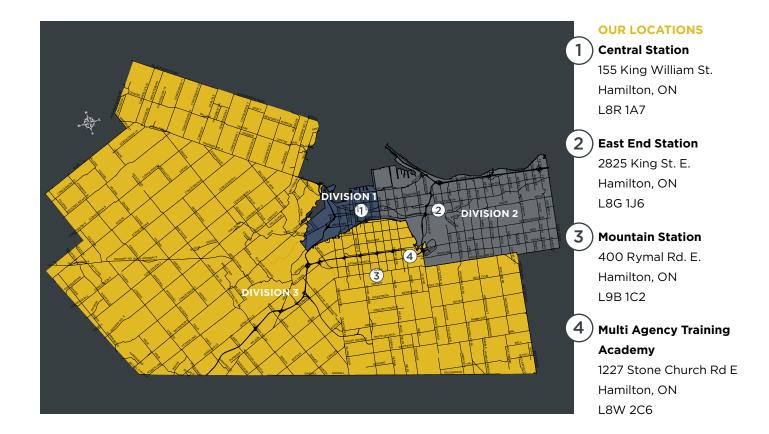
CHIEF ADMINISTRATIVE OFFICER Anna Filice

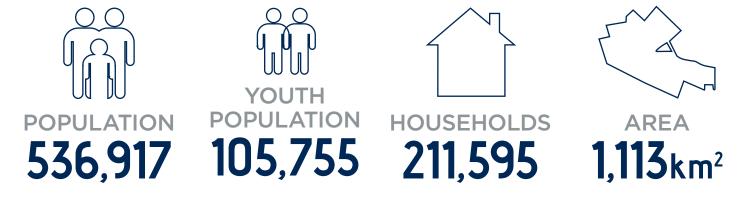
Our vision to be a trusted partner in delivering public safety is what motivates our members each and every day. Hamilton Police Service is an innovative police service dedicated to working in partnership with our communities to make Hamilton a safe and healthy community to live and work. Established in 1846, Hamilton is one of the oldest policing services in the English-speaking world.



POLICING OUR COMMUNITY

Hamilton Police Service is comprised of three divisions, plus a training facility, that provide frontline and investigative services to Hamilton's more than 500,000 residents.





SOURCE: 2016 CANADA CENSUS PROFILE

OUR YEAR IN NUMBERS



P67% EVALUATION OF THE ARMS SEIZED	51 from 2019 SHOOTINGS	HOMICIDE VICTIMS
CRISIS OUTREACH AND SUPPORT TEAM (COAST) 2,358 MOBILE VISITS	MOBILE CRISIS RAPID RESPONSE TEAM (MCRRT) RESPONDED TO 3230 PERSONS IN CRISIS	334 Social NAVIGATOR REFERRALS
To be a constrained of the second sec	380	FOR SERVICE 969 ER DAY)

COMMUNICATIONS

TOTAL CALLS RECEIVED



371,343

911 CALLS RECEIVED



201,226

911 CALLS ABANDONED*



935

NON_EMERGENCY CALLS RECEIVED





DISPATCHED FOR SERVICE (CAD EVENTS)



316,891

EMERGENCY 911

NON-EMERGENCY 905.546.4925



NEXT GENERATION 911

Our 9-1-1 system has been a success story for more than 30 years but it's now time to renew the technology. The current system can't keep up with evolving technologies or meet the public's expectations of a modern 9-1-1 platform.

That's where Next Generation 9-1-1 comes in. On March 30, 2024, current 9-1-1 networks will be decommissioned and transitioned to a new platform.

Emergency communications are evolving to include more than just voice. To accommodate technological enhancements, various types of digital information must also be effectively processed and managed to best assist callers, call takers/dispatchers, and emergency responders.

But it's not just about new technology. The new system will provide enhanced situational awareness and additional opportunities for collaboration and transformational change in emergency services operations.

Learn more at https://crtc.gc.ca/eng/phone/911/gen.htm

POLICING DURING THE PANDEMIC

In March 2020, life as we knew it changed forever. It only took a few days for our world to shut down with borders closed and air travel halted.

We were asked to stay home and stay safe. We missed seeing family, friends and colleagues. We had to stay away from our favourite spots and for many of us, home became our new workplace. For others, work disappeared. We made sacrifices to keep ourselves, our loved ones and our community safe.

Through it all, we learned the power of community.

Whether it was supporting our healthcare workers, checking in on elderly neighbours or finding new ways to connect, Hamiltonians showed that we are stronger together. We all needed to do our part and our police service was no different. When the world stayed home, our members continued to come to work to keep our community safe and ensure we were there when you needed us most.

While it's not over, as a community we have learned some valuable lessons. We know we need each other now more than ever. That we are better when we help each other. And that we are stronger when we come together.

Our community is resilient. We've got this, Hamilton.

Together. Stronger. Safer.

POLICE EMERGENCY OPERATIONS CENTRE (PEOC)

Formed on March 13, 2020, the Police Emergency Operations Centre helped guide the Hamilton Police Service response to COVID 19. During the pandemic's initial stages, the PEOC met daily to provide accurate and timely information to our members and the community.

The PEOC was responsible for the following:

- Participating on city wide pandemic planning committees
- Reviewing and implementing Federal, Provincial and local public health unit protocols and emergency plans.
- Developing the Hamilton Police COVID 19 Pandemic Response Plan and sharing with members
- Writing and distributing COVID 19 member updates with information on new legislation and regulations as well as amended administrative procedures.
- Creating educational material to enhance employee awareness related to virus protection.

In 2020, the PEOC:



COMMUNITY INVOLVEMENT - GIVING BACK



Our Hamilton Police members represent our organization at hundreds of events across Hamilton every year. We believe it is important to give back to the city where we live and work.













Climb for Cancer



Hamilton Police members donated to local organizations through Project Concern. Established in 1976, Project Concern was created to help give back to the community through donations from current and retired members. Every year, Project Concern donates to 20-30 local organizations across our community.











McMaster Children's Hospital Visi

*Photo taken pre Covid 19 Pandemic

AWARDS & RECOGNITION

VICTIM SERVICES BRANCH AWARD OF DISTINCTION

This award recognizes excellence in assistance to victims of crime and trauma. The recipient reflects the values and ethics of the Service by consistently demonstrating sensitivity and takes an initiative to ensure victims are connected to services that will be able to assist them in the next steps of their recovery.

Detective Constable Kudo Park and Detective Constable Mike MacSween

PROBLEM ORIENTED POLICING PROJECT OF THE YEAR

This award was created in 2011 in honour of retired Superintendent John Petz, whose dedicated work was instrumental in improving our police service's ability to meet community needs and proactively solve community problems. As a result, Problem Oriented Policing (POP) Projects have become a critical tool in resolving identified problems. This "POP Project of the Year" Award is presented annually to the Division with the most outstanding project.

Project 2 Wheeler (Division 2)

POLICE SERVICE BOARD AWARDS

The recognition of exemplary performance, acts of bravery, and outstanding service to our community is essential to the future success of policing in Hamilton. In keeping with this objective, the Hamilton Police Service established an Awards Committee that would monitor, assess and approve all applications for recognition in a fair and consistent manner. This centralized recognition system has resulted in a uniformity of awards, assuring that deserving candidates are not overlooked. Once this Committee approves an award and decides the level the award should be taken to, that information is passed on to the appropriate agency to be acted upon. The Awards Committee recommends many candidates to the Canadian and Ontario Governments, Red Cross and other agencies, including the Hamilton Police Services Board.

PARTNERSHIP AWARDS

The Partnership Award was created in 1995 focusing on the motto "To Serve and Protect in Partnership with our Communities". This is awarded to citizens who have actively participated in making their community a safer place to live. These citizens have assisted the police and are being recognized for their outstanding contribution in making Hamilton a safer community. They are our partners in community safety.

Hamilton Beach Rescue members

AWARDS OF COURAGE

The Award of Courage is presented to citizens who have acted heroically by risking life or personal safety to help others in need. Their actions have contributed to the safety of our community and exemplify what community partnership is all about. Through bravery and compassion, these recipients have shown that they care about their community and the safety and security of others. This is a prestigious award given only to a select group of special people.

Gelindo San Martin / Michael Neptune William Kartechner / Kevin Costello

EXEMPLARY SERVICE AWARDS

CIVILIAN 20 YEAR SERVICE RECOGNITION AWARDS

The Civilian Twenty Year plaque is awarded to civilian members with twenty years of continuous service with the Hamilton Police Service. We are pleased to recognize this important contribution to our Service.

Patricia Castonguay Christine Christoff Erin Connell Heather Curran Justin Faulknor Rachel Geddes Laura Gross Trudy McElroy Ross Memmolo Maciej Miarczynski Dobrila Popovich Sherrie Pottruff Sandra Pratas Stacy Wilson

CIVILIAN 30 YEAR SERVICE RECOGNITION AWARDS

A silver signet HPS ring is awarded to civilian members with thirty years of continuous service with the Hamilton Police Service. We are pleased to recognize this important contribution to our Service.

Michael Baker Brenda Bird

Brenda Bird Joseph Casale Sean Graham Robert Kingston Jeffrey Shadbolt Michael Wilkins

20 YEAR MEDAL RECIPIENTS

Officers with over twenty years of exemplary service will be awarded the Police Exemplary Service Medal. Exemplary Service is deemed by the Chancellery of Canadian Orders and Decorations to be "service characterized by good conduct, industry and efficiency that serves as a model for others". Past recipients of the medal who have completed an additional ten years of exemplary service will be awarded a ten year bar to be worn with the medals.

Sergeant Massimo Giuliani **Inspector Frank Miscione Sergeant Alex Mendes** Sergeant Michael Matsushita Sergeant Jennifer Lafleur Sergeant Timothy Knapp **Constable Michael Hoyle** Sergeant Steven Holmes **Sergeant Harold Harris Constable Christopher Grimo** Sergeant Jennifer Granatier Sergeant Terence Cahill **Constable Lori Zivanovich Constable Kevin Murphy** Sergeant Jonathyn Murphy **Constable Krista McKinney Constable Joseph Janus Constable Lorraine Edwards**

30 YEAR BAR RECIPIENTS

Officers with over 30 years of exemplary service will be awarded the Police Exemplary Service Bar.

Constable Gordon Gross Superintendent Paul Hamilton Constable Timothy Hayes Sergeant Paul Henderson Constable Walter Niblock

LEONARD G. LAWRENCE AWARD

Leonard Lawrence was the Chief of the Hamilton Police Department from 1952 to 1973. He fostered a strong sense of duty and commitment to the community. In his memory, the Hamilton Chamber of Commerce created a memorial award to recognize police officers who share this same sense of community commitment. This annual award recognizes outstanding work by an individual officer or a group of police officers, who best exemplify tremendous service to the community.

Social Navigator Program (SNP) – Encampment Team The Team Members included: A/Sergeant Peter Wiesner Constable Brian Clavel Constable Dan Fleming Sandra Kurziel Naomi Henderson (Hamilton Paramedic Service) Gord Mooney (Hamilton Paramedic Service)

MEMBER(S) OF THE MONTH

	PIDER	
Jan	uary	Constable Michael Dougherty
Feb	oruary	Constable Will Mantel
		Constable Mackenzie Seebach
Mar	ch	Constable Stephen Hume
		Constable Trevor Viersen
Apr	il	Constable Lucas Cadet Herchenroder
Мау	/	Constable Jeff Hahn
		Constable Allison Hannah
		Constable Scott Nelson
		Constable Sion Hartnett
		Constable Bill Kapitanchuk
		Constable Ben Rushton
		Constable John Devine
Jun	e	Constable Shaun Fennessy
		Constable Patrick Kobylka
July	/	Communicator Jade Barkey
Aug	gust	Hamilton Police Service
		Vice and Drug Unit
Sep	tember	Constable Borko Petricevic
Oct	ober	Constable Brent Gibson
Nov	vember	Constable Ben Mueller
Dec	ember	Sergeant Alex Mendes
		Constable Scott Rieder
		Constable Alex Patison

MEMBERS OF THE YEAR

Constable Stephen Hume Constable Trevor Viersen

MEMBERS OF THE YEAR

of a local business. got the call about a suspicious male climbing down the roof It was a Friday night when Constables Hume and Viersen

immediately fled on foot with the officers in pursuit. When the two officers arrived on the scene, the male

an alley, the male turned and fired a gun. Without hesitation, As Constables Hume and Viersen pursued the male down concise updates over the radio to responding officers. the officers continued running after the male while providing

and convinced him to release her. communication skills, the officers reasoned with the male The situation got worse when the suspect took hold of a bystander and used her as a human shield. Using tactical

male, Constable Hume checked to make sure the bystander into a residential area. While Constable Viersen ran after the was okay. He let her go but fired at the officers again before running

> other and responding officers. situation, the officers maintained communication with each harmed, they both continued to pursue the suspect. He then fired on the officers a third time. During the chaotic Once the officers knew the woman was not physically

coverage of the area until additional police arrived on scene. Despite the intensity of the situation, the officers maintained

extraordinary. determination in a dangerous situation. Their courage was The officers are commended for their efforts in pursuing violent offender. They demonstrated bravery and

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Congratulations

PROMOTIONS

STAFF SERGEANT SERGEANT

Kevin Heyink	Ryan Hay	David Hartless	Mark Griffin	lan Cottee	Gregory Blunsdon	Trevor Bland
Michael O'Hagan	Rebecca Moran	Doug Moon	Jeremy Miller	Fabiano Mendes	Eric Hrab	Jack Higginbottom
				Katie Walker	Jonathan Van Oene	Nathan Rowan

Darren Murphy Paul Corrigan **Stephen Caton**

SUCCESS & PROGRESS 2019-2021 BUSINESS PLAN





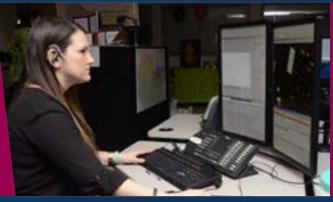


ENGAGEMENT & PARTNERSHIPS





PEOPLE & PERFORMANCE



TECHNOLOGY & ASSET MANAGEMENT



COMMUNITY SAFETY

TO ENSURE THE SAFETY OF THE COMMUNITIES WE SERVE.



IDENTIFY AND ADDRESS EMERGING CRIME TRENDS.

- Partnered with the City of Hamilton to address longstanding community concerns regarding safety and ongoing criminality at the Budget Motor Inn. Four CDSA warrants were executed and a report submitted to City of Hamilton Municipal Law Enforcement that resulted in a review to revoke its business licence.
- Conducted Project Strong to combat an increase in gun activity and shootings. The project recovered over \$1.8 million in drugs, 23 firearms, 880+ rounds of ammunition, 23 weapons and \$350,000 in currency.
- Collaborated with the FBI on one of the largest cryptocurrency thefts in Canada, where over \$37 million in Bitcoin was stolen. A suspect was arrested and approximately \$1,000,000 in cryptocurrency seized.
- Used crime analytics to identify a sharp 130 per cent rise in commercial entries during COVID.
 Focusing on specific geographic areas and trends, two suspects responsible for 17 entries were identified and arrested.



IMPLEMENT EFFECTIVE MEANS TO ADDRESS ALL CRIME THROUGH EDUCATION, ANALYTICS AND ENFORCEMENT.

- Increased training for investigators on gathering evidence through technology, which resulted in identifying persons of interest and suspects in a homicide investigation.
- Implemented Project Hook to combat an increase in predatory towing practices, which resulted in 37 charges.
- Increased collaboration between the Fugitive Apprehension Unit, Repeat Offender Patrole Enforcement, Sex Offender Registry and Parole Unit to proactively monitor and actively pursue wanted persons under an Offender Management Unit.
- Improved warrant management by providing the Fugutive Apprehension Unit with over 1,800 warrants on CPIC to help prioritize and locate wanted persons.



IMPLEMENT EFFECTIVE PREVENTION AND ENFORCEMENT TO IMPROVE TRAFFIC SAFETY.

- Created Project Muffled to target vehicles with loud aftermarket mufflers and high speeds. The project resulted in 137 provincial offence notices.
- Increased communication between Crime Managers and Patrol/Divisional Safety Officers to conduct enforcement in high complaint areas, resulting in 1500 provincial offence notices handed out over a one month period.
- Implemented various targeted road safety initiatives and educational campaigns, including Project Recalibrate.
- Created the Traffic Safety Unit (TSU) to strategically address traffic-related issues. Working in close collaboration with the City of Hamilton Strategic Road Safety Committee and the Transportation Operations & Maintenance Division, the 20-member unit is deployed across the city with the goal of reducing collision, injuries and deaths for all roadway users.





MANAGE LEGISLATIVE AND REGULATORY CHANGES TO EMERGING ISSUES.

- Implemented changes to the Firearm Verification testing and forensic process to clear the firearm testing backlog, including using one dedicated firearm tester, changing the task process and ensuring the expert process is met. Changes resulted in cost savings and quicker test result turnaround for the Crown.
- Collaborated with the local Crown Attorney's office, Children's Aid Society and Catholic Children's Aid Society to update procedures for investigating child mistreatment in Hamilon in order to bring it in line with the Child Youth and Family Services Act.
- Worked with the Ontario Police College to develop training on the Missing Persons Act that was disseminated service-wide.



ADDRESS COMMUNITY CONCERNS THAT AFFECT PUBLIC SAFETY.

- Initiated 41 Problem Oriented Policing (POP) projects to help address community issues.
- Developed alternative solutions to investigating gender-based violence during the pandemic by implementing virtual interviews using Microsoft Teams. Hamilton Police Sexual Assault Unit was one of the first police services in the country to move to this model.
- Faciliatated meetings with over 25 community partners and agencies in order to cascade initiatives and information to assist vulnerable individuals.
- Enhanced the Crisis Response Branch database to allow for more robust information gathering, including the collection of patrol data pertaining to persons in crisis. This allows for a better transition of information for officers working in the unit, including the ongoing supports that have been put in place for the individual.
- Expanded the Mobile Crisis Rapid Response Team (MCRRT) with St. Joseph's Healthcare Hamilton to include a third position to address an increase in acute crisis calls. The MCRRT team now responds to 15 to 17 per cent of the City's mental health calls for service.

MAXIMIZE COMMUNICATION WITH OUR COMMUNITY AS IT RELATES TO SERVICES AND SUPPORTS, AS WELL AS CRIME PREVENTION, PUBLIC SAFETY AND HARM REDUCTION.

- Issued 487 media releases to raise public awareness, appeal for public assistance and advise on public safety.
- Created dedicated traffic Twitter account to provide up-to-date traffic-specific information and road closures, which has grown to 2400 followers.
- In 2020, the Community Relations Coordinator conducted six presentations, attended 117 community events/meetings and led 12 internal training sessions.
- Worked with victims of crime to reduce the harm and impact by providing supports and resources for recovery. Throughout the year, Victim Services Branch provided victim support nearly 6000 times and helping to navigate referrals to reduce harm and promote resiliency.
- Collaborated with the Judiciary and Detention Centres to restructure Bail Courts to accommodate virtual prisoner appearances.



PROJECT RECALIBRATE TARGETS SPEEDING

People may have driven less during the pandemic but for many Hamilton drivers, the open roads meant excessive speeds.

When the Provincial State of Emergency was declared on March 17, Hamilton Police noted a 23 per cent increase in stunt driving. To counter this trend, Hamilton Police launched a two-week campaign aimed at addressing increased speeds and stunt driving called Project Recalibrate. The campaign's goal was to educate the public and to curb the speeding trend on Hamilton's roads. Drivers charged with stunt driving faced an automatic court date, seven-day driving suspension and lost their car for seven days.

"Hamilton Police are committed to making our Hamilton streets safer for all users," said Superintendent Marty Schulenberg. "While there were fewer vehicles on the road, we saw some drivers take the opportunity to treat our roads like raceways." Speeding puts everyone at risk and increases the likelihood of death or serious injury.

Project Recalibrate ran from May 4 to May 15 in various locations across Hamilton and 805 charges were issued – making our roads safer for all road users.



ARREST MADE IN \$46 MILLION DOLLAR CRYPTOCURRENCY THEFT

Hamilton Police investigators helped make an arrest in one of the largest cryptocurrency thefts ever seen.

In March 2020, Hamilton Police entered into a joint investigation with the Federal Bureau of Investigation and the United States Secret Service Electronic Crimes Task Force. The investigation focused on the theft of cryptocurrency from a victim located in the United States.

The victim had been targeted by a SIM swap attack, a method of hijacking valuable accounts by manipulating cellular network employees to duplicate phone numbers so threat actors can intercept two-factor authorization requests.

A SIM swap scam is where a person convinces a cellphone provider to switch a victim's phone number to their own SIM card and can access all the victim's passwords and accounts.

As a result of the SIM swap attack, approximately \$46 million CAD worth of cryptocurrency was stolen from the victim.

The joint investigation revealed that some of the stolen cryptocurrency was used to purchase an online username that was considered to be rare in the

gaming community. This transaction led investigators to uncover the rare username account holder.

Hamilton Police also made multiple cryptocurrency seizures valued in excess of \$7.000.000 CAD.

Thanks to investigators, a Hamilton youth was arrested for theft over \$5,000 and possession of property or proceeds of property obtained by crime. This matter is now before the courts.



ENGAGEMENT & PARTNERSHIPS

TO FOSTER EFFECTIVE RELATIONSHIPS WITH ALL OF OUR COMMUNITIES.



COLLABORATE AND ENCOURAGE PARTICIPATION WITHIN COMMUNITIES AND ORGANIZATIONS TO HELP IMPLEMENT SOLUTIONS AND MANAGE PUBLIC SAFETY NEEDS.

- Partnered with Wesley Urban Ministries on a pilot project to connect community agencies with the most vulnerable and marginalized community members.
- Continued our work through the Social Navigator program in referring 283 homeless and marginalized community members to appropiate community supports.
- In 2020, the Community Relations Coordinator created opportunities for discussion with several communities where Hamilton Police relations are strained.
- Continued implementation of the Verified Response program, which resulted in a 64 per cent reduction in alarm calls over 2019 and a 68 per cent reduction in the number of calls attended by Hamilton Police.
- Launched Rapid Relief Food Box program to support families and children who have been affected by domestic violence. Ten boxes were handed out to families last year.



PROVIDE MEANINGFUL VOLUNTEER OPPORTUNITIES AND CONTINUE THE DEVELOPMENT OF FUTURE AMBASSADORS FOR THE HAMILTON POLICE SERVICE.

 Nearly 90 Victim Services volunteers provided 890 hours of direct support to survivors of crime and/or trauma.

*Due to COVID-19, most volunteer programs were suspended.



IDENTIFY FUNDING OPPORTUNITIES AVAILABLE TO POLICE SERVICES AND COMMUNITY GROUPS FOR THE IMPLEMENTATION OF NEW PROGRAMS AND THE CONTINUATION OF EXISTING EFFECTIVE PROGRAMS.

- Prepared grant applications to secure funding for programs to assist human trafficking victims, resulting in over \$272,000 in funding for John Howard Society and YWCA.
- Facilitated \$110,000 in grant applications through Safer Vital Communities for local communitybased, not-for-profit organizations to prevent hate-motivated crime through community collaborative solutions.



ENGAGE IN STRATEGIC ORGANIZATIONAL PARTNERSHIPS.

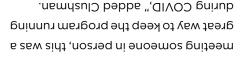
- Redesigned Medic Alert program to ensure front line
- and senior support officers and senior support officers are providing information to potential clients about registering for the vulnerable persons registry offered through Medic Alert. In 2020, the MedicAlert Hotline viewer was accessed 67 times by call takers to support ConnectProtect clients.
- Collaborated with the community to create an Indigenous Strategy to improve relationships and engage in community outreach. Strategy to be finalized with community input through a community circle.
- Worked with smaller police services to optimize training opportunities to increase knowledge, skills and abilities across the province. In 2020, six partner agencies joined Hamilton Police training sessions.
- Established a joint protocol with the Canadian Centre for Child Protection to provide additional support to victims of abuse.

- Continued strategic partnerships through Law Enforcement Agencies Protecting Seniors and the Joint Agency Intelligence
- Partnered with the Canadian Centre for Diversity and Inclusion to conduct a Diversity and Inclusion census to inform the development of an EDI strategy and set in motion evidence-based action plans.

ENHANCE COMMUNICATION WITH OUR COMMUNITIES TO PROMOTE INFORMATION SHARING AND MUTUAL RESPECT.

- Hamilton Police received almost
 5.9 million visits to www.
 hamiltonpolice.on.ca, an increase
 of 20 per cent over 2019. Social
 media followers increased for both
 Facebook and Twitter over the
 previous year.
- Launched Virtual Coffee With a Cop in the wake of pandemic restrictions. Modelled after the successful Coffee With a Cop series, the online podcast aims to breakdown barriers between officers and community members. In 2020, there were 17 shows reaching an average of 2200 unique accounts.
- Delivered seven presentations to new Canadians to promote information sharing and mutual respect.
- Expanded Crime Stopppers to include a campus Crime Stoppers program at local post secondary instituations as well as created a Crime Stoppers on the Water for area waterways.





And the viewers agreed. According to one commenter, "Love this concept. Demonstrates the care and dedication you have for your community. Hope this catches on in more communities everywhere."

There you have it – bringing cops and community together one cup at a time.

to find a new home on Instagram.

The first Virtual Coffee With a Cop debuted in Spring 2020. Since then, there have been 17 shows reaching an average of 2200 unique accounts. There were also some unintended benefits. Moving online has meant reaching a much wider audience than the traditional coffee shop event.

"While nothing can replace the connection established when you're



VIRTUAL GOES WITH A COP COFFEE

Since starting in 2019, Coffee With a Cop has sparked dozens of conversations across Hamilton. Held in local coffee shops, the initiative invites people to sit down with officers, ask questions and share what's on their mind.

So what do you do when public health restrictions limit face-to-face interactions? You move online to keep the conversation going.

"Events like Coffee With a Cop work because of their simplicity. They break down barriers that can often exist between police officers and the community," says Constable Jeff Clushman.

Not wanting to lose the program's momentum, the Community Mobilization Division quickly pivoted



HAMILTON POLICE APPOINT TWO-SPIRIT AND LGBTQIA+ LIAISON OFFICER

Sergeant Rebecca Moran knew her role would be an important one when she became the first Hamilton Police Two-Spirit and LGBTQIA+ Liaison Officer.

An out member of the Two-Spirit and LGBTQIA+ community, Sergeant Moran was appointed to work with local queer and trans communities as part of an effort to rebuild trust with the community.

"A portion of the community say they're not comfortable coming to police. That's where my role comes in. My hope is the liaison position will start to build bridges between the Two-Spirit and LGBTQIA+ community and our service. Knowing there is someone in the service they can reach out to that understands their lived experience, could help victims of crime feel more comfortable," says Sergeant Moran.

The role acts as a conduit to address community concerns, as well as initiate outreach to provide information about police process, particularly around how individuals can report to police. Moran will also provide a safe space for individuals to come forward to address concerns or report crime.

Hamilton Police introduced the position at a community meeting with the Two-Spirit and LGBTQIA+



community late last year in response to community concerns. Since then, Moran has begun meeting with community members to introduce this role and make connections. Added Moran, "There's healing in the community that must take place. I think the appointment of this position is a signal from Hamilton Police Service that we want to move forward. It's a small but significant step."

PEOPLE & PERFORMANCE

TO INCREASE ORGANIZATIONAL CAPACITY AND EFFECTIVENESS BY ATTRACTING, DEVELOPING AND RETAINING OUR MEMBERS.



EFFECTIVE RECRUITMENT AND RETENTION OF HIGH QUALITY INTERNAL AND EXTERNAL CANDIDATES TO SERVE IN THE HAMILTON POLICE SERVICE.

- Created an orientation program for Mounted Unit candidates highlighting the unique role and expectations required for the position. Using a certified Equine Canada riding instructor, candidates were provided with the opportunity to work through rider levels.
- Conducted a sworn recruitment process review and overhauled sworn hiring. Human Resources was succesful in filling all 79 sworn vacancies in 2020.

*Many courses were paused due to COVID restrictions.



IMPLEMENT ORGANIZATIONAL PROGRAMS THAT ENABLE LEADERSHIP DEVELOPMENT AND SUCCESSION PLANNING.

- Continued to offer service-wide opportunities for officers to job shadow in various units in order to build organizational-capacity. In 2020, 117 members participated in job shadowing or mentorship opportunities in various units across the organization.
- Developed a tiered leadership platform for civilian and sworn members. Last year, 71 individuals participated in the program.*

IMPROVE AND ENHANCE TIMELY COMMUNICATION WITH OUR MEMBERS THROUGH VARIOUS PLATFORMS.

- Created a video series on resiliency training with members who have experienced workrelated issues and have successfully returned to work.*
- Revised the process for awarding paid duties to ensure shifts were more evenly distributed.
- *This initiative was suspended due to COVID.



ENSURE THAT OUR MEMBERS' BEHAVIOURS ARE ALIGNED WITH OUR SERVICE VALUES THROUGH PERFORMANCE MANAGEMENT AND CAREER DEVELOPMENT.

- Created a four-tier approach to domestic violence training to be more effective and better address training requirements.
 Over 120 sworn members received specialized training in 2020.
- Developed a new Performance Appraisal and Development Plan (PADP) for civilian and sworn members.
- Supported the creation of the Diversity & Inclusion Internal Support Network to address equity, diversity and inclusion issues facing members within the service. The forum created a safe space for members to raise questions and concerns as well as deliver peer to peer presentations across the service.





IMPLEMENT EFFECTIVE DELIVERY OF INTERNAL AND EXTERNAL TRAINING.

- Collaborated with HEAT, ISD and Crime Managers to create a presentation for frontline patrol on completing criminal intelligence briefs. As a result, the Investigative Services Division saw an increase in acquired intelligence.
- Provided Auxiliaries with access to the Canadian Police Knowledge Network (CPKN) for ongoing training since volunteer opportunities were restricted during COVID. Last year, 78 Auxiliary Officers successfully completed 563 CPKN courses to enhance their skillset with Hamilton Police Service.
- Developed a training manual in collaboration with the University of Guelph, Equine Studies program on the code of practice for the care and handling of equines related to mounted policing.
- Created a female-only Emergency Response Unit PREP test in order to increase interest and diversity within the unit. Fourteen females participated in the mentor program.



CONTINUE TO IMPLEMENT EMPLOYEE WELLNESS PROGRAMS AND STRATEGIES THAT FOCUS ON PREVENTION, INTERVENTION AND SUPPORTIVE RETURN TO WORK.

- Tendered a new Employee Family Assistance Program contract to provide care and support for members. The contract is expected to be awarded in 2021.
- Delivered The Working Mind presentation to newly hired Auxiliaries, Cadets and Civilians to build resilience and mental wellbeing.
- Implemented schedule changes to prevent burnout and unsustainable workload for Forensic Identification Officers, which resulted in no staff shortages during a year of high demand related to major case investigations.



ENSURE CONTINUOUS WORKLOAD ANALYSIS AND EVALUATION TO SUPPORT EFFECTIVE DEVELOPMENT STRATEGIES.

- Implemented systems in the Case Prep Unit to better assess workload and case file tracking to increase efficiency and identify trends. This resulted in completing Crown Packages within the timelines set out in R. v. Jordan as well as mitigating any deficiencies in packages well in advance of court dates.
- Provided quarterly reports to the Board on the status of capital accounts and projects to ensure greater public transparency.
- Following a caseload and workload analysis from 2019-2020, a proposal was accepted to implement a policy change for all Domestic related Sexual Assault Investigations to be reallocated from the Sexual Assault Unit to the Criminal Investigations Branch. The policy change was contingent upon mandatory training for all CID detectives in the area of sexual violence investigation. All 45 detectives received training in 2020, with the policy taking effect in January 2021.





EMERGENCY RESPONSE UNIT FEMALE MENTORING SESSIONS

Running 10 kilometres. Jumping over a wall. Dragging a body. Check. Now do it with a weighted vest and a hard time cap – the added pressure can be overwhelming. That's why the femaleonly Prep Mentoring session was created.

For the 14 women in attendance, the session provided a safe space to practice the additional physical requirements needed to pass the Emergency Response Unit (ERU) Prep Test.

"Through informal feedback, we know many women find the ERU Prep test intimidating. As a result, there has been a lack of female applicants to the unit and we want to change that moving forward," said Superintendent Treena MacSween.

The female-only Prep Mentoring Session is one way to increase gender diversity within traditionally maledominate roles. The goal is to have potential candidates view the position as achievable and attainable.

"The atmosphere in the gym was incredible. Everyone was cheering each other on and every single participant was able to complete the testing," said Superintendent MacSween.

The Service plans to continue holding similar sessions to increase gender diversity in key positions moving forward.





*Photos taken pre-Covid-19 Pandemic



DIVERSITY & INCLUSION INTERNAL SUPPORT NETWORK

When Constable Jerome Stewart and Sergeant Carolyne Rashford started fielding questions from members about racially charged incidents in Hamilton and the United States, they knew they needed to do something to support their fellow members.

"In speaking to colleagues, it became increasingly clear that our peers didn't feel comfortable talking about what was going on because they were nervous about appearing ill-informed when it came to connecting with community groups," said Sergeant Rashford.

Recognizing the need for Hamilton Police members to be more equipped when dealing with these issues, eight members from diverse backgrounds came together to form the Diversity and Inclusion Internal Support Network (DIISN).

The immediate focus was to assist members in establishing a reference point for what was happening locally, nationally and internationally regarding race and policing.

"These aren't easy conversations," said Constable Stewart. "But they are important ones to have if we want to take steps forward towards real change."

Since its inception, the DIISN has acted as a resource for members by providing a safe space to ask questions, seek advice and provide real-life experience, which has been used to bridge communications and assist with interactions with Hamilton's racially diverse community.

During the initial stages, the group was meeting monthly. These meetings led to the roll out of a Sunday School presentation for uniform patrol. Nearly three quarters of patrol heard the presentation before it was paused due to COVID. There are plans to reassume the presentations as soon as COVID restrictions ease.

For Constable Stewart, there is a great deal of satisfaction in supporting members.

"A few weeks after one of our last presentations, I had a new Constable come up to me in the hallway. He had been approached by a community member who was challenging him about being a police officer," said Stewart. "Thanks to our conversations, he felt comfortable engaging in the dialogue. If it wasn't for us, he thought the discussion would have gone in another direction and he was able to see both sides - that's a win." The DIISN's mission is to increase our members' confidence as they engage in daily community interactions through conversation, shared experiences and education on issues surrounding diversity and inclusion.

Steering Committee Members:

- Constable Marcine Blake
- Community Relations
 Coordinator Jas Dhillon
- Staff Sergeant Sabrina Feser
- Sergeant Dave Mackenzie
- Constable Rebecca Moran
- Sergeant Carolyne Rashford
- Constable Jerome Stewart
- Constable Kim Walker

TECHNOLOGY & ASSET MANAGEMENT

TO ENSURE WE HAVE NECESSARY PLANS IN PLACE TO ADDRESS FACILITIES, FLEET AND TECHNOLOGY NEEDS.



PROVIDE A LONG-TERM MANAGEMENT PLAN FOR TECHNOLOGY, FACILITIES AND FLEET.

- Expanded the storage capacity of the Technology Crime Unit in order to handle future growth and increased demand for video evidence.
- Relocated Support Services within existing space to accommodate the newly formed Traffic Safety Unit, the project came in under budget and was accomplished using existing resources.
- Presented a 10-year updated facilities rehabilitation plan to incorporate both the four-year budget projections and 10-year capital project listing.



RESEARCH AND IMPLEMENT RELEVANT TECHNOLOGIES TO ENHANCE THE EFFECTIVENESS OF THE ORGANIZATION.

- Created the Bike Bait program to deter theft in high bicycle crime areas. During peak biking season, the bait bicycle was stolen on average once every 20 hours and 36 minutes of deployment. The program led to the arrest of 10 individuals and over 30 charges.
- Transitioned to online reporting for LCBO thefts through CopLogic.
 The move resulted in diverting 408 calls away from the frontline, which means 1435 additional hours spent back within the communiy.
- Created the Alternate Response Unit in reaction to COVID-19, in an effort to limit direct police/ public interaction by remotely facilitating the response to Priority 3 and 4 calls. The results were overwhelmingly successful with increased proactive/discretionary time and improved ability to respond to emergencies.

- Secured technology to extract digital evidence, which resulted in significant savings by reducing the reliance on third-party providers.
- Increased capacity of the Forensic Video Analysis (FVA) Unit by using technology to assist with investigations. In 2020, the FVA attended 1337 locations and downloaded approximately 878 GB of video evidence.
- Selected to pilot the new provincial Digital Evidence Management system alongside two other police services.
- Installed a new geo-redundant data centre to support radio infrastructure.





REMAIN CURRENT ON UNIFORM AND EQUIPMENT NEEDS FOR ALL HAMILTON POLICE SERVICE MEMBERS.

- Acquired software that reduces the amount of video analysis required, which has resulted in a significant decrease in the number of members needed to view video evidence.
- Purchased software that allows for greater efficiency when analyzing cell phones and computer evidence in homicides. By allowing muliple phones and devices to be examined at the same time, Detectives can cross reference information and produce a comprehensive court report.



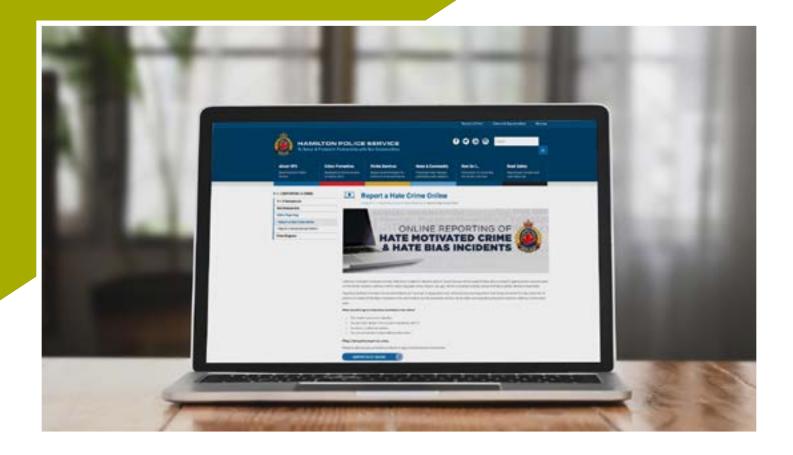
IMPLEMENT PROCESSES AND SYSTEMS TO ENHANCE THE EFFECTIVENESS OF THE ORGANIZATION.

- Created several new databases to consolidate training records and streamline Police Standards Branch records making them easier to search.
- Created virtual testimony rooms at each division for members to testify remotely in order to reduce risk of COVID transmission in courts.
- Implemented NextCloud in the Case Prep Unit to enable the secure transfer of case files to Federal Crowns in an effort to move to a paperless exchange of Crown Briefs. Crown Packages were advanced to the Federal Crown to meet Bail timelines.
- Worked with the Ministry of the Attorney General to implement E Hub, which resulted in information being sworn electronically without delay for Bail or future court dates.
- Expanded online reporting to improve service delivery for victims of hate and LCBO thefts. Hamilton Police experienced a 25 per cent increase in online reporting from 2019 to 2020.
- Developed a space reallocation strategy to repurpose existing space after the new Investigative Services Building opened.
- Consolidated police checks into a single searchable database that enhances performance measuring, improves data analytic capabilitie, as well as improves accuracy and legibility of data.



LEVERAGE TECHNOLOGY TO ENHANCE SERVICE TO THE COMMUNITY.

- Created new electronic form for Person in Crisis, which resulted in a more efficient intake process at the hospital and allows for better tracking of time spent by frontline officers. The new process enables more effective metrics for tracking apprehension times.
- Transitioned to a virtual environment for Victim Services Branch volunteers to continue with engagement and training, which assisted with retention during the pandemic.
- Established a Remotely Piloted Aerial System program in partnership with Mohawk College to assist with collision reconstruction, ground searches and major events.
- Implemented a new point of sale cashier system to support online payments to improve service to the public for ordering police reports and other services.



HAMILTON POLICE LAUNCH HATE/BIAS **ONLINE CRIME REPORTING**

Hamilton Police Service has enhanced its online reporting section to make it easier for residents to report hate/bias incidents.

In 2019, there were a total of 92 hate/ bias incidents reported to Hamilton Police. This number represents both suspected hate/bias incidents and criminal offences. Over the past 10 years, the average number of reported hate crimes is approximately 128.4 per year.

"We know hate crimes are generally under reported," said Deputy Chief Frank Bergen. "And we've heard loud and clear that people need a way to report incidents to police in a manner

that is comfortable for them, without having to visit a police station."

Reporting hate/bias incidents is an important step in stopping the cycle of hatred and preventing others from being victimized. The new online reporting option now allows individuals to report hate/bias incidents from the comfort of their homes. It also lets friends and family report on a victim's behalf.

The majority of reported incidents in 2019 were directly related to religion, followed by racial bias and sexual orientation. Last year, the Black community, the Jewish community and the 2S and LGBTQIA+ community were

the groups most frequently victimized.

"Hate crime in Hamilton is not acceptable. Left unchecked, we know hate crime can have a far reaching impact on communities. This new online reporting system is a way anyone can report a hate/bias incident and ensure appropriate resources are assigned to make our community safer," said Bergen.

The new hate/bias reporting tool is available on the Hamilton Police website at www.hamiltonpolice.on.ca. Reporting hate/bias incidents can also be reported on the phone at 905-546-4925 or in person at any Hamilton Police station.



TRANSFORMING POLICING THROUGH DIGITAL INNOVATION

"We know many people don't feel comfortable coming into a police station. Being able to be interviewed within your own home, in your own surroundings, can greatly reduce anxiety and make you feel safer," says Detective Candace Culp.

It also allows for the possibility of interviewing victims or witnesses who no longer live in the area.

While no one could have predicted the massive changes that took place during the pandemic, the shift has resulted in innovative digital solutions that ensure sustainability moving forward.

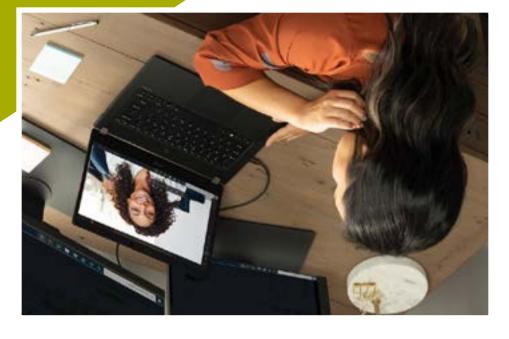
"It's important for survivors to feel that they can come forward on their own terms," says Culp. Thanks to these changes, now they're able to do it from the comfort of their own homes when they're ready.

> When COVID-19 hit, no one knew the immense changes that would take place across the world and policing was no different. Public Health measures meant processes like victim and witness interviews needed to be conducted in new ways.

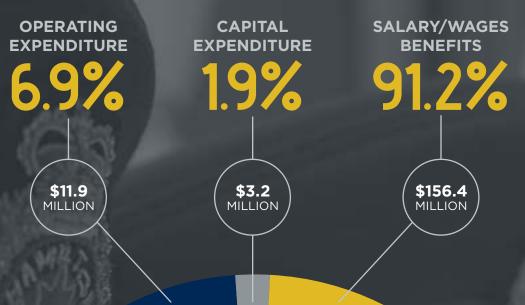
> As a result, police services looked to technology to continue delivering on the critical services that keep our community safe.

> For the Sexual Assault Unit (SAU), this meant exploring the possibility of virtual interviews. Using a traumaformed approach, the SAU worked with Crown Attorneys to make sure virtual interviews would stand up in courts. Once they got the approval, it was full steam ahead using Microsoft Teams.

> Although started out of necessity, the new way of operating has had some positive results.



2020 BUDGET



TOTAL NET BUDGET \$171.5 MILLION

BY THE NUMBERS

STATISTICAL DATA

CRIMINAL OFFENCE STATISTICS (JANUARY 1, 2020 - DECEMBER 31, 2020)

VIOLATION	2020 (JAN DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2018 (JAN DEC) VIOLATIONS	2019 2020% CHANGE
VIOLENT CRIMINAL CODE VIOLATIONS	6,001	3,415	56.91%	1,691	379	98	45	206	6,054	-0.88%
HOMICIDE	16	12	75.00%	12	2	2	0	0	13	23.08%
MURDER 1ST DEGREE	10	5	50.00%	4	1	0	0	0	12	-16.67%
MURDER 2ND DEGREE	5	6	120.00%	7	1	2	0	0	1	400.00%
MANSLAUGHTER	1	1	100.00%	1	0	0	0	0	0	NA
TOTAL OTHER VIOLATIONS CAUSING DEATH	1	1	100.00%	1	0	0	0	0	1	0.00%
ATTEMPTED MURDER	5	5	100.00%	4	0	0	0	0	5	0.00%
SEXUAL ASSAULT, LEVEL 3, AGGRAVATED	1	0	0.00%	0	0	0	0	0	5	-80.00%
SEXUAL ASSAULT, LEVEL 2, WEAPON OR BODILY HARM	15	13	86.67%	8	0	3	0	0	17	-11.76%
SEXUAL ASSAULT, LEVEL 1	488	197	40.37%	105	3	9	1	15	535	-8.79%
TOTAL SEXUAL VIOLATIONS AGAINST CHILDREN	100	68	68.00%	45	1	4	1	8	75	33.33%
SEXUAL INTERFERENCE	73	57	78.08%	39	1	4	1	5	61	19.67%
INVITATION TO SEXUAL TOUCHING	14	5	35.71%	3	0	0	0	3	3	366.67%
SEXUAL EXPLOITATION	5	5	100.00%	2	0	0	0	0	2	150.00%
LURING A CHILD VIA A COMPUTER	8	1	12.50%	1	0	0	0	0	9	-11.11%
ASSAULT, LEVEL 3, AGGRAVATED	51	42	82.35%	36	5	1	0	0	42	21.43%
ASSAULT, LEVEL 2, WEAPON OR BODILY HARM	933	691	74.06%	448	116	20	13	34	899	3.78%
ASSAULT, LEVEL 1	2,161	1,259	58.26%	530	179	11	23	84	2,453	-11.90%
TOTAL ASSAULTS AGAINST A PEACE OFFICER	129	126	97.67%	45	20	6	1	0	146	-11.64%
TOTAL OTHER ASSAULTS	16	14	87.50%	4	3	0	0	0	22	-27.27%
CRIMINAL NEGLIGENCE CAUSING BODILY HARM	5	5	100.00%	0	2	0	0	0	4	25.00%
TRAP LIKELY TO OR CAUSING BODILY HARM	0	0	NA	0	0	0	0	0	0	NA
UNLAWFULLY CAUSING BODILY HARM	0	0	NA	0	0	0	0	0	0	NA
ASSAULT - OTHER	11	9	81.82%	4	1	0	0	0	18	-38.89%
TOTAL FIREARMS	111	44	39.64%	23	0	1	0	0	50	122.00%
DISCHARGE FIREARM WITH INTENT	79	24	30.38%	12	0	1	0	0	31	154.84%
USING FIREARM (OR IMITATION) IN COMMISSION OF OFFENCE	4	4	100.00%	5	0	0	0	0	4	0.00%
POINTING A FIREARM	28	16	57.14%	6	0	0	0	0	15	86.67%
TOTAL ROBBERY	385	153	39.74%	85	9	34	4	5	444	-13.29%
TOTAL FORCIBLE CONFINEMENT / KIDNAPPING	20	21	105.00%	21	0	0	0	0	40	-50.00%
TOTAL ABDUCTION	0	0	NA	0	0	0	0	0	1	-100.00%
ABDUCTION UNDER 14 NOT BY PARENT/GUARDIAN	0	0	NA	0	0	0	0	0	0	NA
ABDUCTION UNDER 14 BY PARENT/GUARDIAN	0	0	NA	0	0	0	0	0	1	-100.00%
EXTORTION	74	11	14.86%	5	1	0	0	4	61	21.31%

VIOLATION	2020 (JAN DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2018 (JAN DEC) VIOLATIONS	2019 2020% CHANGE
CRIMINAL HARASSMENT	332	218	65.66%	152	15	1	2	11	280	18.57%
UTTER THREATS	965	451	46.74%	129	19	5	0	36	819	17.83%
INDECENT/HARASSING PHONE CALLS / EMAILS	70	19	27.14%	3	3	0	0	0	51	37.25%
TOTAL OTHER VIOLENT VIOLATIONS	124	69	55.65%	34	3	1	0	9	92	34.78%
CONSPIRE TO COMMIT MURDER	0	0	NA	0	0	0	0	0	1	-100.00%
INCEST	1	1	100.00%	1	0	0	0	0	1	0.00%
CORRUPTING MORALS OF A CHILD	0	0	NA	0	0	0	0	0	1	-100.00%
SEXUAL EXPLICIT MAT. TO CHILD	9	2	22.22%	0	0	0	0	2	5	80.00%
VOYEURISM	29	19	65.52%	7	0	0	0	0	14	107.14%
NON-CONSENSUAL DISTRIBUTION OF INTIMATE IMAGES	53	23	43.40%	9	1	0	0	7	23	130.43%
TRAFFICKING IN PERSONS	6	5	83.33%	5	0	0	0	0	10	-40.00%
INTIMIDATION OF JUSTICE SYST. PARTICIPANT OR JOURNALIST*	1	0	0.00%	2	0	0	0	0	2	-50.00%
INTIMIDATION OF NON-JUSTICE PARTICIPANT	0	0	NA	0	0	0	0	0	2	-100.00%
ARSON - DISREGARD FOR HUMAN LIFE	14	12	85.71%	9	1	0	0	0	12	16.67%
OTHER VIOLENT VIOLATIONS AGAINST THE PERSON	11	7	63.64%	1	1	1	0	0	21	-47.62%
PROPERTY CRIME VIOLATIONS	15,304	2,093	13.68%	817	231	54	8	174	17,736	-13.71%
TOTAL BREAKING & ENTERING	1,700	385	22.65%	272	44	19	0	22	2,258	-24.71%
BREAK & ENTER	1,696	385	22.70%	272	44	19	0	22	2,255	-24.79%
BREAK & ENTER - TO STEAL FIREARM	1	0	0.00%	0	0	0	0	0	2	-50.00%
BREAKING AND ENTERING MOTOR VEHICLE (FIREARM)	3	0	0.00%	0	0	0	0	0	1	200.00%
POSSESS STOLEN PROPERTY	224	213	95.09%	94	18	8	0	2	232	-3.45%
TOTAL THEFT OF MOTOR VEHICLE	1,473	117	7.94%	44	17	8	4	10	1,601	-8.00%
THEFT OF MOTOR VEHICLE	1,473	117	7.94%	44	17	8	4	10	1,601	-8.00%
THEFT UNDER OR EQUAL TO \$5000 - MOTOR VEHICLE	0	0	NA	0	0	0	0	0	0	NA
THEFT OVER \$5000 - MOTOR VEHICLE	0	0	NA	0	0	0	0	0	0	NA
TOTAL THEFT OVER \$5,000 (NON-MOTOR VEHICLE)	223	25	11.21%	9	5	1	0	1	199	12.06%
THEFT OVER \$5,000	164	22	13.41%	8	4	1	0	1	139	17.99%
THEFT OVER \$5,000 - FROM A MOTOR VEHICLE	55	1	1.82%	0	0	0	0	0	57	-3.51%
SHOPLIFTING OVER \$5,000	4	2	50.00%	1	1	0	0	0	3	33.33%
TOTAL THEFT UNDER \$5,000 (NON- MOTOR VEHICLE)	6,990	603	8.63%	103	40	7	1	65	8,130	-14.02%
THEFT UNDER OR EQUAL \$5,000	2,730	211	7.73%	48	16	4	1	14	3,076	-11.25%
THEFT UNDER OR EQUAL \$5,000 - FROM A MOTOR VEHICLE	3,345	111	3.32%	16	2	0	0	11	3,271	2.26%
SHOPLIFTING \$5,000 OR UNDER	915	281	30.71%	39	22	3	0	40	1,783	-48.68%
FRAUD	1,781	264	14.82%	107	55	4	1	5	1,993	-10.64%

VIOLATION	2020 (JAN DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2018 (JAN DEC) VIOLATIONS	2019 2020% CHANGE
IDENTITY FRAUD	349	13	3.72%	5	2	0	0	0	494	-29.35%
TOTAL MISCHIEF	2,399	430	17.92%	157	44	6	2	62	2,648	-9.40%
MISCHIEF	2,399	430	17.92%	157	44	6	2	62	2,647	-9.37%
MISCHIEF TO RELIGIOUS PROPERTY MOTIVATED BY HATE	0	0	NA	0	0	0	0	0	1	-100.00%
ARSON	129	12	9.30%	9	1	0	0	3	145	-11.03%
ALTERING/REMOVING/DESTROYING VIN	1	1	100.00%	1	0	0	0	0	1	0.00%
OTHER CRIMINAL CODE VIOLATIONS	3,027	2,766	91.38%	1,767	421	75	34	55	3,756	-19.41%
COUNTERFEIT MONEY	43	8	18.60%	5	2	0	0	1	79	-45.57%
TOTAL WEAPONS VIOLATIONS	233	197	84.55%	102	18	3	2	8	173	34.68%
EXPLOSIVES, OFFENSIVE WEAPONS	0	0	NA	0	0	0	0	0	0	NA
WEAPONS, TRAFFICKING	2	2	100.00%	2	0	0	0	0	0	NA
POSSESS FIREARM WHILE PROHIBITED	71	71	100.00%	34	6	0	0	0	39	82.05%
POSSESSION OF WEAPONS	141	119	84.40%	65	12	3	2	6	107	31.78%
IMPORT/EXPORT FIREARM	0	0	NA	0	0	0	0	0	0	NA
FIREARM VIOLATIONS	17	4	23.53%	0	0	0	0	2	22	-22.73%
UNSAFE STORAGE OF FIREARMS	2	1	50.00%	1	0	0	0	0	5	-60.00%
CHILD PORNOGRAPHY	86	39	45.35%	18	0	0	0	26	61	40.98%
TOTAL PROSTITUTION	0	0	NA	0	0	0	0	0	0	NA
BAWDY HOUSE	0	0	NA	0	0	0	0	0	0	NA
COMMUNICATE FOR PURPOSE OF SEX UNDER 18	0	0	NA	0	0	0	0	0	0	NA
LIVE OFF AVAILS OF PROSTITUTION	0	0	NA	0	0	0	0	0	0	NA
PROSTITUTION: STOP MV/IMPEDE TRAFFIC/PERSON	0	0	NA	0	0	0	0	0	0	NA
PROSTITUTION: STOP MV/IMPEDE FREE FLOW OF TRAFFIC	0	0	NA	0	0	0	0	0	0	NA
COMMUNICATE FOR PURPOSE OF OBTAINING SEXUAL SERVICES	0	0	NA	0	0	0	0	0	0	NA
MAT. BENEFIT FROM SEXUAL SERVICES <18	0	0	NA	0	0	0	0	0	0	NA
ADVERTISING SEXUAL SERVICES	0	0	NA	0	0	0	0	0	0	NA
DISTURB THE PEACE	15	9	60.00%	2	1	0	0	1	27	-44.44%
TOTAL ADMINISTRATION OF JUSTICE VIOLATIONS	2,466	2,409	97.69%	1,650	395	72	32	18	3,253	-24.19%
BAIL VIOLATIONS	1309	1174	89.69%	782	199	59	25	13	1156	13.24%
ESCAPE CUSTODY	4	3	75.00%	2	0	0	1	0	7	-42.86%
ESCAPE/UAL FROM CORRECTIONAL FACILITY	7	7	100.00%	4	1	0	0	0	6	16.67%
FAIL TO APPEAR COURT/BREACH 810	66	243	368.18%	159	67	5	3	0	884	-92.53%
PROBATION VIOLATIONS	1007	919	91.26%	666	126	8	3	3	1101	-8.54%
OFFENCES AGAINST ADMIN. OF LAW & JUSTICE (PART IV)	73	63	86.30%	37	2	0	0	2	99	-26.26%
TOTAL OTHER VIOLATIONS	182	104	57.14%	58	13	0	0	1	161	13.04%
OTHER GAMING AND BETTING	0	0	NA	0	0	0	0	0	0	NA
INDECENT ACTS	66	25	37.88%	16	1	0	0	0	57	15.79%
OBSTRUCT PEACE OFFICER	31	29	93.55%	10	5	0	0	1	23	34.78%
TRESPASS AT NIGHT	18	2	11.11%	0	0	0	0	0	14	28.57%
UTTER THREATS TO PROPERTY/ANIMALS	8	1	12.50%	0	0	0	0	0	5	60.00%
OFFENCES AGAINST PUBLIC ORDER (PART II CC)	5	3	60.00%	1	1	0	0	0	6	-16.67%

VIOLATION	2020 (JAN DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2018 (JAN DEC) VIOLATIONS	2019 2020% CHANGE
CARELESS USE OF FIREARM	1	0	0.00%	0	0	0	0	0	8	-87.50%
SEXUAL OFF, PUBLICMORALS & DISORD.CONDUCT (PART V)	2	1	50.00%	0	0	0	0	0	0	NA
OFFENCES AGAINSTDUTY OF PERSONS/REPUTATION(PART VIII)	4	1	25.00%	0	1	0	0	0	4	0.00%
POSSESSION HOUSEBREAKING TOOLS/BURGLARY TOOLS	23	23	100.00%	22	1	0	0	0	20	15.00%
WILLFUL & FORBIDDEN ACTS RESPECTING PROPERTY (PART XI)	20	16	80.00%	7	4	0	0	0	15	33.33%
PROCEEDS OF CRIME (CC) - LAUNDERING	1	1	100.00%	1	0	0	0	0	0	NA
ATTEMPTS, CONSPIRACIES, ACCESSORIES	0	0	NA	0	0	0	0	0	3	-100.00%
OTHER CRIMINAL CODE - INCLUDES PART XII.1 CC	3	2	66.67%	1	0	0	0	0	6	-50.00%
FEDERAL STATUTES VIOLATIONS	800	778	97.25%	530	193	14	1	3	710	12.68%
TOTAL DRUG OFFENCES	771	758	98.31%	524	192	10	1	3	671	14.90%
TOTAL CDSA -POSSESSION	558	545	97.67%	321	105	4	1	3	510	9.41%
POSSESSION OF HEROIN	42	40	95.24%	21	11	1	0	0	70	-40.00%
POSSESSION OF COCAINE	165	165	100.00%	102	39	3	1	0	136	21.32%
POSSESSION OF OTHER SCHEDULE I DRUGS	77	71	92.21%	38	12	0	0	3	46	67.39%
POSSESSION OF CANNABIS	0	0	NA	0	0	0	0	0	0	NA
POSSESSION - (CRYSTAL METH) METHAMPHETAMINES)	274	269	98.18%	160	43	0	0	0	256	7.03%
POSSESSION - (ECSTASY) METHYLENEDIOXYAMPHETAMINE	0	0	NA	0	0	0	0	0	2	-100.00%
TOTAL CDSA - TRAFFICKING	213	213	100.00%	203	87	6	0	0	160	33.13%
TRAFFICKING HEROIN	24	25	104.17%	23	10	0	0	0	23	4.35%
TRAFFICKING COCAINE	110	110	100.00%	111	54	4	0	0	72	52.78%
TRAFFICKING OTHER SCHEDULE I DRUGS	60	59	98.33%	55	20	2	0	0	36	66.67%
TRAFFICKING OF CANNABIS	0	0	NA	0	0	0	0	0	0	NA
TRAFFICKING OF METH.	19	19	100.00%	14	3	0	0	0	28	-32.14%
TRAFFICKING OF ECSTASY	0	0	NA	0	0	0	0	0	1	-100.00%
TOTAL CDSA - IMPORT. & PRODUCTION	0	0	NA	0	0	0	0	0	1	-100.00%
IMPORT/EXPORT OTHER CDSA DRUGS	0	0	NA	0	0	0	0	0	0	NA
PRODUCTION - OTHER CDSA DRUGS	0	0	NA	0	0	0	0	0	1	-100.00%
PRODUCTION - CANNABIS MARIHUANA - SCHEDULE II	0	0	NA	0	0	0	0	0	0	NA
YOUTH CRIMINAL JUSTICE ACT	14	13	92.86%	5	1	4	0	0	19	-26.32%
TOTAL OTHER FEDERAL STATUTES	15	7	46.67%	11606	2258	148	60	0	20	-25.00%
BANKRUPTCY ACT	0	0	NA	6047	1173	78	32	0	0	NA
CANADA SHIPPING ACT	1	1	100.00%	3176	620	40	16	0	0	NA
CUSTOMS ACT	0	0	NA	1588	310	20	8	0	0	NA
EXCISE ACT	0	0	NA	794	155	10	4	0	0	NA
IMMIGRATION & REFUGEE PROTECTION ACT	0	0	NA	0	0	0	0	0	0	NA
HUMAN TRAFFICKING	8	3	37.50%	0	0	0	0	0	12	-33.33%
FIREARMS ACT	6	3	50.00%	1	0	0	0	0	7	-14.29%
OTHER FEDERAL STATUTES	0	0	NA	0	0	0	0	0	1	-100.00%

VIOLATION	2020 (JAN DEC) VIOLATIONS	TOTAL CLEARED	CLEARANCE RATE (%)	ADULT MALES CHARGED	ADULT FEMALES CHARGED	YOUTH MALES CHARGED	YOUTH FEMALES CHARGED	YOUTH NOT CHARGED	2018 (JAN DEC) VIOLATIONS	2019 2020% CHANGE
CRIMINAL CODE TRAFFIC VIOLATIONS	637	600	94.19%	488	88	8	4	0	624	2.08%
TOTAL IMPAIRED DRIVING	380	375	98.68%	305	67	2	0	0	392	-3.06%
IMPAIRED OPERATION CAUSING DEATH - MOTOR VEHICLE	0	0	NA	0	0	0	0	0	0	NA
IMPAIRED OPERATION (DRUGS) - CAUSING DEATH	0	0	NA	0	0	0	0	0	0	NA
IMPAIRED OPERATION CAUSING BODILY HARM - MOTOR VEHICLE	1	1	100.00%	1	0	0	0	0	2	-50.00%
IMPAIRED OPERATION (DRUGS) - CAUSING BODILY HARM	0	0	NA	0	0	0	0	0	0	NA
IMPAIRED OPERATION - MOTOR VEHICLE	297	298	100.34%	238	58	0	0	0	321	-7.48%
IMPAIRED OPERATION (DRUGS) - VEHICLE, VESSEL, AIRCRAFT	82	76	92.68%	66	9	2	0	0	69	18.84%
FAIL OR REFUSE TO PROVIDE BREATH SAMPLE	0	0	NA	0	0	0	0	0	0	NA
TOTAL OTHER CRIMINAL CODE TRAFFIC VIOLATIONS	254	222	87.40%	180	21	6	4	0	231	9.96%
DANGEROUS OPERATION CAUSING DEATH	1	1	100.00%	1	0	0	0	0	2	-50.00%
DANGEROUS OPERATION CAUSING BODILY HARM	7	6	85.71%	5	0	0	0	0	10	-30.00%
DANGEROUS OPERATION	101	87	86.14%	71	9	3	2	0	82	23.17%
DANGEROUS OPERATION - FLIGHT CAUSING DEATH	0	0	NA	0	0	0	0	0	0	NA
DANGEROUS OPERATION - FLIGHT CAUSING BODILY HARM	0	0	NA	0	0	0	0	0	0	NA
DANGEROUS OPERATION - FLIGHT	35	17	48.57%	13	2	1	0	0	44	-20.45%
FAILURE TO STOP CAUSING DEATH	0	0	NA	0	0	0	0	0	1	-100.00%
FAIL TO STOP OR REMAIN (CRIMINAL CODE)	10	9	90.00%	3	1	2	2	0	13	-23.08%
DRIVE WHILE DISQUALIFIED (CRIMINAL CODE)	100	102	102.00%	87	9	0	0	0	79	26.58%
DANGEROUS OPERATION OF MV WHILE STREET RACING	0	0	NA	0	0	0	0	0	0	NA
TOTAL CC VIOLATIONS (EXCLUDING TRAFFIC)	24,332	8,274	34.00%	4,275	1,031	227	87	435	27,546	-11.67%
TOTAL CC VIOLATIONS (INCLUDING TRAFFIC)	24,969	8,874	35.54%	4,763	1,119	235	91	435	28,170	-11.36%
TOTAL ALL CC VIOLATIONS	25,769	9,652	37.46%	5,293	1,312	249	92	438	28,880	-10.77%

COLLECTION OF IDENTIFYING INFORMATION

On January 1, 2017, the Ontario Regulation 58/16: Collection of Identifying Information in Certain Circumstance -Prohibition and Duties was initiated under the Police Service Act (see https://www.ontario.ca/laws/regulation/160058)

This Regulation applies with respect to an attempt by a police officer to collect identifying information about an individual, from the individual, if that attempt is done for the purpose of

- a) Inquiring into offences that have been or might be committed,
- b) Inquiring into suspicious activities to detect offences, or
- c) Gathering information for intelligence purposes.

YEAR	CHECKS
2017	3
2018	1
2019	0
2020	0

SOURCE: HAMILTON POLICE SERVICE, PROFESSIONAL DEVELOPMENT DIVISION

USE OF FORCE

SOURCE: HAMILTON POLICE SERVICE PROFESSIONAL DEVELOPMENT DIVISION

HAMILTON POLICE HAD 218,136 PUBLIC CONTACTS IN 2020. COMPARED TO THE TOTAL NUMBER OF CONTACTS THE POLICE HAD WITH THE PUBLIC, 0.18% RESULTED IN A USE OF FORCE INCIDENT.

	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	AVERAGE
FIREARM DISCHARGE	43	46	62	47	30	18	24	28	28	27	35
FIREARM POINTED	110	145	99	100	145	98	125	125	128	185	126
HANDGUN DRAWN	13	52	22	23	59	40	19	39	29	42	34
AEROSOL WEAPON	21	22	13	14	9	7	3	2	2	1	9
IMPACT HARD	6	7	7	3	4	1	3	3	4	3	4
IMPACT SOFT	1	2	4	1	0	1	0	1	1	0	1
EMPTY HANDS HARD	19	35	32	15	13	26	22	23	16	17	22
EMPTY HANDS SOFT	31	39	21	18	12	25	44	36	23	14	26
K9 BITE/MISC	4	5	0	2	0	4	1	2	1	3	2
CEW	22	49	41	64	47	38	58	57	61	139	110
TOTAL INCIDENTS	234	311	238	238	208	172	238	233	265	431	346

DOMESTIC VIOLENCE CRIME STATISTICS 2015-2020

SOURCE: HAMILTON POLICE SERVICE, VICTIM OF CRIMES UNIT

	2015	2016	2017	2018	2019	2020
TOTAL NUMBER OF OCCURRENCES	6636	6487	6541	7047	7082	6922
CHARGES LAID	1294	1186	1346	1605	1555	1367
MALES CHARGED	1051	924	957	1090	1269	1113
FEMALES CHARGED	202	181	201	172	220	183
DUAL CHARGES	29	34	38	30	47	50
			EVENITO			

NOTE: TOTAL NUMBER OF OCCURRENCES INCLUDES ALL CRIMINAL AND NON-CRIMINAL EVENTS.

HATE CRIME

SOURCE: HAMILTON POLICE SERVICE, HATE CRIMES UNIT

In the Criminal Code of Canada, Hate Crimes can be separated into two (2) distinct categories – those that fall under the Hate Propaganda section and any other criminal offence where there is evidence to support a Hate/Bias motivation.

CATEGORY	HATE/BIAS OVERTONES	HATE/BIAS MOTIVATED CRIMES	TOTAL	
AGE (AG)	0	0	0	
DISABILITY (DI)	0	0	0	
GENDER IDENTITY (GI)	3	0	3	
SEXUAL ORIENTATION (SO)	1	1	2	
SIMILAR FACTOR (SF)	0	0	0	
RACIAL BIAS (RA)	38	6	44	
RELIGION (RE)	30	1	31	
TOTAL	72	8	80	

PUBLIC COMPLAINTS

POLICE SERVICE BOARD 5 YEAR STATISTICAL DATA

ТҮРЕ	2016	2017	2018	2019	2020	5 YEAR AVERAGE
PUBLIC COMPLAINTS	101	82	105	109	133	106.0
SERVICE COMPLAINTS	3	4	1	8	6	4.4
INTERNAL COMPLAINTS	54	38	22	37	22	34.6
HARASSMENT	6	8	6	7	8	7.0
PURSUITS	53	57	70	71	55	61.2
SIU INVESTIGATIONS	17	14	16	15	20	16.4

CHIEF GIRT RETIRES AFTER 35-YEAR CAREER





On February 27, 2021, Chief Eric Girt retired after a long, distinguished career with Hamilton Police Service. Appointed to Chief in May 2016, Chief Girt has been recognized for his work provincially and was a long standing member of the Ontario Association of Chiefs of Police. During his tenure, he oversaw the opening of the new Investigative Services Building, expanded the Crisis Response Branch and launched the new Traffic Safety Unit.

From all Hamilton Police Service members, we wish Chief Girt well in his retirement and thank him for his service.



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