

## **Hamilton Police – McMaster Partnership**

McMaster University Security Services works very closely with Hamilton Police in a variety of areas other than criminal investigations. They have a positive relationship with the Division One Crime Manager and work together to maintain the Mac 91/92 program where McMaster hires Hamilton Police Officers to proactively patrol the Westdale neighbourhood to ensure a safe and content community. Hamilton Police Service is encouraged by the university to increase their visibility on McMaster campus and the surrounding area during busy times of the school year, for example – move in and move out, large football games, St. Patrick's Day weekend.

Other positive relationships, such as the Ainslie Wood/Westdale Community Association (AWWCA) working with Hamilton Police and McMaster University, contribute to improving the safety and quality of life for all residents. These partnerships embrace educating the public on initiatives, including traffic safety POP projects, Lock it or Lose It campaigns and Child Identification programs. Every year, AWWCA nominates McMaster students living in the neighbourhood for its' "Good Student Award" that promotes positive relation building within the community.



Ken Weatherill  
Acting Chief of Police

KW/P. Morrison

cc: Deputy Chief Eric Girt, Community Policing  
Superintendent Paul Morrison, Division 1

**HAMILTON POLICE SERVICES BOARD****- INFORMATION -**

**DATE:** 2016 April 21

**REPORT TO:** Chair and Members  
Hamilton Police Services Board

**FROM:** Kenneth Weatherill  
Acting Chief of Police

**SUBJECT:** *Year-End Report: Crime Prevention Branch / Volunteer /  
Auxiliary Unit – 2015  
(PSB 16-056)*

**BACKGROUND:**

The Crime Prevention Branch, Volunteer Services, and the Auxiliary Unit are closely affiliated and together they foster a strong partnership which results in meaningful work for Hamilton Police Service volunteers and enhanced programming for the community.

Some of the Volunteer programs coordinated through the Crime Prevention Branch are: Car Seat Installations; Lock-It-Or-Lose-It; Speedwatch; Red Light Runner; Crime Alerts; Aggressive Driver Hotline; CPTED and Safeguard Audits; and participation in numerous community events. Volunteers also engage with the community through support programs like Reading Buddies, Used Clothing Drives and elementary school 9-1-1 presentations.

The Crime Prevention Branch is responsible for the Barton Street Crime Prevention Centre. The Centre provides a spacious classroom for training sessions, meetings and presentations for both the community and the Police Service.

The Crime Prevention Branch coordinates several large scale events every year including: Police Week, Crime Prevention Week, Cyclemania, Take Our Kids to Work Day, Citizens' Police College, March Break Cop Camp, and the School Safety Patroller Program.

The Crime Prevention Branch has responsibility for and utilizes the Police Service's historical vehicles and the new Mobile Museum trailer with the assistance of volunteers from the Hamilton Police Retirees.

The Auxiliary Unit currently consists of 97 volunteer members. In 2015 the members of the Auxiliary Unit performed a remarkable 21,001 hours of volunteer service. The Auxiliary members participate in various programs that are coordinated by the Auxiliary Coordinator through the use of an online scheduling system.

The Auxiliaries perform CPTED Audits, and participate in traffic events, RIDE lanes, Immediate Rapid Deployment training, and recruiting presentations, as well as regularly performing ride-a-longs within the three (3) Divisions. The Auxiliaries also provide a valuable resource when the Service is faced with staffing issues related to large scale public and sporting events. Having a robust Auxiliary Unit has also assisted the Service in its recruiting efforts as a number of the members have successfully been recruited as Police Constables.

Attached is the Crime Prevention / Volunteer / Auxiliary Unit 2015 Annual Report. All three (3) Units continue to coordinate and operate the programs with the assistance of approximately 300 volunteers. It is this partnership which provides an efficient, cost effective delivery of existing programs, while continuing to develop new solutions to address quality of life issues for the citizens of Hamilton.



Kenneth Weatherill  
Acting Chief of Police

KW/M. Worster

Attachment: *Crime Prevention / Volunteer / Auxiliary Unit Annual Report – 2015*

cc Deputy Chief Eric Girt, Community Policing

Inspector Mike Worster, Community Mobilization Division

# Hamilton Police Service

## Community Mobilization Division

### Crime Prevention Branch • CPC Volunteers • Auxiliary Unit 2015 Annual Report

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*"To be the best"*



# Hamilton Police Service Community Mobilization Division 2015 Annual Report

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# Hamilton Police Service Community Mobilization Division 2015 Annual Report

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## CRIME PREVENTION BRANCH AND CPC VOLUNTEERS

### EXECUTIVE SUMMARY

Community Mobilization's Crime Prevention Branch facilitates numerous annual events for the Hamilton Police Service, including large scale productions like Police Week, Cyclemania, Cop Camp, School Safety Patroller Program, Crime Prevention Week and Take Our Kids to Work Day. These events allow our Service to interact with the community, teach citizens more about the role of police and raise safety awareness. Crime Prevention Officers (CPOs) are our Service's experts on home and business security, and personal safety. CPOs are also responsible for supervising the Barton Street and Ancaster Tisdale House Crime Prevention Centres (CPCs). These two centres function as "home bases" for more than 100 police volunteers who facilitate community outreach programs such as Car Seat Installations, Lock-It-Or-Lose-It, Speedwatch, Red Light Runner, Crime Alerts, elementary school 9-1-1 presentations and the Aggressive Driver Hotline. Volunteers also address the community through support programs like the Somali Reading Circle, Child Identification Fingerprinting, Break and Enter Call backs, and used clothing and food collections for those in need.

### Goal 1.2 IMPROVE THE SAFETY OF OUR COMMUNITY'S PEDESTRIANS, DRIVERS, CYCLISTS AND PASSENGERS

#### Safe Roads Traffic Programs

Road safety monitoring programs include Speed Watch, Red Light Runner, Stop Signs, Hand-held Devices & Seatbelt Infractions. Follow-up letters were sent to registered owners indicating the date, time, type of violation and potential consequences for these offences. The criteria required to mail a letter was adjusted to be more stringent, reducing the number of letters sent.

**Performance Indicators:** *1,368 violation letters sent (5,326 sent in 2014)*

#### Aggressive Driver Hotline

Traditionally, citizens have been encouraged to call the 24 hour hotline at **905-546-1768** to file a complaint, but this year Crime Prevention added a second reporting method, citizens can also email: **aggressivedriver@hamiltonpolice.on.ca**

**Performance Indicators:** *780 calls received (822 in 2014)*

*53 emails received \*New\* beginning in September 2015*

#### Cyclemania

Cyclemania continues to be Hamilton's largest youth cycling safety program. This educational, interactive program teaches children about the importance of helmets and "Rules of the Road."

**Performance Indicators:** *5,832 children instructed (5,394 in 2014)*

*39 elementary schools visited, 44 parks & day camps visited*

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## **Infant Car Seat Installations**

Fifteen certified CPC volunteers installed and inspected infant car seats at no cost to the public. Any member of the community may book an installation by calling **905-540-6021**. This police program installs more car seats than any other Hamilton organization, including Public Health.

*Performance Indicators: 969 installations (1,205 in 2014)*

## **School Safety Patroller Training – October 5<sup>th</sup> to 8<sup>th</sup>**

This valuable CAA/Hamilton Police Safety Program was affected by the Public School Board “Job Action” which prohibited elementary schools from attending. As a result only Catholic Schools were trained this year and no Public Schools.

*Performance Indicators: 444 students – Catholic schools only (846 in 2014)*

## **Goal 1.3 PROVIDE MORE KNOWLEDGE AND SKILLS TO THE PUBLIC ON HOW TO PREVENT & REDUCE CRIME IN OUR COMMUNITY**

### **Crime Prevention Presentations**

School Liaison Officers delivered **607** secondary and elementary school presentations and an additional 70 community presentations were delivered by Crime Prevention Officers. Barton CPC volunteers instructed 3,951 elementary school students on how to use 9-1-1.

*Performance Indicators: 677 Officer Presentations (937 in 2014)  
9-1-1 presentations to 3,951 elementary students during 115 visits*

### **Shop Theft Protocol**

Retail loss prevention personnel are trained to implement strategies which minimize the time they spend on suspect apprehensions, while also reducing service calls to front-line HPS officers.

*Performance Indicators: 1,576 shoplifting occurrences reported (1,717 in 2014)  
186 cleared by Shop Theft Protocol (56 in 2014)*

### **Lock It or Lose It**

The “Lock It or Lose It” program uses windshield flyers to teach vehicle owners anti-theft strategies to reduce theft from, and theft of, automobiles.

*Performance Indicators: 9,015 flyers dispersed (16,055 flyers dispersed 2014)*



# Hamilton Police Service Community Mobilization Division

## 2015 Annual Report

### Graffiti Prevention

Most incidents of graffiti occur on city owned property and are reported to the City Contact Centre (CCC) at 905-546-CITY. Many of these occurrences are never reported or diverted to the police since they do not meet the requirements for mandatory police reporting. The City handles these incidents by tasking Public Works clean-up crews. Only 24 of the 1632 total graffiti incidents reported to the city were diverted to the HPS for follow-up.

#### City Contact Centre Statistics (2011-2015)

	2011	2012	2013	2014	2015
<b>Total graffiti calls taken by the CCC</b>	<b>1305</b>	<b>1210</b>	<b>972</b>	<b>696</b>	<b>1632</b>
<b>Total graffiti calls diverted to HPS</b>	<b>108</b>	<b>63</b>	<b>27</b>	<b>32</b>	<b>24</b>

In 2015, the HPS received reports of 136 graffiti occurrences. Twenty-four (24) of these occurrences were received from the CCC and the remaining 112 reports were received by the public. This demonstrated a reduction from 2014, when the HPS received 170 reports of graffiti. Of the 136 total occurrences in 2015, 14 occurrences were cleared by charge or otherwise (6 by charge and 8 "otherwise"). This correlates to a graffiti clearance rate of 10 %.

#### Graffiti Rates by Year (2011-2015)

Year	Total Occurrences	Cleared by Charge	"Otherwise"	Total Clearances	Clearance Rate
<b>2011</b>	<b>297</b>	<b>26</b>	<b>14</b>	<b>40</b>	<b>13%</b>
<b>2012</b>	<b>287</b>	<b>19</b>	<b>9</b>	<b>28</b>	<b>10%</b>
<b>2013</b>	<b>241</b>	<b>28</b>	<b>10</b>	<b>38</b>	<b>16%</b>
<b>2014</b>	<b>170</b>	<b>13</b>	<b>9</b>	<b>22</b>	<b>13%</b>
<b>2015</b>	<b>136</b>	<b>6</b>	<b>8</b>	<b>14</b>	<b>10%</b>

*Source – NICHE All Violations Occurrence Reports 2015 run on 06-Jan-2016*

A total of 8 individuals (all adult males) were arrested for graffiti crimes (compared to 18 arrests in 2014). All 8 offenders were charged criminally (compared to 15 charged in 2014).

*\*2015 crime statistics are based on crime information which is preliminary in nature and subject to change for a variety of reasons. Offence types and clearances often change during the investigative process. The information is therefore provided only as a general overview of crime trends in the City of Hamilton.*

**Performance Indicators: 8 offenders arrested and charged, 10 % clearance rate**

### Security Audits - Crime Prevention through Environmental Design

Crime Prevention Officers conducted 78 residential/business audits to provide owners with valuable advice on improving the security of their property. Audits are also a critical component of safety planning for high risk domestic violence victims. 47 domestic audits were conducted.

**Performance Indicators: 125 audits (96 audits in 2014)**



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## **Citizens' Police College**

This six-week course teaches participants about the various roles and facets of policing, nurtures communication and creates ambassadors within the community.

*Performance Indicators: 59 graduates (60 participants)*

## **Crime Alert Flyers**

Neighbourhoods experiencing spikes in crime are canvassed door-to-door by CPC Volunteers to raise awareness, deliver prevention tips and mobilize the community. Hundreds of Crime Alert flyers were distributed in various neighbourhoods at the request of both Crime Managers and sexual assault investigators.

## **Goal 2.3 REACH OUT AND WORK WITH ALL COMMUNITIES**

### **Cop Camp - July 7<sup>th</sup> to 10<sup>th</sup>**

Children from all demographics experience a blend of presentations and physical activity.

*Performance Indicators: 48 children at 2 camps - Downtown Mosque & Barton CPC*

### **Police Week - May 10<sup>th</sup> to 16<sup>th</sup>**

Police Week's theme "Discover Policing" was conveyed to the community through large scale events, such as Police in the Park, Awards Night, Chief for a Day and Citizenship Ceremony.

### **Take Our Kids to Work Day - November 4<sup>th</sup>**

Grade 9 students experience police presentations covering many aspects of policing.

*Performance Indicators: 55 students (50 students in 2014)*

## **Presentations and Information Sessions for Co-ops**

Co-op opportunities have been expanded to include Mohawk, Humber College, Niagara College, McMaster University and Redeemer and Guelph University have all participated in placements with the HPS.

## **Crime Prevention Week - November 2nd to 8th**

Crime Prevention engaged the community with a BBQ fundraiser for Crime Stoppers, a city-wide elementary school Anti-Bullying Poster Contest, and Citizens' Police College Graduation.

# Hamilton Police Service Community Mobilization Division

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### Goal 3.2 GIVE VOLUNTEERS MEANINGFUL WORK

#### **Somali Homework Circle Program**

The Somali Homework Circle was introduced in February of 2014, but continues to grow. Police volunteers team up to assist Somali youth with their homework assignments.

**Performance Indicators:** 347 children (an average of roughly 20 children per session)  
619 volunteer hours

#### **Records Assistance Program**

Civilians who attend Central Police Station are greeted by a volunteer who is trained to address inquiries. This program has helped to reduce wait times during peak business hours.

**Performance Indicators:** 2,543 hours (2,794 hours of customer assistance in 2014)

#### **Break and Enter Call Back**

CPC Volunteers contact victims of recent Break and Enters to offer safety information, ensure that victims are familiar with Safeguard security audits and to advise that our Victim Services Branch is available to assist them.

**Performance Indicators:** 985 reports received & processed (470 reports in 2014)

#### **Child Identification Fingerprinting**

Police volunteers facilitate the fingerprinting of children at various events in our community.

**Performance Indicators:** 1,157 kits completed (1,042 kits in 2014)

#### **Eva Rothwell After School Program/ Literacy**

Police volunteers assist children in need of reading skills at the Eva Rothwell Rec Centre.

**Performance Indicators:** 2,830 children assisted (2,573 children in 2014)  
1049 volunteer Hours

#### **Reading Buddies**

Police volunteers help children learn to read in three identified Hamilton elementary schools, Queen Mary, St. Patrick's, Prince of Whales.

**Performance Indicators:** 1,392 students assisted (2,573 children in 2014)  
850 volunteer hours

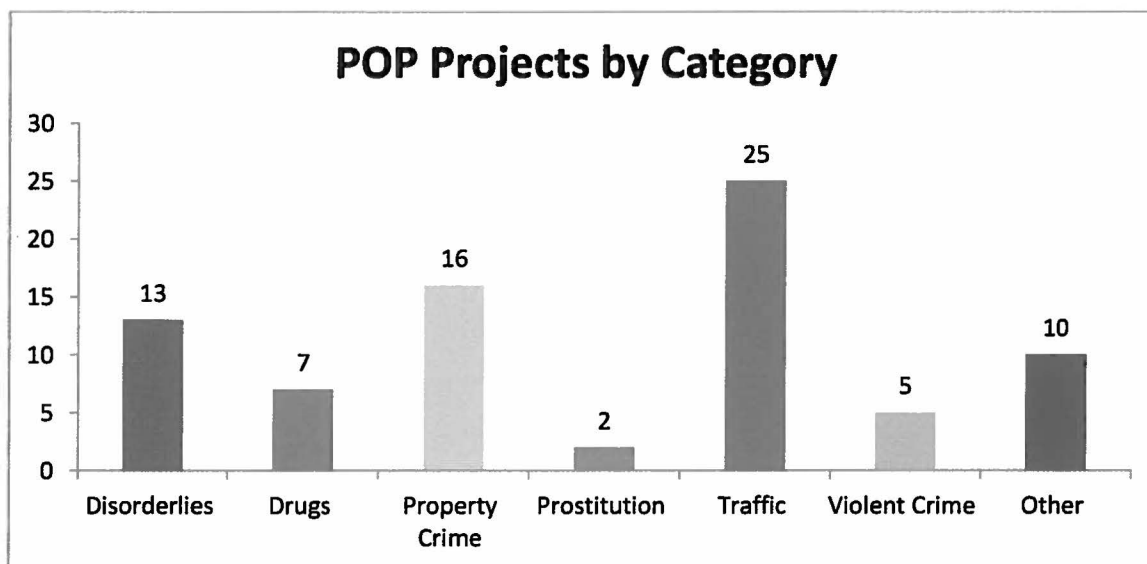
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## **Problem Oriented Policing (POP) Projects**

POP Projects remain a vital tool in assessing the efforts of our service with respect to proactive crime prevention initiatives. CPC volunteers routinely assisted traffic projects by monitoring problem intersections and forwarding their statistics to the POP project's lead investigator.

**Performance Indicators:** 78 POP projects service-wide (76 in 2014)



## **Used Clothing Collection**

Police volunteers collected year round clothing donations for the Eva Rothwell Centre.

**Performance Indicators:** 657 bags donated (426 bags donated in 2014)

## **Ancaster Food Drive**

Police volunteers partner with other organizations and the community to collect food donations.

**Performance Indicators:** 21 CPC Volunteers for 75.5 hours

## **Gym for Kids @ Sir Winston Churchill Rec Centre (Fortis Vitam)**

An on-going ProAction fitness program for youth uses volunteers to assist the weekly sessions.

**Performance Indicators:** 219 Youth - 183 hours volunteer hours

# Hamilton Police Service Community Mobilization Division

## 2015 Annual Report

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### CONCLUSION

**As programs morphed to meet the needs of the community several indicators displayed positive change:**

- 30% increase in annual security audits conducted by Crime Prevention Officers
- Graffiti reports declined by 20% over past year and by 51% over the past 5 years
- Cyclemania trained a record number of students on cycling safety (5,832)
- 78 POP Projects Service-wide – 3% increase over past year
- A total of over 20,000 volunteer hours performed by CPC Volunteers (avg. 144 hours per volunteer)
- Somali Homework Circle has grown exponentially to an average of 20 children/session
- Added Email reporting to the Aggressive Driver Hotline in Sept 2015 (53 emails received between Sept 2015 – Dec 2015)

# Hamilton Police Service Community Mobilization Division

## 2015 Annual Report

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### AUXILIARY UNIT

#### EXECUTIVE SUMMARY

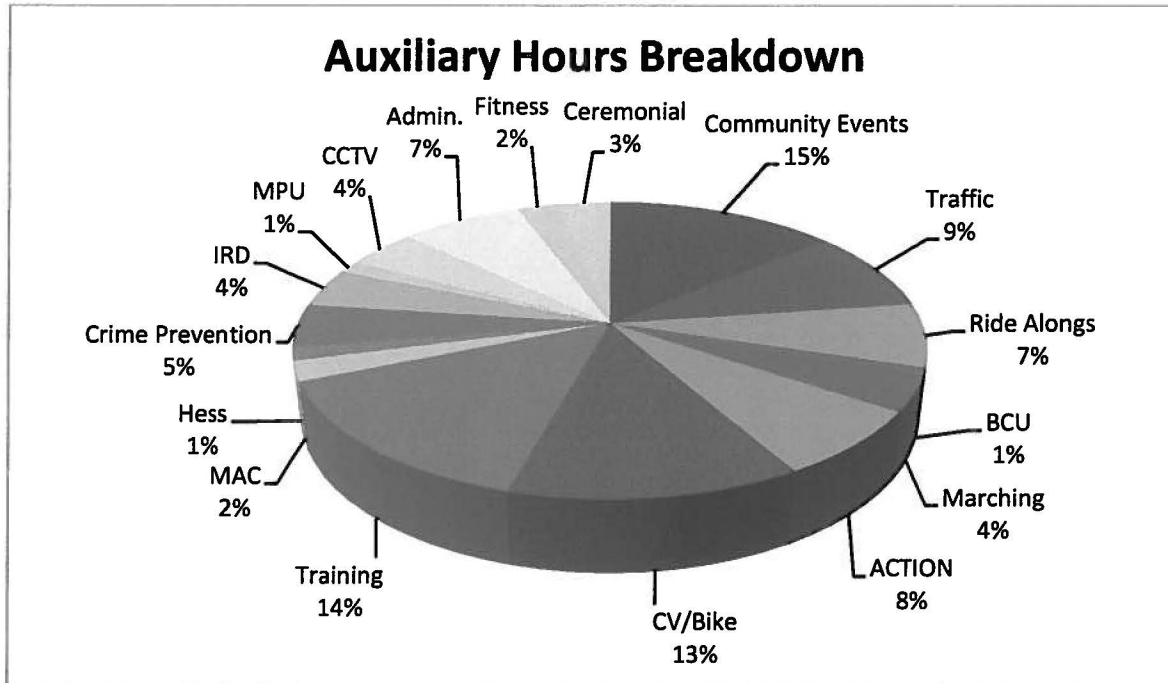
In 2015, the Hamilton Police Service Auxiliary Unit engaged 97 members. With a population of just over 500,000 residents; Hamilton's Auxiliary Unit is one of the largest in the Province. Hamilton Police Service Auxiliary Unit is one third the strength of the Toronto Police Service Auxiliary Unit of 350 members. The HPS Auxiliary Officers served with pride and professionalism, and performed a remarkable 21,001 hours of service, an increase of 1,603.5 hours from last year's remarkable performance. The majority of the volunteer time was spent in training, community events, and servicing the command van and ACTION bicycles. The Unit saw increased service in Ride Alongs, CPTED audits, traffic events and RIDE Lanes, Immediate Rapid Deployment, and Recruiting Presentations.

The scope of the Auxiliary operations expanded to include a direct service approach, accounting for two thirds of all volunteer hours; a significant increase from previous years. From 2013 to 2015 the Auxiliary Unit saw growth in volunteer hours from 16,877 to 21,001; an impressive increase of 4,124. Another significant increase was recognized in regards to the Unit's Social Media Campaign. The Unit's twitter account: @HPSAuxiliary has experienced a 26% increase over 2014 to connecting with over 1,000 followers.

A highlight of the Unit this year was receiving an Honourable Mention from the International Association of Chiefs of Police (IACP) Award for Outstanding Achievement in Law Enforcement Volunteer Programs 2015. The Hamilton Police Service recognizes the significant contributions of the Auxiliary Officers and values their service to our community so much so, that for the first time two Auxiliary Officers received the coveted Officer of the Month in 2015. Five Auxiliary Officers received a Level I Commendation, six Auxiliary Officers were recognized for 5 years of service, and three Auxiliary Officers were hired as Cadet Officers. Another success of the Unit saw eight of its members hired as sworn Officers: six with the Hamilton Police Service, and two with other jurisdictions.

# Hamilton Police Service Community Mobilization Division 2015 Annual Report

## OVERVIEW OF HOURS



*The breakdown of hours during 2015 is consistent with past years. The majority of the volunteer time was spent in training, community events, and servicing the command van and ACTION bicycles.*

### **Increase in Volunteer Hours**

From 2013 to 2015 the Auxiliary Unit saw an increase in volunteer hours from 16,877 to 21,001; an increase of 4,124 hours.

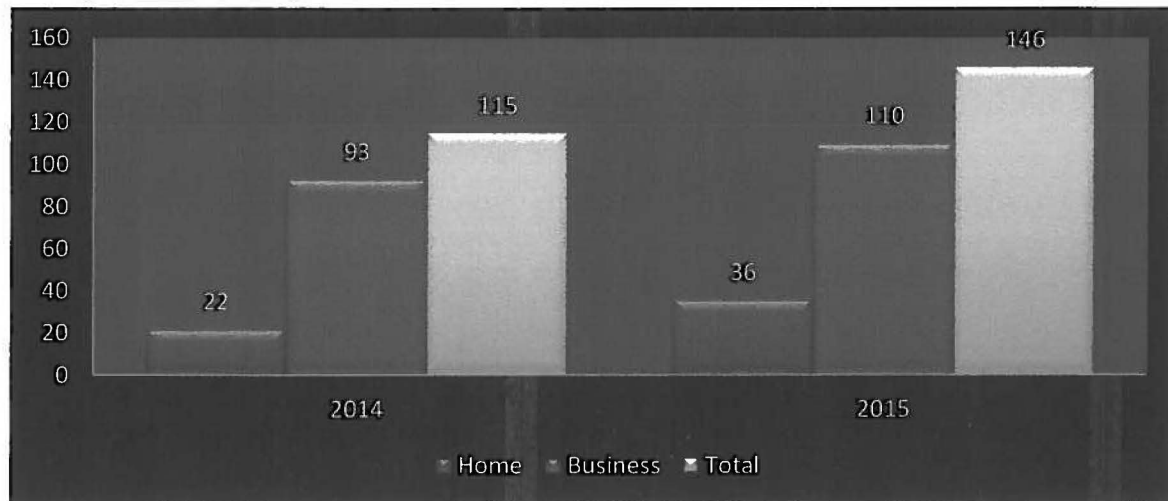
## **GOAL 1.3 PROVIDE MORE KNOWLEDGE AND SKILLS TO THE PUBLIC ON HOW TO PREVENT AND REDUCE CRIME IN OUR COMMUNITY**

### **Crime Prevention Through Environmental Design (CPTED Audits)**

Crime Prevention continues to be a major priority and the Unit focuses on increasing their efforts to provide the community with CPTED audits of both their homes and businesses. Specially trained members of the Unit provided this free service to both victims of break and enters or community members who pro-actively requested an audit. There was a 27% increase in this service from 2014 to 146 total audits and 970 hours of service.

***Performance Indicators: 146 Audits in 2015 (115 Audits in 2014)***

## Hamilton Police Service Community Mobilization Division 2015 Annual Report



*A 2014-2015 Comparison of CPTED Audits for Home and Businesses*

### **Crime Prevention Displays, Presentations and Station Tours**

Another role of the Crime Prevention Unit of the Auxiliary Unit is to provide the community information on personal, internet and home security as well as to provide station tours to children and youth groups.

**Performance Indicators:** 12 Crime Prevention Displays and Presentations (11 in 2014) and 13 Station Tours (16 in 2014).

### **Lock-It-or-Lose-It**

In partnership with our Niagara and Mohawk College Co-Op Placement Student, Auxiliary Officers worked strategically to address residential areas of concern regarding vehicle entries. Lock-It-or-Lose-It pamphlets were distributed to 4,430 vehicles in our outlying communities over 156 hours.

**Performance Indicators:** 4,430 pamphlets distributed over 156 hours (new initiative)

### **CCTV Monitoring and Downloads**

Auxiliary Officers monitored the CCTV cameras 834.5 hours while Crime Prevention Centre and Co-op Student volunteers monitored the cameras an additional 1069 hours. 82 hours were spent training Auxiliary Officers and volunteers on the procedures and operations of the CCTV cameras. In total, 1,985.5 hours were dedicated to this crime prevention tool. Although a 12% decrease in overall monitoring from 2014, it should be noted that monitoring was unavailable during June 2015 due to technical issues with the system. A total of 62 CCTV download requests were received, 54 were completed, having met the HPS policy standards.

**Performance Indicators:** 1,985 hours monitoring (2,262.5 hours in 2014)



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### **GOAL 3.1 IMPROVE AND UTILIZE THE KNOWLEDGE, SKILLS, AND EXPERIENCE OF OUR EMPLOYEES SO WE CAN MEET THE NEEDS OF THE COMMUNITY**

#### **Community Events**

Members of the Auxiliary Unit attended events in our community totaling 3,598 hours. Auxiliary Officers were seen at community BBQ's, fairs, festivals, Ti-Cat Games and PanAm. In total, 30 members attended the Provincial and National Police and Peace Officers Memorials with 2 joining the Ride-to-Remember journey to assist the riders.

***Performance Indicators: 3,598 hours (6,419 hours in 2014)***

#### **ACTION, Command Van & Bike Fleet Maintenance Teams**

The Auxiliary Unit not only dedicates their time to patrolling with the ACTION Team but also to ensure that the ACTION Bicycle Fleet remains operational. These dedicated members, along with a Team committed to maintaining the Command Van, completed 4,190 of combined service.

***Performance Indicators: 4,190 hours (5,843.5 hours in 2014)***

#### **Ride—Alongs**

Members of the Auxiliary Unit patrolled alongside Police Constables for Ride-Alongs at all Divisions an increase of 21% this year. This partnership provides an increase of police presence in our community along with providing Auxiliary Officers a meaningful training environment.

***Performance Indicators: 1,464 hours (1,207 hours in 2014)***

#### **Bail Compliance Unit Ride-Alongs**

The Auxiliary Unit back-filled for the Bail Compliance Unit in the absence of full-time members for 93.5 hours giving these members a unique experience and providing supplementary coverage for the Unit an increase of 46% from last year.

***Performance Indicators: 93.5 hours (64 hours in 2014)***

#### **University Patrols (MAC 91/92) & Hess Village**

Auxiliary Officers supplemented the Paid Duty compliment at Hess Village and MAC 91/92 for 778 hours providing increased police presence in both areas at no additional cost to the stakeholders.

***Performance Indicators: 761 hours (2% increase from 2014)***