



HAMILTON POLICE SERVICES BOARD

NOTICE OF MEETING PUBLIC AGENDA

Thursday, February 26, 2015
2:00 o'clock p.m.
Hamilton City Hall
Council Chambers

Lois Morin
Administrator

AGENDA

1. CALL TO ORDER

2. PRESENTATIONS & DEPUTATIONS

- 2.1 Member(s) of the Month
- 2.2 Deputation: Mr. John Neary, with respect to the proposed Investigative Services Facility
- 2.3 Ontario Domestic Assault Risk Assessment (ODARA)

3. GENERAL

- 3.1 Declarations of Interest

4. CONSENT AGENDA

4.1 Approval of Consent Items

That the Board approve and receive the consent items as distributed.

4.2 Adoption of Minutes – January 22, 2015

The minutes of the meeting held Thursday, January 22, 2015, be adopted as printed.

4.3 Hamilton Police Service Monthly Report (PSB 15-017)

That the Board direct the Administrator of the Board to refer this report, in its entirety, to the City of Hamilton, for information.

4.4 For the Information of the Board:

- a) Mladen (Steve) Mesic Inquest (PSB 13-104a) (See also PSB 13-104)
- b) Hamilton Police Service Safe Driving Program (PSB 15-010)
- c) Year-End Report: Hamilton Police Retirees' Activities – 2014 (PSB 15-014)
- d) Correspondence from Mr. Ken East, President, Ontario Association of Police Services Board (OAPSB) with respect to the 2015 Membership in the OAPSB.
- e) Correspondence from the Canadian Association of Police Governance with respect to a Call for Nominees for the 2015 Emil Kolb Award for Excellence in Police Governance.

5. DISCUSSION AGENDA

5.1 City Council Meeting – January 21, 2015

That the Hamilton Police Services Board receive the Audit, Finance & Administration Committee Report 15-001, Item 11 with respect to Report 2014-2015 – Review of Hamilton Police Service (HPS) Issues Identified by Mr. Chandrashekar (AUD15001)City Wide), as printed.

5.2 Reward for Information – Unsolved Homicide – Michael Sullivan (PSB 15-016)

- a) That the Board authorize a reward in the amount of \$50,000.00 for information leading to the arrest and conviction of person(s) unknown, responsible for the death of Michael Sullivan.
- b) That 20% of the reward money offered be transferred to Police Reward Reserve Account #11225, for a total of \$10,000.00.

6. NEW BUSINESS

6.1 Update: Interval House

7. ADJOURNMENT

<p>THE POLICE SERVICES BOARD WILL ADJOURN THE PUBLIC PORTION OF THE MEETING AND RECONVENE IN CAMERA FOR CONSIDERATION OF PRIVATE AND CONFIDENTIAL MATTERS.</p>



Hamilton Police Services Board Deputation Request Form

(Request to appear before the Police Services Board)

****Please note** - The information on this form will be published on a public agenda and therefore released to the public and media.**

Your Name: John Neary

Firm / Organization: Beasley Neighbourhood Association
(if applicable)

E-mail Address: john.neary@medportal.ca

Home Phone: 905-522-5604

Fax No.: n/a

Business Phone: 905-818-6312

Mailing Address: 115 Mary Street, Hamilton, Ontario

Details of Deputation to be discussed including a summary and the objective(s) of the presentation:

The Beasley Neighbourhood Association asks the Hamilton Police Services board to commit to following the letter and spirit of the Downtown Secondary Plan if the proposed Investigative Services Facility is built on the Wilson/Mary/Rebecca/Catharine block in our neighbourhood. We also ask that our community be given the opportunity to comment on any proposed design.

Will you require a LCD Projector: ☒ Yes ☐ No
(Please note, you must bring your own computer)

Have discussions or correspondence taken place with a member of the Hamilton Police Services Board or the Administrator? If so, with whom and when?

We made a delegation on this subject to the General Issues Committee of the City of Hamilton on December 10, 2014. Mayor Eisenberger and Councillors Whitehead and Ferguson were present.

Please submit the completed form either in person, via fax or e-mail to:

Administrator
Hamilton Police Services Board
155 King William Street
P.O. Box 1060, LCD1
Hamilton, ON
L8N 4C1

Fax: 905-546-4720
E-Mail: lmorin@hamilton.ca

**MINUTES OF THE HAMILTON
POLICE SERVICES BOARD**

4.2

Thursday, January 22, 2015
2:20pm
Hamilton City Hall
Council Chambers

The Police Services Board met.

There were present: Lloyd Ferguson, Chair
Madeleine Levy, Vice Chair
Fred Eisenberger
Walt Juchniewicz
Irene Stayshyn
Stanley Tick
Terry Whitehead

Absent with regrets: None

Also Present: Chief Glenn DeCaire
Deputy Chief Eric Girt
Deputy Chief Ken Weatherill
Superintendent Jamie Anderson
Superintendent Dave Calvert
Superintendent Debbie Clark
Superintendent Nancy Goodes-Ritchie
Superintendent Paul Morrison
Inspector Ryan Diodati
Inspector Greg Huss
Inspector Mike Worster
Staff Sergeant Maggie Schoen
Marco Visentini, Legal Counsel
Rosemarie Auld, Manager, Human Resources
Dan Bowman, Manager, Fleet & Facilities
Rita Lee Irvine, Manager, Corporate Planning
Catherine Martin, Corporate Communicator
Ted Mason, Manager, Finance
Ross Memmolo, Manager, Computer Services
John Randazzo, Assistant Manager, Finance
Lois Morin, Administrator

Member Ferguson called the meeting to order.

Elections

2.1 Election of Chair

Member Ferguson advised the Board that pursuant to Section 28 of the *Police Services Act* and Section 3.1 of the Police Services Board Procedural By-law, elections for the positions of Chair and Vice-Chair of the Police Services Board for 2015, would be conducted.

The Administrator assumed the Chair and called for nominations for the position of Chair of the Police Services Board for 2015. It was moved by Member Whitehead and seconded by Member Eisenberger that Member Ferguson be nominated for Chair of the Police Services Board for 2015. Member Ferguson indicated that he would stand for election.

The Administrator called for further nominations and as none were received, it was moved by Member Whitehead and seconded by Member Tick that nominations be closed. Member Ferguson was proclaimed Chair for 2015.

Member Ferguson thanked the Board for their confidence and stated "I look forward to working with you and senior command and the police service as your chair for 2015".

2.2 Election of Vice Chair

Member Ferguson assumed the Chair and called for nominations for the position of Vice-Chair of the Police Services Board for 2015. It was moved by Member Tick and seconded by Member Stayshyn that Member Levy be nominated for Vice-Chair of the Police Services Board for 2015. Member Levy indicated that he would stand for election.

The Chair called for further nominations and as none were received, it was moved by Member Tick and seconded by Member Eisenberger that nominations be closed. Member Levy was proclaimed Vice-Chair for 2015.

Presentations

3.1 Members of the Month

Chair Ferguson and Chief DeCaire presented the Member of the Month Award to Constable Michael Logue and Constable Mark Phibbs. Constable Logue and Constable Phibbs were commended for supporting the Service's commitment to responding to people in our community who are in crisis.

Chair Ferguson and Chief DeCaire presented the Member of the Month Award to Constable Alex Buck. Constable Buck was commended for his dedication to duty and commitment to the safety of the public with his quick response and bravery.

General

4.1 Declarations of Interest

None

Consent Agenda

5.1 Approval of Consent Items

Moved by: Vice Chair Levy
Seconded by: Member Stayshyn

That the Board approve and receive the consent items as distributed.

Carried

5.2 Adoption of Minutes – December 15, 2014

The minutes of the meetings held Monday, December 15, 2014, are adopted as printed.

5.3 Hamilton Police Service Monthly Report (PSB 15-003)

That the Board direct the Administrator of the Board to refer this report, in its entirety, to the City of Hamilton, for information.

5.4 Registration information to attend the 24th Annual Police Employment Conference

That Board Members be approved to attend the upcoming 24th Annual Police Employment Conference scheduled for Monday, March 2 – Tuesday, March 3, 2015, Mississauga, Ontario.

5.5 Registration information to attend the Canadian Association of Police Governance Summit Session 2015: The Police Governance Paradigm

That Board Members be approved to attend the upcoming Canadian Association of Police Governance Summit Session 2015: The Police Governance Paradigm scheduled for April 7, 2015, Toronto, ON.

5.6 For the Information of the Board:

- a) Correspondence from Anthony Tessarolo, A/Assistant Deputy Minister, Ministry of Community Safety and Correctional Services with respect to Police Service Board Vacancy Information Sheets.
- b) Correspondence from the Canadian Association of Police Governance (CAPG) with respect to Call For Resolutions for the CAPG 26th Annual Meeting.
- c) Correspondence from Cathryn Palmer, President, Canadian Association of Police Governance (CAPG) with respect to the Boards generous support and commitment to the CAPG over the past year.
- d) Correspondence from Joaquim Milonga, Out Going President (Casa de Angola Community Club with respect to the Angolan Association of Hamilton.

**Discussion
Agenda****6.1 Request from Mr. John Neary of the Beasley Neighbourhood Association to Provide a Deputation to the Board**

After discussion, the Board approved the following:

Moved by: Vice Chair Levy
Seconded by: Member Juchniewicz

That the request from Mr. John Neary of the Beasley Neighbourhood Association to provide a deputation to the Board with respect to the proposed Investigative Services Facility, be approved.

Carried.

6.2 HPS Projected Capital Expenditures – 2015 – 2025 (PSB 15-002)

After discussion, the Board approved the following:

Moved by: Member Eisenberger
Seconded by: Member Whitehead

That the Capital Projects for the Command Van and the Marine Facility Replacement Expansion projects be moved to 2016 budget year and the Police Station 40 (New Division 4) and Horse Stables projects be moved to 2025 budget year.

That the Board receive and approve PSB 15-002 - HPS Projected Capital Expenditures – 2015 – 2025 as amended.

Carried.

Moved by: Vice Chair Levy
Seconded by: Member Tick

That the Board reconfirm their commitment and support to move forward with the Police Investigative Services Division Project in 2015 budget year.

Carried.

6.3 2015 Hamilton Police Service Operating Budget (PSB 14-119)

As recommended by Chief DeCaire in report PSB 14-119 dated January 22, 2015, the Board approved the following:

Moved by: Vice Chair Levy
Seconded by: Member Stayshyn

That the Hamilton Police Services Board approve the 2015 Hamilton Police Service Operating Budget.

Carried Unanimously.

After discussion, the Board approved the following:

Moved by: Member Juchniewicz
Seconded by: Member Eisenberger

That the Board requests KPMG to attend a future meeting of the Board to answer any questions with respect to the annual audit.

Carried.

New Business

Hamilton Police Service Website

Member Whitehead raised a concern with respect to the problem that our media partners are having with accessing the Hamilton Police Service Website.

Chief DeCaire and Mr. Memmolo assured the Board that there was no sign of a problem noticed by Hamilton Police Service Staff or the City of Hamilton.

Member Whitehead requested that the Hamilton Police Service follow up with Mr. Dunphy of the Hamilton Spectator with respect to the problem.

New Business Plan

Chief DeCaire provided an update with respect to the upcoming business plan process. Ms. Rita Lee Irvine provided the upcoming dates to the Board for the development of the 2016-2018 Business Plan.

Governance Subcommittee

Member Stayshyn announced her resignation from the governance subcommittee and recommended Member Tick as a replacement. Member Tick stated that he would be interested in serving on the governance subcommittee.

After discussion, the Board approved the following:

Moved by: Member Stayshyn
Seconded by: Member Whitehead

That the Member Tick replace Member Stayshyn on the Governance Committee.

Carried.

Next Meeting of the Board

Chair Ferguson announced that the next meeting of the Board is scheduled for Thursday, January 22, 2015, 2:00pm, at Hamilton City Hall, Council Chambers.

Adjournment

Moved by: Member Eisenberger
Seconded by: Member Tick

There being no further business, the public portion of the meeting then adjourned at 3:39pm.

Carried.

The Board then met in camera to discuss matters of a private and confidential nature.

Taken as read and approved

Lois Morin
Administrator

January 22, 2015
lem:

Lloyd Ferguson, Chair
Police Services Board

HAMILTON POLICE SERVICES BOARD
- RECOMMENDATION -

DATE: 2015 February 26
REPORT TO: Chair and Members
Hamilton Police Services Board
FROM: Glenn De Caire
Chief of Police
SUBJECT: *Hamilton Police Service Monthly Report*
(PSB 15-017)

RECOMMENDATION:

That the Board direct the Administrator of the Board to refer this report, in its entirety, to the City of Hamilton, for information.



Glenn De Caire
Chief of Police

FINANCIAL / STAFFING / LEGAL IMPLICATIONS:

FINANCIAL – n/a

STAFFING – n/a

LEGAL – n/a

BACKGROUND:

Bell Let's Talk Community Fund Donates \$25,000.00 to the Suicide Prevention Community Council of Hamilton to Support the Rollout of SafeTALK Training.

The Suicide Prevention Community Council of Hamilton (SPCCH) was pleased to receive a \$25,000.00 grant from the Bell Let's Talk Community Fund to support evidence-based suicide prevention, education and training for 750 first responders in the police, paramedic and fire services in Hamilton. First responders are often a first line resource for people who have significant mental health, emotional or substance abuse issues that may be suicidal.

"We are extremely grateful to Bell Let's Talk for making such an important investment in suicide prevention, education and training in our community," said Sid Stacey, SPCCH Chair during the media conference. To create a suicide safer community, it is important to bring suicide into the mainstream conversation, create a community that is alert to the potential of thoughts of suicide, and foster help seeking behaviour."

SafeTALK prepares helpers to identify people with thoughts of suicide and connect them to suicide first aid resources. Most people with thoughts of suicide, either directly or indirectly, invite help to stay safe. Alert helpers know how to identify and work with these situations to help protect life. This training will teach the most appropriate actions to take when suicidal thoughts are a concern to others. It includes advice on starting the conversation with those who are vulnerable and information on local resources they can tap into.

"With the Bell Let's Talk Community Fund grant we have built SafeTALK Training related to suicide intervention into our annual Block Training," said Hamilton Police Chief Glenn De Caire. "The session provides important information about suicide prevention and all of our officers and civilians will receive this training by the end of June. As a Service, we continue to encourage and engage in courageous conversations in support of accessing services and reducing stigma."

"Since 2011, the Bell Let's Talk Community Fund has invested more than \$4 million to support groups working to improve access to mental health care in communities throughout Canada," said Mary Deacon, Chair of Bell Let's Talk. "We are pleased to provide this support for the Suicide Prevention Community Council of Hamilton's SafeTALK program. The SPCCH is one of almost 60 organizations to receive a grant from the 2014 Bell Let's Talk Community Fund to extend much-needed help to people living with mental illness and the family and friends who care for them."

The annual Bell Let's Talk Community Fund supports organizations in Canada focused on improving access to programs and services that support and help improve the mental health and wellbeing of people living with mental health issues from coast to coast to coast with grants in the range of \$5,000 to \$50,000. Applications are now being accepted for the 2015 Bell Let's Talk Community Fund. The 2015 application period is open until March 31 and all 2015 Fund grants will be disbursed before December 31, 2015.

The Bell Let's Talk initiative promotes Canadian mental health with national awareness and anti-stigma campaigns, like Clara's Big Ride for Bell Let's Talk and Bell Let's Talk Day, and significant Bell funding of community care and access, research, and workplace programs. To learn more, please visit Bell.ca/LetsTalk

The SPCCH is a not-for-profit charitable organization involving professionals and individuals from the community who are interested in suicide prevention and its related issues. The Council was founded in 1980 and in 2010 launched the Hamilton Suicide Prevention Strategy supported by over 35 key community stakeholders such as the City of Hamilton, local school boards, hospitals, police services, social service and mental health agencies and business. The suicide prevention strategy guides the work of the SPCCH as it works towards a vision of a suicide safer Hamilton.

Kudos from Brantford Police Service

The following email was received by the Brantford Police Service in relation to the Hamilton Police Court Services.

Dear Chief De Caire:

I would like to take this opportunity to express our appreciation for the assistance that members of your Service provided last month during a murder trial held in Hamilton.

(Our) Sergeant advised me that over the two-week period, your members not only provided prisoner transport but attended to numerous other details that unexpectedly arose. I understand that Staff Sergeant Steve Hahn, and his team went above and beyond to assist our investigators.

Kindly pass along our thanks to Staff Sergeant Hahn and members of your court team. Their demonstrated professionalism and dedication to duty helped our officers with the challenges of relocating this trial to Hamilton.

*G. Nelson, Chief of Police
Brantford Police Service*

Upcoming Events



HAMILTON POLICE SERVICE
Leading the Way Together
www.hamiltonpolice.on.ca

RECRUITING INFORMATION NIGHT

Thursday February 26th, 2015

Location:

**Nora Frances Henderson School
AUDITORIUM**

75 Palmer Road, Hamilton

6:30 p.m. - 8:30 p.m.

INFORMATION ON:

- Obtaining the OACP Certificate
- The Physical Readiness Evaluation for Police (PREP) Test
- Interview Preparation

For Information, call (905) 546-4855 or (905) 546-8918

No Pre-Registration No Fee No Reserved Seating



www.hamiltonpolice.on.ca

GD/C. Martin

HAMILTON POLICE SERVICES BOARD**- INFORMATION -**

DATE: 2015 February 26
REPORT TO: Chair and Members
Hamilton Police Services Board
FROM: Glenn De Caire
Chief of Police
SUBJECT: *Mladen (Steve) Mesic Inquest*
(PSB 13-104a) (See also PSB 13-104)

BACKGROUND:

The Hamilton Police Service (HPS) examined the eight (8) jury recommendations in relation to the Coroner's Inquest of Mr. Mladen Mesic. Of the eight (8) recommendations, three (3) were directed to the HPS, two (2) were directed to the Ontario Police College (OPC), two (2) were directed to St. Joseph Healthcare Hamilton and one (1) was directed to all Police Services within Ontario.

The HPS completed a review of the three (3) recommendations directed to the Service and are in the process of implementing two (2) while the 3rd recommendation is being rejected.

A response letter detailing the actions and position taken by the HPS has been written and is to be sent to the Office of the Chief Coroner.



Glenn De Caire
Chief of Police

GD/P. Morrison

Attachment: *Letter to the Office of the Chief Coroner*

cc: Eric Girt, Deputy Chief of Community Policing



TO BE THE BEST

VISION

To be the best
in the way we serve the community

VISION SUMMARY

To be the best

MISSION

To be the best
in the way we serve the community

VALUES & ETHICS

Integrity
Respect
Accountability
Transparency
Communication
Teamwork
Innovation
Diversity
Excellence
Service
Leadership
Partnership
Resilience
Courage
Compassion
Humility
Gratitude
Patience
Perseverance
Faith
Hope
Love
Joy
Peace
Kindness
Generosity
Forgiveness
Mercy
Grace
Growth
Change
Progress
Improvement
Innovation
Creativity
Innovation
Creativity
Innovation
Creativity

GLENN DE CAIRE
CHIEF OF POLICE

KENNETH LEONARDI
DEPUTY CHIEF OF POLICE

ERIC GIRT
DEPUTY CHIEF OF POLICE

HAMILTON POLICE SERVICE

February 10, 2015

Office of the Chief Coroner
25 Morton Shulman Avenue
Toronto, Ontario
M3M 0B1

Attention: William Lucas, MD, CCFP
Deputy Chief Coroner – Inquests for Ontario

RE: Coroner's Inquest Recommendations
Inquest into the Death of Mladen (Steve) Mesic
Deceased June 7th, 2013
File Q2014-22

Dear Mr. Lucas:

I am writing in response to a letter received by Chief Coroner – Dirk Huyer, MD on November 4th, 2014 regarding the jury's findings and recommendations contained in the Coroner's Inquest into the death of Mladen (Steve) Mesic. We have reviewed the recommendations directed to the Hamilton Police Service and wish to provide the following response.

Recommendation #1:

We recommend that the Hamilton Police Service receive additional EDP training (annually) by consumers/survivors of mental health services, due to the statistics supporting the amount of police calls dealing with EDP within Hamilton.

Coroners Comments (from Verdict Explanation):

The jury heard that a significant and disproportionate number of police calls involve emotionally disturbed individuals. While few of these encounters develop into a physical confrontation and even fewer results in death, the jury is suggesting that training would benefit from the perspective of those who have experienced interactions with police while they were in an emotional crisis. A more balanced approach to training might assist police officers in dealing with these encounters and support critical decision-making.

Response:

The Hamilton Police Service is in the process of implementing this recommendation into officer's annual block training regime by facilitating an interview with a local consumer. The interview will be professionally recorded and

shown to every officer on block training and it will also be available for viewing on the Hamilton Police Service's training portal. It is anticipated that this video will be ready for the 2015-2016 block training year.

In addition, enhanced EDP training was implemented into the Hamilton Police Service's annual training as of September 2014 by way of a mandatory online training course entitled, "Recognition of Emotionally Disturbed Persons" and a 3.5 hours training session "Safe Talk".

Recognition of Emotionally Disturbed Persons

The two hour learning course was developed by the Department of Psychiatry at Dalhousie University. Designed for police officers and other first response personnel, this course reviews broad categories of EDPs and provides recommended response strategies and approaches to deal with individuals in crisis. The course, available on the Canadian Police Knowledge Network (CPKN), has been included in the mandatory portion of block training for the 2014-2015 training year, for all sworn police officers and special constables.

The learning objectives of the above course are to (as listed on the learning portal):

- Define "mental illness"
- Understand the percentage of the population affected by mental illness
- Become aware of some provincial rules and regulations regarding the treatment of the mentally ill
- Define "emotionally disturbed person" and describe the category system that can be used to help first responders identify the types of emotionally disturbed persons
- Describe the "Head – Heart – Hands" strategy and other tools useful to first responders in performing focused assessments and initiating response strategies for emotionally disturbed persons
- Recall the signs and symptoms of a category R emotionally disturbed person and the recommended general response strategies for first responders
- Recall the signs and symptoms of a category A emotionally disturbed person and the recommended general response strategies for first responders
- Recall the signs and symptoms of a category ED emotionally disturbed person and the recommended general response strategies for first responders
- Recall the signs and symptoms of a category S emotionally disturbed person and the recommended general response strategies for first responders

Safe Talk

Safe Talk was introduced in September 2014 and is a 3.5 hours training session that provides mental health and suicide prevention techniques that can be used to de-escalate and defuse potential conflict. All members in Hamilton Police Service will receive this training. The Hamilton Police Service continues to train front-line officers in Crisis Intervention Training (CIT) since 2006 in partnership with St. Joseph's Healthcare. To date, 259 frontline officers have received CIT training.

Response Code: 1A – Recommendation *will* be implemented.

Recommendation #2:

We recommend that Hamilton Police Service consider the feasibility of radio prompts in addition to MDT messages to alert officers of persons displaying self-harm and harm to others.

Coroners Comments (from Verdict Explanation):

The jury heard that the current system of messaging via Mobile Data Terminals (MDT) may result in messages being missed or not read for some period of time. The addition of radio prompts for select messages may aid in drawing the attention of police officers to critical information and events in a more timely fashion.

Response:

The Inquest heard that the officer who investigated the bus incident at the Jolley Cut requested that information be given to Area 3 (Mountain Division), stating "from the witnesses it sounds like he stepped in front of the bus on purpose". The Central dispatcher sent an MDT message to Area3 (Mountain Division) at 09:08:51 as follows:

FROM THE JOLLEY CUT. M/W, SHORT SALT AND PEPPER HAIR, 40'S, GREY SWEATSHIRT WITH WRITING, APPEARS HE STEPPED IN FRONT OF BUS ON PURPOSE. BUS HIT HIM, HE GOT UP AND CONTINUED TO WALK UP THE JOLLEY CUT. JUST FYI IF YOU SEE SOMEONE MATCHING DESCRIPTION.

There were two calls to police: First, the 9-1-1 call, at approximately 9:08:15 (where the caller reports a male walking in the middle of the grass median on the LINC). Second, a call through Fire Dispatch, at approximately 9:10:29 (where the caller asks if the police had a report of a male walking westbound on the LINC and the caller stated that he thought the male was in the roadway). The first officer was dispatched at approximately 09:13:16. A third call, to 9-1-1, was made at approximately 9:15:02, wherein the caller stated that there was a guy "on the Lincoln Alexander Parkway trying to run out in traffic, he almost ran in front of my van and almost killed himself.....I just missed the guy.....I just about killed this guy, I couldn't believe it".

At approximately 09:17:46, the dispatcher provided the police officer a verbal update as to the calls received, and advising the officer that the male was on the Lincoln Alexander Parkway near Upper Wentworth, walking eastbound and tried to cross and almost got hit. At approximately 09:18:02, the police officer acknowledged the update and advises dispatch that he just saw the male on the south side of the road walking west and that he was going to do a U-turn and talk to him.

Given how quickly this incident developed, and what the officers faced once at the scene of the home, there was no evidence at the inquest that a verbal transmission of the MDT