2014 Auxiliary Unit Goals-Business Plan of the HPS (2013-2015)

Goal 1.3

PROVIDE MORE KNOWLEDGE AND SKILLS TO THE PUBLIC ON HOW TO PREVENT AND REDUCE CRIME IN OUR COMMUNITY

- 1. CPTED Trained Auxiliary Officers to work with and train CPC volunteers regarding Break & Enter call backs to increase requests for Residential Audits.
- NEW

+16%

- Auxiliary Officers from the Crime Prevention Unit provided training to 8 CPC volunteers regarding Break & Enter Call Backs this service offers victims of Break & Enters a safeguard audit of their home by Auxiliary Officers.
- 22 Residential Safeguard Audits were completed by the Crime Prevention Unit in 2014; this is a 16% increase from 2013.

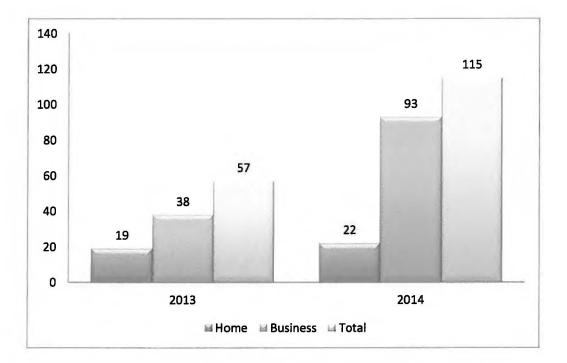


Chart #3: 2013-2014 Comparison of Safeguard Audits

- 2. Provide additional Crime Prevention and Personal Safety Presentations and displays to our community
- I1 Crime Prevention and Personal Safety Presentations and displays were presented to our community by the Auxiliary Unit; this was 8 additional presentations from 2013, representing a 37% increase. Members of the Auxiliary Unit specifically trained in the areas of personal safety and crime prevention provided education to the following groups: Boy Scouts & Cubs, Francophone Health Community Centre, Corktown Neighbourhood Association, Lowe's, St. Lawrence School, Youth Church Group, and at Police Week.
- 3. Continue with Business Audits and Video Surveillance support to local businesses increasing the amount of this service previously offered in 2013.
- Business Audits were offered to businesses in the Westdale, Ottawa and Locke St. Business Improvement Areas. In total, 93 Business Audits were completed; this is an increase of 36 audits and 158% from 2013. 2014 was the second year that the Auxiliary Unit provided this service to our community.
- 7 Video Surveillance Questionnaires were completed along with the Business Audits.
- An additional Auxiliary Sergeant was moved into the Crime Prevention Unit to meet the increasing requests for this service and home security audits from our community.

115 Safeguard Audits (residential and business) were provided to our community – an loverall increase of 58 audits and 102% from 2013.

11 Crime Prevention and Personal Safety Presentations were given to our

Goal 3.1

IMPROVE AND UTILIZE THE KNOWLEDGE, SKILLS, AND EXPERIENCE OF OUR EMPLOYEES SO WE CAN MEET THE NEEDS OF THE COMMUNITY

- 4. Increase CCTV training to additional volunteers and also Niagara/Mohawk placement students further increasing our monitoring of CCTV
- 2 additional Auxiliary Officers were provided the required skills and information to train others on the procedures and operation of the CCTV cameras.
- Auxiliary Officers trained 52 HPS members to monitor the CCTV cameras
 - o 23 CPC Volunteer
 - o 19 Niagara/Mohawk Students
 - o 10 HPS employees



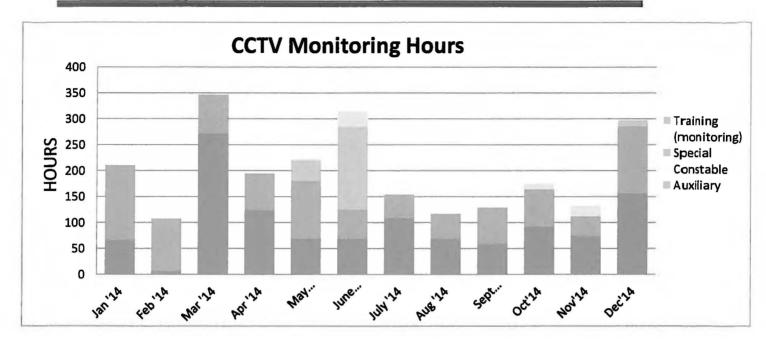


Chart #4: CCTV Monitoring Hours by Auxiliary & CCTV Volunteers Since Inception

- Auxiliary Officers monitored the CCTV cameras 1,003.5 hours in 2014; an increase of 217.5 hours and 28% from 2013.
 - CPC volunteers monitored the CCTV cameras 1,259 hours in 2014; an increase of 1,059
 hours and 529% from 2013.



 CCTV downloads increased to 57 in 2014 from 29 in 2013; an increase of 28 CCTV downloads and 97%.

Goal 3.2 GIVE MEANINGFUL WORK TO VOLUNTEERS

+28%

+97%

NEW

5. Provide additional support to the Mounted Patrol Unit (MPU)

- 4 volunteers were added to the MPU complement including 1 Auxiliary Officer these members assist with cleaning tack, general barn duties, and weekly Troop Training with the Mounted Patrol Officers and horses.
- Auxiliary Officers increased their volunteer time with MPU from 77 hours in 2013 to 256.5 hours in 2014.
- Scheduling and coordination of the MPU volunteers became the responsibility of the Auxiliary Coordinator.

+529%

- 6. Provide additional training to the Auxiliary ACTION Team members by Sworn Officers in the areas of Enhanced Officer Safety Situational Awareness and Communication
- The Auxiliary ACTION Team provided 2 Training Meetings for their Team where a sworn member of the ACTION Team provided training on; tactical communication, officer safety, situational awareness, interviewing skills, traffic stops, and conducing searches.



The Auxiliary ACTION Team

Auxiliary Officers in Our Community and Assisting the Hamilton Police Service – Auxiliary Units and Directed Patrol

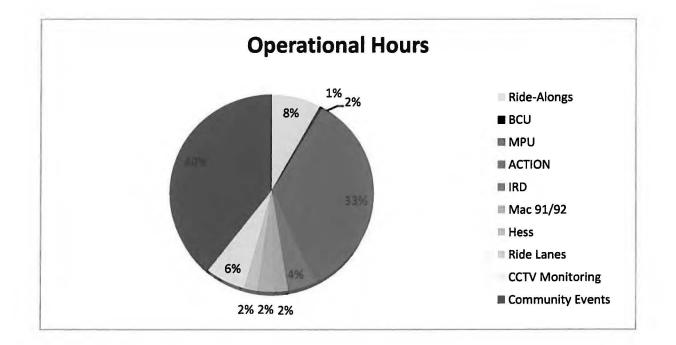


Chart #5: Operation Hours by Activity

ACTION Team

The Auxiliary ACTION Team, which includes the Bike Fleet and Command Van Maintenance Teams, dedicated 5,843.5 hours of service in 2014, an increase from 4,461 hours in 2013. They patrolled with the ACTION Teams for a total of 2,887.5 hours. Further, they ensured that the bike fleet was always ready for service providing bi-weekly inspections and maintenance. A thorough weekly inspection and detailing of the Command Van keeps this vehicle operational at all times. These Teams saw a 31% increase in their total service in 2014, over 2013.

Station Tours

16 Station Tours were provided to community groups in 2014, this is an increase of 3 Station Tours and 23% from the previous year. The Auxiliary Unit was pleased to give tours to the following community partners: Hamilton Downtown Mosque, Hamilton and District Extend-A Family, Boy Scouts and Girl Guides, Rehoboth Christian School, Earn-A-Bike, Hamilton Regional Indian Centre Camp, and St. Brigid Early Learning & Care Centre.



MAC 91/92

University Patrols with Paid-Duty Officers accounted for 370.5 hours of service in 2014, this remained unchanged from 2013.

Hess Village

390.5 hours were dedicated to patrolling Hess Village by the Auxiliary Unit in 2014. This is a decrease of 172 hours and 30% from 2013.



The Auxiliary Unit assisted the Training Unit with Immediate Rapid Deployment (IRD) at Block Training each week for a total of 664 hours. This is an increase of 146 hours and 28% from 2013 when Auxiliary Officers assisted at IRD 518 hours.

Ride-Alongs

Auxiliary Officers attended 113 Ride-Along shifts or 1,207 hours in 2014 in all 3 Divisions. This is a decrease of 272 hours and 18% from 2013. This decrease may be attributed to the increase in other events that were available to Auxiliary Officers within the community and Police Service.



28%

Bail Compliance Unit

Auxiliary Officers began assisting the Bail Compliance Unit in 2014; in total 12 shifts were attended and 64 hours contributed.

Recruiting Presentations

Trained Recruit Champions attended 8 Recruiting Presentations; these presentations doubled from last year, the first year that the Auxiliary Unit began presenting to our community on career opportunities within the Hamilton Police Service. Recruit Champions provide information to members of the community on the current hiring process of the Hamilton Police Service and relevant resources to those who may wish to pursue a career in policing. These presentations were held at: Recruiting Fair at McMaster University, McMaster Volunteer Fair, Niagara College Co-op, Mohawk Sports Complex, Career Fair at Trios College, National Aboriginal Day 2014, Barton Secondary School, and Citizen's Police College.

Photography Unit

The Auxiliary Photography Unit increased by 1 Auxiliary Constable in 2014 and attended a number of Hamilton Police Service events throughout the year.

Marching Team

The Auxiliary Marching Team held 33 practices this year to ensure that they were in top form. The Marching Team represented the Auxiliary Unit and Hamilton Police Service at 14 events including: The National Police Officer and Peace Officer Memorial, Ontario Police Memorial, Deputy Leendertse's Retirement, New Hires & Badge Presentation, funeral and visitation services for retired Aux. Jim Antinori, and the Auxiliary Graduation and Promotion Ceremony.



Members of the Auxiliary Marching Team

Community Events

6,419 hours were dedicated to Community Events, 33% of overall Auxiliary Unit activities in 2014.



Auxiliary Officers at the Bay Area Easter Seals Regatta

Community Events

Community Events Attended by the Auxiliary Unit 2014				
ACTION Winter Drive	Annual HPS/Turkish Community Dinner			
Birge Park Clean-Up	Ti-Cat Game			
Waterdown Charity Car Wash for CF	Queen Victoria School Open House			
Waterdown Rib Fest	Support Our Troops			
Beasley BBQ	It's Your Festival			
TD Bank BBQ	Pro-Action Baseball			
Senior's Tea & Fair (Victoria Park)	C.H. Bray School Family Picnic			
Buskerfest	Niwasa Headstart Father's Day Walk-A-Thon			
Yard Sale in the Park	Halloween at JC Beemer Park			
Bay Area Easter Seals	Glanbrook Soccer Community Day			
Give Proof to our Youth	Park n' Party BBQ			
Because Beer-Beer Festival	Party-in-the-Park			
Wesley's Christmas Store Registration	An Evening of Reflection			
Ti-Cat Grey Cup Game-East Division Final	Police in the Park			
Community BBQ on Caroga Court	Binbrook Fair			
St. Keteri School BBQ	Cop Shop Skate Jam			
Municipal Candidates Meeting	Keith Urban Concerts			
Ancaster Fair	NVCAW Opening Ceremony			

Memorials

Each year, attendance at two Police Memorials remains of significant importance to the Auxiliary Unit. In 2014; 11 Auxiliary Officers attended the Ontario Police Memorial and 18 Auxiliary Officers travelled to Ottawa for the National Peace and Police Officer Memorial.

Cpl. Nathan Cirillo's Funeral & Visitation

Auxiliary Officers were honoured to assist in the Funeral and Visitation services following the tragic death of Cpl. Nathan Cirillo. A total of 26 Auxiliary Officers assisted with traffic duties, security, patrolling with the ACTION Team, monitoring the CCTV cameras, and transportation of the Command Van.

The Ontarlo Police and Peace Officers Memorial were attended by 18 Auxiliary Officers.

HPS Annual Picnic

The Auxiliary Unit assists with the delivery and return of vehicles and supplies for the annual HPS Picnic. Throughout the day they help with the set-up and take-down of the event, food preparation, and photography and kids games. The coordination of 13 Auxiliary Officers and several days was required to assist with the 2014 event.

Community Events

Cops & Kids - Connecting on Ice

Five Auxiliary Officers had an opportunity to participate in the 2014 Cops & Kids-Connecting on Ice Event. This Pro-Action event was attended by 200 kids from 6 schools in our community.

HPS & HFD Joint Campaign

After a series of false alarms, the Hamilton Fire Department requested the assistance of the Hamilton Police Service to distribute pamphlets with information regarding the seriousness of this offence. The Auxiliary Unit delivered 250 pamphlets and attempted to make contact with each resident at 2 apartment buildings.

Crime Prevention Survey

For 2 days, 2 Auxiliary Officers assisted 5 Nipissing University students throughout the City while they conducted Crime Prevention Surveys in preparation for the next Business Plan of the Hamilton Police Service.



Nipissing University students and Auxiliary Officers for Crime Prevention Surveys in our Community



Mobile Museum Transportation

The Auxiliary Unit began assisting with transportation of the HPS Mobile Museum, to and from 6 community events in 2014.

Traffic Events

Traffic safety continues to be a priority of the Auxiliary Unit and was proven in 2014 when Auxiliary Officers dedicated 1,160 hours to traffic events including traffic control at fairs, races and parades. They further assisted with enforcement initiatives and RIDE Lanes.

Cpl. Natahn Cirillo Visitation & Funeral	Road to Hope	
Labour Day Parade	94 th Boxing Day Parade	
Remembrance Day Parade and Ceremonies	SuperCrawl	
Paris to Ancaster Race	Hamilton Santa Claus Parade	
Waterdown Santa Claus Parade	Stoney Creek Santa Claus Parade	
Dofasco/Arcelor Mittal Children's Party	CP Holiday Train	
Festival of Friends	Cactus Festival	
Ancaster Heritage Day Parade	Ancaster Old Mill Race	
Binbrook Triathlon	Sikh Parade	
Great Ride To Conquer Cancer	Boy Scout/Girl Guide Parade	
Around the Bay	Good Friday Hamilton Cycling Race	
YMCA Harriers Boxing Day Race	St. Patrick's Day 5km Race	
Ancaster High School Triathlon	Dundas Fireworks	
Mesic Memorial Ride	Stoney Creek Halloween Run	
Winona Peach Festival	Peach Festival	

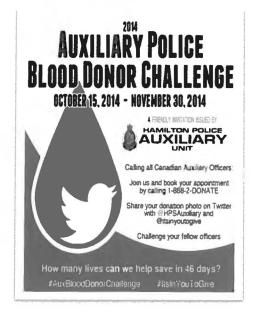
RIDE Lanes

Auxiliary Officers participated in RIDE Lanes on 17 occasions for 328 hours of service. This is an increase of 11 RIDE Lane events (55%) and 258 hours of service (369%) from last year.

Project Tuner

For 6 days, Auxiliary Officers assisted East End Divisional Safety Officers with Project Tuner which conducted traffic stops to conduct safety inspections of vehicles. Vehicles not found to be in compliance with the Highway Traffic Act were given either equipment warnings, offence notices, or removed from the roadway if in serious violation. Auxillary Officers dedicated 1,160 hours to traffic events and traffic safety and attended RIDE Lanes 17 Umes.

Social Media





- The Auxiliary Twitter account increased its followers from 696 at the end of 2013 to 1,146 followers at the end of 2014; an increase of 64% or 450 followers in one year, this account is managed entirely by an Auxiliary Officer.
- From October 15-November 30, 2014 the Auxiliary Twitter account used a series of public service announcements to encourage other Auxiliary Units nation-wide to donate blood for its inaugural Auxiliary Donor Challenge. As a result of the blood donor challenge initiated by Hamilton's Auxiliary Unit, 40 Auxiliary Officers donated province wide, 17 were from Hamilton.
- Tweets from this account focused on personal and road safety, the promotion of safeguard audits and information on the Auxiliary Unit's activities.



HPS Auxiliary Unit @HPSAuxiliary -Dec 24 [94 retweets, 58 favourites] Nothing says "I don't care about public safety" quite like tweeting out #RIDE lane locations. Please don't enable drunk driving. #HamOnt

HPS Auxiliary @HPSAuxiliary – Sep 28 [5 retweets, 10 favourites] We are home in #HamOnt. And though the sun has set, we shall not forget. #HeroesInLife #HérosEnVie

HPS Auxiliary Unit @HPSAuxiliary · Nov 11 [3 retweets, 7 favourites] So incredibly proud of @WRPSToday Auxiliary and @Chief_BLarkin for their incredible response

to #AuxBloodDonorChallenge! @itsinyoutogive

NEW

Training & Recruiting

- Training sessions for all Auxiliary Officers included; Hate Crimes, The Fundamentals of Hinduism, Missing Persons/Search & Rescue Training, Quality Service – Guide Dogs, Auxiliary-to-Policing/Recruit Champion Presentations by former Auxiliary Officers and Use of Force.
- Auxiliary In-Service Training became mandatory for all Cadet Officers of the Hamilton Police Service - 8 Cadets received this training in 2014 and afterwards, all chose to become Auxiliary Officers.
- 27 new recruit Auxiliary Officers were sworn-in.
- Auxiliary Officers remained part of the interview process during the recruiting of new applicants to the Unit.
- Training presentations provided to all Auxiliary Recruits included: Health & Safety, Communications/911, Crime Scene Management & Protection, Quality Service Standards, Notebooks, Harassment & Discrimination, Charter of Rights & Freedoms, Powers of Arrest, Traffic Direction, Dress & Decorum, Risk Management, and 3 days of Use of Force.
- The Coach Officer program was further developed to include a structured assessment form that provides feedback to the Auxiliary recruit, Auxiliary Training Sergeant, and Auxiliary Coordinator.
- The Block Training syllabus that was approved in 2013 was implemented in 2014 and provided to all Auxiliary Officers who received training on Bill 168, Harassment and Discrimination and Diversity.
- First Aid/CPR-C Certification annual training/re-certification was approved for all Auxiliary Officers to begin in 2015.
- Overall administrative and training hours of the Auxiliary Unit decreased slightly representing 16.5% of total hours in 2014 from 17% in 2013. In total, 3, 205 hours were spent by the Unit in this area. This time was represented more clearly and focused on specific tasks, most notably training opportunities and Unit meetings which represented more than 54% of administrative hours.



NEW

Training & Recruiting

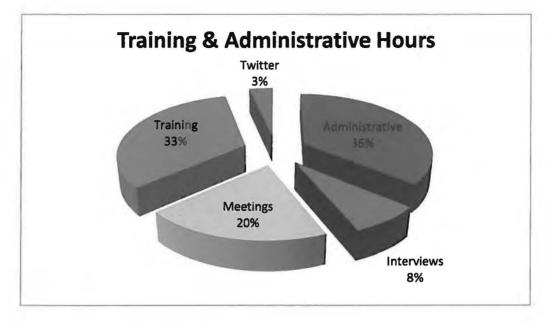


Chart #6: Division of Training & Administrative Hours

- Specific administrative time is allocated to supervisors who are responsible for member assessments and ensuring events are filled.
- 6 Auxiliary Officers received Recruit Champion training, 7 received SafeTALK training, 2 attended a 2-day Drug Course at Peel Regional Police, 1 attended a full day Wilderness First Aid Course in Toronto, 3 received their Target Hardening Level 2 training and 2 were successful in Bicycle Training certification.
- 2 Auxiliary Sergeants were added to the Training Unit to provide further guidance and mentorship to the Auxiliary Recruits during their training and 3-month probationary period.



Personal & Professional Achievements

- The Auxiliary Unit continues to provide opportunities for its members to meet their personal and employment goals by providing them the skills, training and experiences that they require to become competitive applicants. In 2014; 3 Auxiliary Constables were hired as Sworn Police Constables (2 with HPS), 1 Auxiliary Constable was hired with the Canadian Armed Forces as an Intelligence Officer, 1 Auxiliary Constable was hired as a Special Constable with Peel Police Service and 1 Auxiliary Constable obtained summer employment with the Hamilton Police Service as a Cyclemania Instructor.
- 14 Auxiliary Officers received their 2014 Fitness PINs.
- 10 Auxiliary Officers received Level 1 Commendations; 2 were for efforts to save a life.
- 3 Auxiliary Officers were promoted to Auxiliary Sergeants, 1 Auxiliary Sergeant was promoted to Auxiliary Staff Sergeant.
- 1 Auxiliary Officer received the Chief's PRIDE Award.



Recipient of the Chief's PRIDE Award

2015 Goals

2015 Hamilton Police Service Auxiliary Unit Goals

1. The Auxiliary ACTION Team will increase their patrol time by 10%.

1.1 DEVELOP ADEQUATE AND EFFECTIVE APPROACHES FOR THE HAMILTON POLICE SERVICE TO RESPOND TO CRIME AND SAFETY CONCERNS...

2. Increase our service to the community of Residential Audits to 30 and Business Audits to 100.

1.3 PROVIDE MORE KNOWLEDGE AND SKILLS TO THE PUBLIC ON HOW TO PREVENT AND REDUCE CRIME IN OUR COMMUNITY.

3. Train 4 additional Auxiliary Officers on Target Hardening Level 1 (Residential Audits) and 4 additional Auxiliary Officers on Target Hardening Level 2 (Business Audits) to increase our crime prevention services to the community.

3.1 IMPROVE AND UTILIZE THE KNOWLEDGE, SKILLS, AND EXPERIENCE OF OUR EMPLOYEES SO WE CAN MEET THE NEEDS OF THE COMMUNITY

4. The Auxiliary Training Unit will mentor Auxiliary Recruit Officers through leadership, guidance, frequent communication, and detailed monthly reviews.

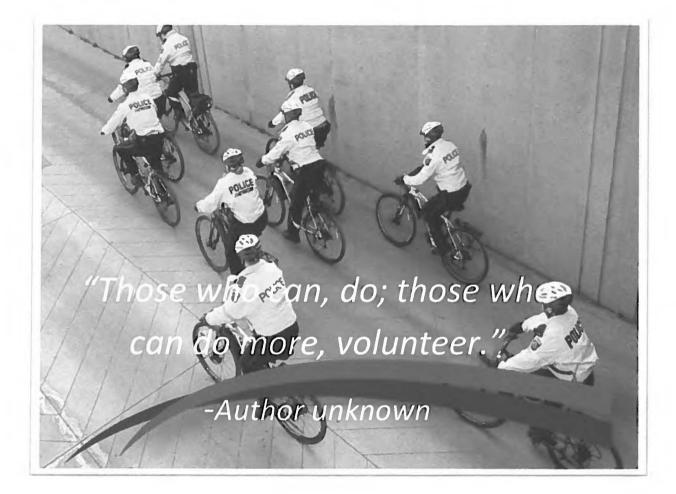
3.1 IMPROVE AND UTILIZE THE KNOWLEDGE, SKILLS, AND EXPERIENCE OF OUR EMPLOYEES SO WE CAN MEET THE NEEDS OF THE COMMUNITY

5. Implement a structured fitness program that all Auxiliary Officers may participate in with the goal of increasing Fitness PINS.

3.1 IMPROVE AND UTILIZE THE KNOWLEDGE, SKILLS, AND EXPERIENCE OF OUR EMPLOYEES SO WE CAN MEET THE NEEDS OF THE COMMUNITY

Conclusion

The overall impact that volunteers have on the Hamilton Police Service in reaching its goals and their contributions to our community is far reaching. We look forward to meeting the evolving needs of our City and Service in 2015 and thank our Auxiliary Officers for their selfless service in helping us to do so.



HAMILTON POLICE SERVICES BOARD

- INFORMATION -

DATE:	2015 March 26
REPORT TO:	Chair and Members Hamilton Police Services Board
FROM:	Glenn De Caire Chief of Police
SUBJECT:	2014 Business Plan Goals Update (PSB 15-041)

BACKGROUND:

The Adequacy Standards Regulation Framework for Business Planning (AI-001) requires every Board, in partnership with the Chief of Police, to prepare a Business Plan for its police service at least once every three (3) years.

It is also the policy of the Hamilton Police Service to report annually to the Police Services Board on the performance of the goals, measures, indicators, actions and highlights of our Business Plan during the previous fiscal year.

The Hamilton Police Service 2013 – 2015 Business Plan contains 16 goals and 37 performance measures. Throughout 2014, Hamilton Police Service members have worked diligently towards achieving these goals and performance measures of our Business Plan.

The attached report summarizes the quantitative and qualitative performance of the Business Plan goals and measures in 2014 based on crime statistics extracted from Niche – UCR Occurrence Statistics Report, as well as information entered into our Annual Objectives Performance (AOP) Reporting System by the various divisions of the Service.

Glenn De Caire Chief of Police

GDC/R. Lee-Irvine Attachment: 2014 Business Plan Performance Report

cc Ken Weatherill, Deputy Chief, Field Support

Debbie Clark, Superintendent, Professional Development Division

2014 BUSINESS PLAN PERFORMANCE REPORT

STRATEGIC DIRECTION	GOALS	PERFORMANCE MEASURES	PERFORMANCE INDICATORS	DIVISIONAL ACTIONS & HIGHLIGHTS
1. PUBLIC SAFETY	1.1 Develop adequate and effective approaches to respond to crime and safety concerns.	1.1.1 Reduce violent crime.	 2013 OMBI Benchmarking showed very positive results related to Violent Crime in Hamilton: Violent Crime Rate per 100,000 population reduced 29% between 2011 and 2013. Although Violent Crime Severity Index ranked 4th highest in 2013, it has declined 16 points between 2011 & 2013. 2014 Violent Crime has increased 3.1% from 4,821 to 4,968. Notable increase in these categories: Sexual Violations Against Children increased 38.89% from 36 to 50. Level 3 Aggravated Assaults increased 22.86% from 35 to 43. Reduction in these Violent Crime categories: Homicide dropped from 13 to 8; a 38.5% decline. Sexual Assault Level II, Weapon or Bodily Harm – reduced by half from 14 to 7. Robbery - from 407 in 2013 to 389 in 2014; a 4.4% drop. Forcible Confinement/Kidnapping reduced from 34 to 23; a 32.4% decline. Criminal Harassment - from 192 to 161; a 16.2 decrease. Utter Threats - from 749 to 681; a 9.1% drop. However, Violent Crime Clearance Rate increased from 60.2% to 61.8% when compared to the previous year. 4 out of 76 POP projects were designed to reduce Violent Crime in the neighbourhoods. 	 Bail Compliance Unit conducted 1,928 compliance checks and made 19 arrests. BCU had an 83% compliance rate. Mounted Patrol Unit conducted 151 street checks and made 33 arrests. Training Branch included an e-learning course "Recognition of emotionally disturbed Persons" in the 2014-2015 Block Training. The e-learning course reviews the broad categories of emotionally disturbed persons and provides recommended response strategies and approaches to deal with individuals in crisis. It is designed to build first responders' confidence in dealing the persons in crisis they encounter in the field. 2014 Block Training year geared towards more operational focus. Training provided to officers to help reduce violent crimes, drug and property crimes. Topics included domestic violence, IRD etc. Use of Force training focuses on officer safety, proper planning and dealing with dangerously operated vehicles. Victims of Crime - Sexual Abuse Unit created and maintained a detailed report which outlines the work associated with the Sex Offender Registry work and statistical data to help determine future needs in this area. Quality Assurance Branch revised the Major Case Investigations policy and completed audit of the PowerCase software. Detective trained at OPC and reviewed threshold sexual assault cases entered into PowerCase. Recommendations for changes to current practices will be implemented in 2015. Crime Managers and Uniform Patrol Squads worked together and completed STOP and Bail Compliance checks. BEAR Unit continued to provide targeted response to robberies and break and enter offences.
1. PUBLIC SAFETY	1.1 Develop adequate and effective approaches to respond to crime and safety concerns.	1.1.2 Reduce property crime.	 2014 Property Crime has decreased from 16,307 to 14,896; representing an 8.65% reduction. Significant decrease in these Property Crime categories: Break and Enter fell 15.95% from 2,502 to 2,103. Possess Stolen Property dropped 22.15% from 158 in 2013 to 123 last year. Theft of Motor Vehicle fell 8.01% from 1,748 to 1,608. Mischief declined 18.32% from 2,625 to 2,144. However, there was a notable increase in the following: Theft Over \$5,000 increased 28.42% from 190 to 244. Identity Fraud went up 17.67% from 249 to 293. Also, Property Crime Clearance Rate increased from 18.7% to 19.2% when compared to 2013. 7 out of the 74 POP projects implemented in 2014 were designed to reduce Property Crime in the divisions. 	 BEAR Auto Squad investigated stolen property and executed search warrant which resulted in seizure of numerous off-road vehicles, trailers and motor vehicles worth \$96,000. Divisional HEAT teams initiated POP projects such as Project Icarist to target break and enters and other property crimes.

Data extracted from NICHE UCR Occurrence Reports on February 13, 2015 and 2014 AOP database on March 13, 2015