



Hamilton Police Services Board

Thursday, March 22, 2018, 1:00 P.M.
Council Chambers, Hamilton City Hall
71 Main Street West

Pages

1. Call to Order

1.1 Moment of Silence

1.2 Changes to the Agenda

(Added Items, if applicable, will be noted with *)

2. Presentations

2.1 Members of the Month

2.2 Deputation provided by Ms. Sarah Warry-Poljanski

5

2.3 Year-End Report: Traffic Statistics - 2017 (PSB 18-025 Consent Item
4.4(a) below)

2.4 Year-End Report: Crimes Against Seniors Unit (CASU) - 2017 (PSB 18-
033 Consent Item 4.4(f) below)

3. Declarations of Interest

4. Consent Items

4.1 Approval of Consent Items

That the Board approve and receive the consent items as distributed.

4.2 Adoption of Minutes - February 15, 2018 6

The minutes of the meeting held Thursday, February 15, 2018, be adopted as printed.

4.3 Auction Account Fund 12

Support / Upcoming Events

RECOMMENDATION(S)

That the Board purchase tickets to attend the 43rd Annual Hamilton Community Prayer Breakfast, scheduled for Tuesday, May 1, 2018, Liuna Station, at a cost of \$20 per ticket, to be paid from the auction account.

That the Board purchase tickets to attend the Dr. Bob Kemp Hospice, Paint the Town Red, scheduled for Thursday, May 3, 2018, Michelangelo Conference Centre, at a cost of \$150 per ticket, to be paid from the auction account.

That the Board provide support to the "MADD" 2018 Strides for Change, in the amount of \$200, to be paid from the auction account.

That the Board provide support to the 26th Annual Wesley Open Golf Tournament, in the amount of \$200, to be paid from the auction account.

4.4 For the Information of the Board:

- | | | |
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| 4.4.a | Year-End Report: Traffic Statistics - 2017 (PSB 18-025) | 13 |
| 4.4.b | Year-End Report: Towing - 2017 (PSB 18-026) | 20 |
| 4.4.c | Year-End Report: Paid Duties - 2017 (PSB 18-027) | 22 |
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| 4.4.e | Year-End Report: Hamilton Police Service - McMaster University Partnership - 2017 (PSB 18-032) | 28 |
| 4.4.f | Year-End Report: Crimes Against Seniors Unit (CASU) - 2017 (PSB 18-033) | 33 |
| 4.4.g | Correspondence from the Ontario Association of Police Services Boards with respect to the request to sponsor the upcoming Spring Conference and Annual General Meeting. | 52 |

4.4.h	Correspondence from the Honourable Justice Michael H. Tulloch, Independent Street Checks Review, Independent Review of O. Reg 58/19 with respect to the meetings with Hamilton Police Service.	54
4.4.i	Email from Kelly Hrycusko, Optometric Business Solutions, with respect to Waterdown Police Coverage	55
4.4.j	Email from Kathleen Marks, Channel Zeno Inc., with respect to the Waterdown Police Coverage.	56
4.4.k	Correspondence from the Rwandan Canadian Community of Hamilton with respect to the upcoming 24th commemoration scheduled for April 21, 2018, McMaster Innovation Park.	57
4.4.l	Correspondence from Sandra Antoniani, requesting support from the Hamilton Police Services Board for “Shifting Focus – photographic exhibit at AGH”.	59
4.4.m	Correspondence from Noah Kerzner with respect to a petition with the goal of increasing the reward fund and / or increasing police involvement for the family of Sheryl Sheppard.	62
4.4.n	Email from the London Police Services Board with respect to their correspondence to MSCSC regarding the funding for Court Security Costs and the SIU’s position on Administration of Naloxone by Officers.	70
4.4.o	Email from Mr. Shekar Chandrashekar with respect to the request submitted by a private citizen.	81
4.4.p	Executive Order of Ontario, Order in Council appointing Patricia Mandy as a part-time member of the City of Hamilton Police Services Board, to serve for a period not to exceed two years from the date of the Order in Council.	93
4.4.q	Outstanding Issues as of March 22, 2018	94

5. Discussion Items

- 5.1 Year-End Report: Gratitude and Recognition for Retirees - 2017 (PSB 18-024) 95

- a. That a cheque in the amount of \$1,000.00 be forwarded to the Hamilton Police Retirees Association, with the money to be disseminated to those members who volunteer their time to assist with the Studebaker Program, and the police *Tuck Shop*. This amount is consistent with the funds that were released in 2017.
- b. That these funds be taken from the Police Services Board Auction Account.

- 5.2 Request from Koho Dampsey, Community Organizer & Scholar Practitioner, to Provide a Deputation to the Board 99

That the request from Koho Dampsey to provide a deputation to the Board with respect to suggestions on how to interact with members of the community as it pertains to issues of marginalization, be approved.

6. New Business

- 6.1 Naloxone Update

7. Adjournment

THE POLICE SERVICES BOARD WILL ADJOURN THE PUBLIC PORTION OF THE MEETING AND RECONVENE IN CAMERA FOR CONSIDERATION OF PRIVATE AND CONFIDENTIAL MATTERS.



5.2

Hamilton Police Services Board

Deputation Request Form

(Request to appear before the Police Services Board)

****Please note** - The information on this form will be published on a public agenda and therefore released to the public and media.**

Your Name: Kojo Dampley

Firm / Organization: Community Organizer & Scholar Practitioner
(if applicable)

E-mail Address: ofkdampley@hotmail.com

Home Phone: _____

Fax No.: _____

Business Phone: 2899215294

Mailing Address: 19 Harvard Place, Hamilton, ON

Details of Deputation to be discussed including a summary and the objective(s) of the presentation:

Presenting to the board suggestions on how to interact with members of the community
as it pertains to issues of marginalization. These include mental health, drug addictions,
and members of racialized communities. The objective is to provide the board with meaningful
ways of interaction and implementation.

Will you require a LCD Projector: ☐ Yes ☐ No
(Please note, you must bring your own computer)

Have discussions or correspondence taken place with a member of the Hamilton Police Services Board or the Administrator? If so, with whom and when?

No, I haven't.

Please submit the completed form either in person, via fax or e-mail to:

Administrator
Hamilton Police Services Board
155 King William Street
P.O. Box 1060, LCD1
Hamilton, ON
L8N 4C1

Fax: 905-546-4720
E-Mail: lois.morin@hamilton.ca

**MINUTES OF THE HAMILTON
POLICE SERVICES BOARD**

Thursday, February 15, 2018
2:03pm
Hamilton City Hall
Council Chambers

The Police Services Board met.

There were present:	Lloyd Ferguson, Chair Madeleine Levy, Vice Chair Walt Juchniewicz Don MacVicar Terry Whitehead
Absent with regrets:	Fred Eisenberger Stanley Tick Chief Eric Girt
Also Present:	Acting Chief Dan Kinsella Acting Deputy Chief Jamie Anderson Superintendent Debbie Clark Superintendent Will Mason Superintendent Nancy Goodes-Ritchie Superintendent Greg Huss Superintendent Mike Worster Inspector Greg Hamilton Inspector Dave Hennick Inspector Treena MacSween Inspector Marty Schulenberg Inspector Wendy Vallesi Staff Sergeant Andrea Torrie Detective Paul Corrigan Marco Visentini, Legal Counsel Rosemarie Auld, Manager, Human Resources Dan Bowman, Manager, Fleet and Facilities Jackie Penman, Corporate Communicator John Randazzo, Manager, Finance Susan Double, Victim Services Duane Sprague, Zone Advisor, MCSCS Lois Morin, Administrator

Chair Ferguson called the meeting to order.

	<ul style="list-style-type: none"> • Additions/Changes to Agenda <ul style="list-style-type: none"> ○ None
Presentations	<p>2.1 Member of the Month</p> <p>Chair Ferguson and Chief Girt presented the Member of the Month Award for September 2017 to Auxiliary Police Constable Christian Janniere. Auxiliary Police Constable Janniere was commended for his selflessness and dedication to helping an individual in medical distress.</p>

Chair Ferguson and Chief Girt presented the Member of the Month Award for October 2017 to Sergeant Brad Adams, Constable Rob Lawther and Constable Michael McLellan. Sergeant Adams and Constables Lawther and McLellan were commended for their leadership skills and quick thinking that prevented a possible murder/suicide.

2.2 Deputation Provided by Ms. Sarah Warry-Poljanski

Ms. Warry-Poljanski was unable to attend because of personal reasons. She will provide her deputation at the March meeting of the Board.

2.3 2017 Annual Report – Collection of Identifying Information in Certain Circumstances – Prohibition and Duties (PSB 18-014 Consent Item 4.7 d below)

Superintendent Nancy Goodes-Ritchie provided a presentation to the Board with respect to the 2017 Annual Report – Collection of Identifying Information in Certain Circumstances – Prohibition and Duties.

Moved by: Vice Chair MacVicar
Seconded by: Member Juchniewicz

That the presentation provided with respect to the 2017 Annual Report – Collection of Identifying Information in Certain Circumstances – Prohibition and Duties on be received, as provided.

Carried.

2.4 Year-End Report: Victim Services Branch (PSB 18-015 Consent Item 4.7 e below)

Ms. Susan Double provided a presentation to the Board with respect to the Year-End Report: Victim Services Branch.

Moved by: Vice Chair MacVicar
Seconded by: Member Juchniewicz

That the presentation provided with respect to the Year-End Report: Victim Services Branch be received, as provided.

Carried.

2.5 Year-End Report: Hate Crime 2017 (PSB 18-018 Consent Item 4.7 f below)

Detective Paul Corrigan provided a presentation to the Board with respect to the Year-End Report: Hate Crime 2017.

Moved by: Member Levy
Seconded by: Member MacVicar

That the presentation provided with respect to the Year-End Report: Hate Crime 2017 be received, as provided.

Carried.

General**3.1 Declarations of Interest**

None

Consent Agenda**4.1 Approval of Consent Items**

Moved by: Vice Chair MacVicar
Seconded by: Member Juchniewicz

That the Board approve and receive the consent items as distributed.

Carried

4.2 Adoption of Minutes – January 18, 2018

The minutes of the meeting held Thursday, January 18, 2018, be adopted as printed.

4.3 Correspondence from the Ontario Association of Police Services Boards with respect to the 2018 Membership Fee.

That the Board approve payment of the 2018 Membership Fees in the amount of \$6,154.53.

4.4 Correspondence from the Ontario Association of Police Services Boards with respect to the 2018 Spring Conference.

That Board Members be approved to attend the upcoming 2018 Ontario Association of Police Services Boards Spring Conference.

4.5 Correspondence from the Canadian Association of Police Governance with respect to the 2018 Membership Fee.

That the Board approve payment of the 2018 Membership Fees in the amount of \$5,945.00.

4.6 Auction Account Fund

Support / Upcoming Events

RECOMMENDATION(S)

- That the Board provide support to the Sexual Assault Centre in the amount of \$1,000 for the Chocolate Fest, scheduled for Friday, March 2, 2018, The Cotton Factory, to be paid from the auction account.
- That the Board purchase tickets to attend the 9th Annual Fundraising Gala in support of Helping Hands Street Mission, scheduled for Saturday, April 7, 2018, Olympia Banquet Hall, at a cost of \$80 per ticket, to be paid from the auction account.
- That the Board provide support in the amount of \$500 to the upcoming Rainbow Prom scheduled for April 26, 2018, to be paid from the auction account.
- That the Board purchase tickets to attend the 2018 Ontario Women in Law Enforcement Annual Awards Banquet, scheduled for Friday, May 4, 2018, Mississauga Grand, at a cost of \$85 per ticket, to be paid from the auction account.

4.7 For the Information of the Board:

- a) Auction Account Expenditures–For Board Approval: January 2018 (PSB 18-009)
- b) Year-End Report: Police Auction Revenue – 2017 (PSB 18-010)
- c) Year-End Report: Hamilton Police Service Auction Account – 2017 (PSB 18-011)
- d) 2017 Annual Report – Collection of Identifying Information in Certain Circumstances – Prohibition and Duties (PSB 18-014)
- e) Year-End Report: Victim Services Branch – 2017 (PSB 18-015)
- f) Year-End Report: Hate Crime 2017 (PSB 18-018)
- g) Year-End Report: Active Rewards – 2017 (PSB 18-020)
- h) Correspondence from Stanley Tick, Q.C., C.S., with respect to his intent to resign from the Hamilton Police Services Board.
- i) Correspondence from Tricia Hoban, Executive Secretary, Ontario Association of Crime Stoppers with respect to the upcoming National Canadian Crime Stoppers Association Conference taking place at the Sheraton Hamilton on May 31 - June 3, 2018.

**Discussion
Agenda**

- j) Email from Mr. Shekar Chandrashekar with respect to the Call for Madam Chair to reconsider 2018 Police Services Budget as approved on December 14, 2017, by the Hamilton Police Services Board.
- k) Outstanding Issues as of February 15, 2017

5.1 Donation to Crime Stoppers of Hamilton (PSB 18-013)

As recommended by Lois Morin, Administrator, in PSB 18-013, the Board considered the following:

- a) That a cheque, in the amount of \$5,000.00, be presented to Crime Stoppers of Hamilton in memory of members of the service and their family members who passed away in 2017.

After discussion, the Board approved the following as amended:

Moved by: Member Juchniewicz
Seconded by: Member Levy

- a) That a cheque, in the amount of \$5,000.00, be presented to Crime Stoppers of Hamilton in memory of members of the service and their family members who passed away in 2017, and
- b) That a cheque in the amount of \$1,000.00 be approved and presented to Crime Stoppers of Hamilton for the upcoming National Canadian Crime Stoppers Conference.

Carried.

New Business

Investigative Services Division Building Update

Mr. Dan Bowman provided an update to the Board with respect to the new Investigative Services Division building.

Chair Ferguson made the following comments:

- On behalf of the Board I would like to thank and congratulate the women and men of this service both sworn and civilian, for their compassion, generosity and care for the City of Hamilton.
- Just this week I read about the officers after responding to a disturbance with a 49 year old male who was developmentally delayed and hearing impaired and who had taken a shovel belonging to a local establishment thinking it was his. After finding his home they went to the local department store and purchased and presented a shovel as a gesture of good will.
- On Tuesday, I read a TWEET about the officer who was making sure that a person in a wheelchair was safe while using the road as the sidewalk because of the ice and snow.

- Then this morning another TWEET asking the public to assist in finding the home of a lost dog that was dropped off at Central Station.
- The acts of kindness, compassion and generosity are outstanding and I know that this is just a small part of what our Police Service does for this community. Congratulations and a huge THANK YOU to all for a job well done!!!

Next Meeting of the Board

Chair Ferguson announced that the next meeting of the Board is scheduled for Thursday, March 22, 2018, 2:00pm, at Hamilton City Hall, Council Chambers.

Adjournment

Moved by: Member Juchniewicz
Seconded by: Member Levy

There being no further business, the public portion of the meeting then adjourned at 3:27pm.

Carried.

The Board then met in camera to discuss matters of a private and confidential nature.

Taken as read and approved

Lois Morin
Administrator

Lloyd Ferguson, Chair
Police Services Board

February 15, 2018
lem:

4.3

Auction Account Fund

Support / Upcoming Events

RECOMMENDATION(S)

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HAMILTON POLICE SERVICES BOARD

- INFORMATION -

DATE: 2018 March 22

REPORT TO: Chair and Members
Hamilton Police Services Board

FROM: Eric Girt
Chief of Police

SUBJECT: *Year-End Report: Traffic Statistics - 2017*
PSB 18-025

BACKGROUND:

The Hamilton Police Service has developed a year-long Road Safety Education and Awareness Campaign. The goal is to raise understanding of driver and pedestrian safety rules and gain compliance on the use of vehicle safety equipment. The goal of these programs was to reduce motor vehicle collisions (MVCs) in Hamilton.

The 2017 Traffic Safety Program targeted seasonal issues. In the spring/summer months, the focus was on distracted driving, seat belts, aggressive driving and speeding. In the fall, emphasis was directed again at distracted driving and speeding. In addition, the Hamilton Police Service joined the provincial Seat Belt Campaign. During the holiday season, R.I.D.E. lanes were emphasized.

This report is a statistical presentation of the Service's traffic efforts.

Seven-Year Motor Vehicle Collision Chart

Motor Vehicle Collisions	2011	2012	2013	2014	2015	2016	2017
Total MVCs	9,437	8,800	8,714	9,513	9,719	9,732	10,124
Property Damage	1,659	1,600	1,316	1,608	1,515	1,341	1,452
Personal Injury	1,688	1,448	1,364	1,513	1,587	1,670	1,361
Citizen Reports	6,090	5,752	6,034	6,392	6,617	6,721	7,311
Fatal Collisions	20	18	14	17	16	14	16
Resulting Deaths	21	20	15	19	17	15	16
Total PONs	61,439	69,197	67,522	65,921	56,556	54,402	49,372

Motor Vehicle Collisions

In 2017, 10,124 MVCs were reported. This figure is up from 9,732 in 2016 (4.03% increase), up from 9,719 in 2015 (4.17% increase), and up from 9,513 in 2014 (6.42% increase).

The reported MVC data is obtained by compilation of the three (3) reporting methods that are available to the community. They can report property damage collisions by attending the Collision Reporting Centres (CRCs) during business hours, by having an Officer attend the scene of a property damage collision, and by having an Officer attend the scene of a personal injury collision.

Fatalities

In 2017, there were 16 fatal MVCs, resulting in 16 deaths, which is a 14.29% increase over 2016. Of the 16 fatal collisions, seven (7) involved multiple vehicles, four (4) involved a motor vehicle and a pedestrian, four (4) involved a single motor vehicle, and one (1) involved a single motorcycle. In five (5) of the 16 collisions, alcohol was a factor, and in five (5) of the 16 collisions, speed was a factor.

Total Traffic Related Provincial Offence Notices in 2017 - Comparison to 2016

In 2017, 49,372 Provincial Offence Notices (PONs) were issued. This represents a decrease of 9.25% over 2016's total of 54,402.

The PON statistic is a combined total of all PONs given out at the Divisional level.

Hazardous Moving Violations

Hazardous Moving Violations (red light infractions, stop sign infractions, speeding, careless driving offences, distracted driving, etc.), decreased 11.32% over 2016. In 2017, 34,964 violations were issued in comparison to 39,424 in 2016.

Non-Hazardous Violations

Non-Hazardous Violations (seat belt violations, fail to surrender permits, validation tag offences, etc.), decreased 3.81% over 2016. In 2017, 14,408 violations were issued, in comparison to 14,978 in 2016.

Alcohol-Related Driving Offences

In 2017, there were 673 Alcohol-Related Driving Offences, which represent a decrease of 1.61% over 2016. In 2016, there were 684 Alcohol-Related Driving Offences.

There were 160 Motor vehicle collisions that involved alcohol in 2017 as compared to 121 in 2016, an increase of 32.23%.

Type of Charges	2017	2016	% Change
Impaired	279	273	+2.19%
Over 80 mg	322	338	-4.73%
Impaired Cause Bodily Harm	2	2	0.00%
Impaired by Drugs	16	22	-27.27%
Impaired Cause Death	0	1	-100.00%
Refuse Breath	43	36	+19.44%
Over 80 Cause Death	0	1	-100.00%
Over 80 Cause Bodily Harm	3	0	+300.00%
Refuse Blood	1	0	+100.00%
Refuse Alcohol Screening Device	7	11	-36.36%
Total Alcohol-Related Driving Offences	673	684	-1.61%
<i>Blood Samples Taken</i>	<i>1</i>	<i>0</i>	<i>+100.00%</i>

Five-Year Trend: Alcohol-Related Charges

Type of Charges	2017	2016	2015	2014	2013
Impaired	279	273	300	350	353
Over 80 mg	322	338	377	447	419
Impaired Cause Bodily Harm	2	2	5	2	0
Impaired by Drugs	16	22	24	18	4
Impaired Cause Death	0	1	1	1	1
Refuse Breath	43	36	50	60	39
Over 80 Cause Death	0	1	1	0	0
Over 80 Cause Bodily Harm	3	0	3	0	0
Refuse Blood	1	0	1	0	0
Refuse Alcohol Screening Device	7	11	16	18	12
Total Alcohol-Related Driving Offences	673	684	778	896	828
<i>Blood Samples Taken</i>	<i>1</i>	<i>0</i>	<i>4</i>	<i>3</i>	<i>3</i>

R.I.D.E. Program

R.I.D.E. is a year-long educational and enforcement program for the Hamilton Police Service. The Service also participates in the Provincial Policing Community's annual R.I.D.E. focus that starts in December.

The Provincial Government provides annual funding to support the R.I.D.E. Program. In 2017/2018, the Service received \$44,113.00 and, as of the date of this report, most of the monies have been exhausted. This funding is used to enhance day-to-day R.I.D.E. Programs, by employing off-duty Officers to focus on R.I.D.E., during special events and the holiday season. This report is a statistical presentation of the Service's R.I.D.E. Program.

R.I.D.E. 2017 Statistical Information

	2017	2016	2015	2014	2013	2012	2011
R.I.D.E. Stops	182,228	224,503	245,760	240,344	238,45	228,315	167,766
R.I.D.E. Tests	156	219	337	391	376	438	445

In 2017, there were a total of 182,228 vehicles stopped by the R.I.D.E Program. This represents a decrease of 18.83%, below 2016. This is the sixth highest number of vehicles stopped in R.I.D.E. lanes ever recorded by the Hamilton Police Service.

R.I.D.E. will again be a focus of the 2018 Traffic Management Plan.

	2017 Yearly Total	2016 Yearly Total	% Difference
Stopped	182,228	224,503	-18.83%
Pass	107	162	-33.95%
Warn	29	39	-25.64%
Fail	20	18	+11.11%
Impaired	8	4	+100.00%
Over 80 mg	24	22	+9.09%
Refuse Alcohol Screening Device	0	0	0.00%
Refuse Breath	0	0	0.00%
Other Criminal Code Offences	21	18	+16.67%
Roadside Demand	156	219	-28.77%
Alcohol Warn Range Suspension	29	39	-25.64%

Expressway & Parkway Safety Initiative

In 2015, the Support Services Branch of the Hamilton Police Service developed a "P.O.P." Project (Problem Oriented Policing), to combat Aggressive Driving issues that were occurring on the Red Hill Valley Expressway and the Lincoln M. Alexander Parkway.

This P.O.P. project was originally in operation from December 14, 2015 to December 31, 2016 and focused on Enforcement of the *Highway Traffic Act* of Ontario as it pertains to the operation of vehicles on these roadways.

This project utilized all uniform members of the Support Services Division, and engaged them in directed enforcement and R.I.D.E. lane checks to educate and modify driving behavior as it pertained to Aggressive Driving. During this period the listed officers focused all or most of their proactive initiatives exclusively on the RHVP and the Lincoln Alexander Parkway.

It should be noted that this project, the "Parkway Safety" POP Project received the 2017 Ontario Association of Chiefs of Police Traffic Safety Initiative of the Year Award for 2016.

Notwithstanding the conclusion of this P.O.P. project, enforcement initiatives on both of these roadways continue on a routine basis by officers from Divisional Patrol (Division 20 & Division 30) and the Support Services Division. The Hamilton Police Service continues to work closely with the Hamilton Strategic Road Safety Committee to further advance road safety through Education, Engineering and Enforcement.

Expressway & Parkway Enforcement Initiatives – December 14, 2015 to January 5, 2018

TOTALS	
PONs Issued	8,547
Warnings Issued	142
Part III Summons Issued	158
Number of R.I.D.E. Stops	21,049
Number of R.I.D.E. Set Up	388
Officers Used in R.I.D.E. Set Up	688
Officer Hours Dedicated to Enforcement Operation	5,173.55

TOP OFFENCES BY TYPE		
Violation	No. of PONs Issued	No. of Summons Issued
Speeding	7,856*	
Distracted Driving	60	
Seat Belt	53	
Suspended Driving		61
Drive Motor Vehicle – No Licence	38	
Have Radar Warning Device	14	
Unsafe Lane Change	10	
Stunt Driving		35
Totals	8,031	96

*91.9% of all PONs issued were for Speeding

The chart below is a comparison of Motor Vehicle Collisions by collision type that occurred on the RHVP and Lincoln Alexander Parkway, and the percentage difference between the years, 2016 and 2017.

Comparison of Motor Vehicle Collisions on the “LINC” & “Red-Hill” Parkways

Type of Collision	Year	
	2017	2016
Fatal Collisions	3	0
Personal Injury Collisions	73	83
Property Damage Collisions	87	78
Collisions Reported to the Collision Reporting Centre	183	161
Total Collisions	346	322

The Hamilton Police Service continues to work in partnership with our stakeholders to focus on changing driver behaviour in order to improve traffic and public safety. Participating as members of the Hamilton Strategic Road Safety Committee includes the development of a progressive Traffic Safety Strategy, with a citywide focus on traffic initiatives where traffic and road safety becomes a shared responsibility between the police, city traffic, public health and our community partners.

Speeding, aggressive driving, distracted driving and impaired driving continue to be the most significant concern for the Hamilton Police Service relative to road safety. Selective enforcement, coupled with education and awareness programs assist in targeting at-risk behaviours with the goal of decreasing both property damage collisions and personal injury collisions.

A handwritten signature in black ink, appearing to read 'E. Girt', written over a horizontal line.

Eric Girt

Chief of Police

EG/M. Schulenberg

cc: Jamie Anderson, Acting Deputy Chief – Field Support

Marty Schulenberg, Acting Superintendent - Support Services

HAMILTON POLICE SERVICES BOARD

-INFORMATION-

DATE: 2018 March 22

REPORT TO: Chair and Members
Hamilton Police Services Board

FROM: Eric Girt
Chief of Police

SUBJECT: *Year End Report: Towing 2017*
PSB 18-026

BACKGROUND:

The Hamilton Police Service currently has 11 towing companies under contract for the towing of Security and Non-Security vehicles, as required. The contract commenced on June 30, 2014 and is for three (3) years, with two (2) one-year options.

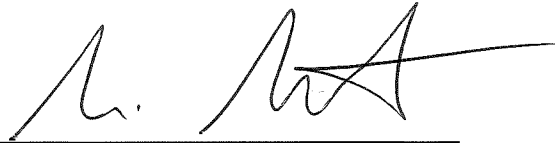
The new contract implemented a Vehicle Management System (VMS), which is maintained by Extend Communications. It provides an inventory of all vehicles in the tow yards and is updated by the individual tow yards. The VMS is user friendly and has been endorsed by all contracted tow companies.

In 2017, revenue was \$112,956.10 as compared to \$104,130.00 for 2016, representing an increase of over 8%. This equates to 3,739 vehicles towed. The revenue included the issuance of 24 tow operator cards at \$720 each. All tow operators, owners and drivers have photo identification cards and their photos are kept on file with the Hamilton Police Service. As of November 24, 2017 we started including HST (13%) in all our billing.

In 2017, 433 vehicles were not picked up by the registered owners as compared to 314 in 2016. These were a result of tow/storage fees that exceed the value of the vehicle (vehicles with 7 to 45 day holds) or vehicles involved in collisions where the owner has no insurance or no collision. These figures reflect vehicles only, not e-bikes.

In 2017 the Hamilton Police Service paid out \$11,440.12 in towing fees to tow companies and registered owners for costs associated to investigations. This compares to \$14,659.67 in 2016, representing a decrease of 22%.

The Hamilton Police Service will continue to monitor all towed vehicles to ensure proper procedures are followed.

A handwritten signature in black ink, appearing to read 'E. Girt', written over a horizontal line.

Eric Girt
Chief of Police

EG/M. Schulenberg

cc: Marty Schulenberg, A/Superintendent – Support Services
Mark Stiller, A/Inspector – Support Services

4.4(c)

HAMILTON POLICE SERVICES BOARD
- INFORMATION -

DATE: 2018 March 22

REPORT TO: Chair and Members
Hamilton Police Services Board

FROM: Eric Girt
Chief of Police

SUBJECT: *Year End Report: Paid Duties - 2017*
PSB 18-027

BACKGROUND:

The Hamilton Police Service (HPS) contracted 1,837 Paid Duty events in 2017. The HPS recovered a total of \$538,401.89 in Administration Fees and Cost Recovery for the deployment of cruisers, motorcycles, bicycles and boats. This is a 1.3% decrease from the total 2016 Cost Recovery collected, which was \$545,526.79.

The following chart provides a breakdown of equipment and personnel used:

Equipment Type	Count	Total Cost	HST	Admin. Fees
Bicycle	3	\$147.00	\$21.98	\$22.05
Communications Personnel	57	\$17,219.64	\$2,574.33	\$2,582.95
Canine	0	\$0.00	\$0.00	\$0.00
Cruiser	896	\$273,175.00	\$40,839.66	\$40,976.25
Motorcycle	12	\$2,625.00	\$392.44	\$393.75
Patrol Officer	1,979	\$1,354,628.60	\$202,516.96	\$203,194.29
Police Boat	0	\$0.00	\$0.00	\$0.00
Sergeant	163	\$89,882.31	\$13,437.40	\$13,482.35
Staff Sergeant	23	\$12,021.75	\$1,797.25	\$1,803.26
Totals		\$1,749,699.30	\$261,580.03	\$262,454.89

GRAND TOTAL**\$2,273,734.22**

Hamilton Police Service Total Cost Recovery

Motorcycles:	\$ 2,625.00
Cruisers:	\$273,175.00
Administration:	\$262,454.89
Bicycles:	\$ 147.00
Boats:	\$ <u>0.00</u>
Total:	<u>\$538,401.89</u>

Paid Duties/Special Events

Paid Duty policing assignments are primarily special events occurring throughout the year. For these events, the HPS is contracted by the event sponsors to help provide security, vehicle and pedestrian control or escorts.

Organizers may hire off duty police officers for dances, parades, festivals, sporting events and other duties that are outside our regular patrol parameters.

The HPS is committed to providing quality policing to the communities it serves. On occasion, however, requests for service exceed the requirements mandated by the *Police Services Act*. To provide additional service to our communities for special events the HPS has adopted a Voluntary Paid Duty Policy.

Special events are situations or circumstances which, due to their nature, or by reason of the fact that they may involve significant vehicular or pedestrian activity, require additional trained security and/or supervision, or any other event as authorized by the Superintendent of Support Services or designate.

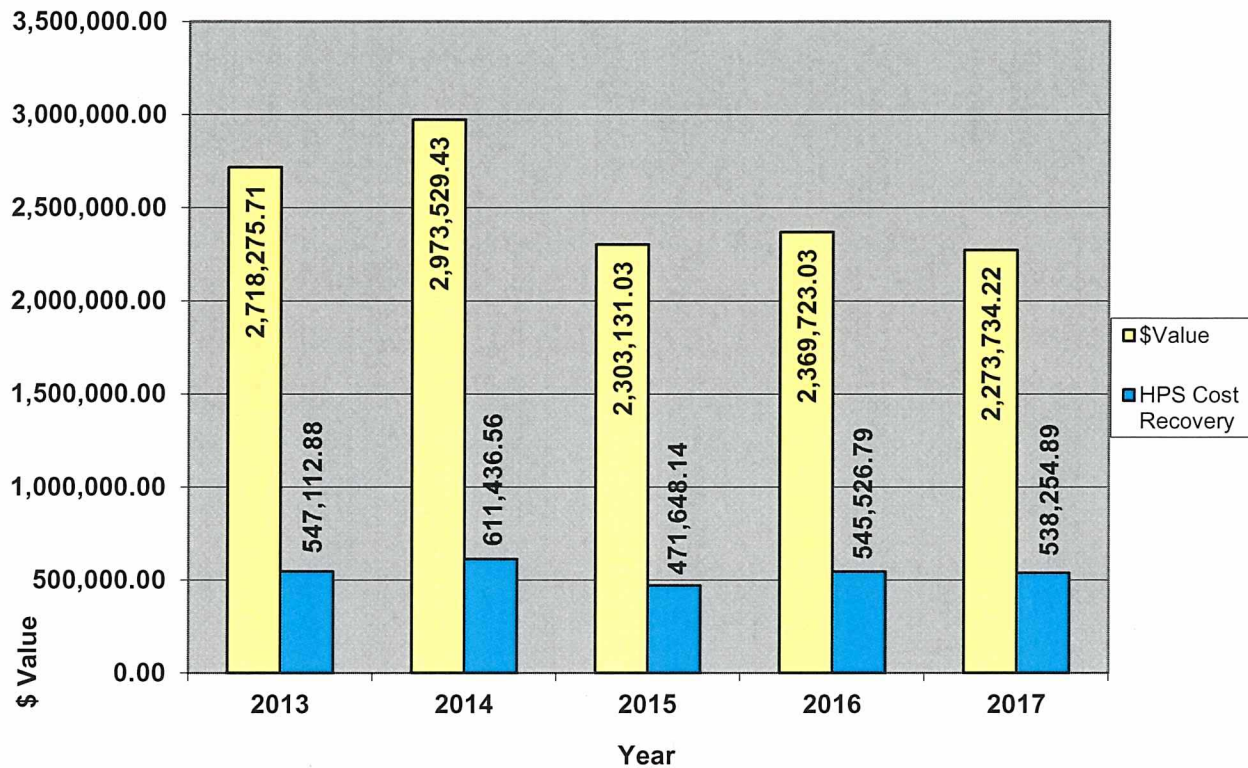
Paid Duty Office

This is an office staffed by a Civilian member in the role of Paid Duty Coordinator, a Civilian member in the role of Paid Duty Clerk and a Police Officer in the role of Special Events Coordinator. Responsibilities include receipt, review, coordination and assignment of all Paid Duty requests, and for the planning of special events. This office is also responsible for invoicing the organizers, processing of payments and officer payroll.

Administrative Fee

The fee charged by the HPS to recover costs associated with the administration of Paid Duties shall be a percentage (currently 15%) of the total amount charged for officers and equipment, as determined by the Police Services Board.

Financial Breakdown of Special Duty Jan to Dec (2013 - 2017)



Eric Girt
Chief of Police

EG/M. Schulenberg

cc: Marty Schulenberg, A/Superintendent – Support Services
Mark Stiller, A/Inspector – Support Services

HAMILTON POLICE SERVICES BOARD

- INFORMATION -

DATE: 2018 March 22

REPORT TO: Chair and Members
Hamilton Police Services Board

FROM: Eric J. Girt
Chief of Police

SUBJECT: *Year End Report: False Alarm Reduction Unit - 2017*
PSB 18-030

BACKGROUND:

In 2015, the False Alarm Reduction Unit (FARU) welcomed a new By-Law and new procedures to reduce the number of false alarm calls to the Hamilton Police Service (HPS). PSB 14-086 was approved by the Board on July 21, 2014. The new program began on September 1, 2015.

The new By-Law introduced a contract between HPS and Monitoring Stations that regulates conditions for an alarm dispatch. The By-Law allows HPS to recover costs for a false alarm dispatch that is attended or cancelled en route. The FARU discontinued the collection of registration fees and removed suspensions from accounts to allow our officers to continue to provide outstanding protection and service.

The PSB annual report provides a summary of statistical information concerning false alarm dispatches, false alarm fee structure, false alarms invoiced, amounts written off and cost recovery generated for 2017.

1. False Alarm Response

Table 1.1 – Trend: False Alarm Response

Year	Total Alarm Calls	Alarm Calls Attended	Cancelled En Route	Cancelled Before Dispatch	Total Cancelled Calls	<u>Valid</u> Alarm Calls	% of False Alarms
2013	7,614	4,595			2,629	239	97%
2014	7,195	4,212			2,559	186	97%
2015	6,189	3,699			2,064	164	97%
2016	4,956	3,107	316	1,112	1,428	153	97%
2017	4,692	3,118	192	994	1,186	135	97%

2017 Rates

False Alarms Attended: \$150 each
 Cancelled En Route: \$ 75 each
 Cancelled Before Dispatch: No charge

2. Fee Structure

All fees for service are invoiced directly to the monitoring station representing the alarm owners at a cost recovery rate of \$150.00 per false alarm.

A partial fee of \$75.00 is charged for a cancelled en route dispatch. This is where Officer(s) have acknowledged the call for service and are actively travelling to the call.

There is no fee if the alarm is cancelled prior to an officer dispatch.

There is no fee if the alarm is valid (e.g. Break & Enter, Property Damage etc.).

In the event a home owner or agent acting on behalf of the home owner calls in an alarm, the home owner will be invoiced at the same cost recovery rate directly.

3. False Alarms Invoiced

In 2017, \$483,525 was invoiced for false alarms.

4. Write Off Totals

As per the Bad Debt Policy in effect, invoices that are two years overdue are written off. Invoices are written off if the customer/business has gone bankrupt or they have moved and we cannot locate a responsible person for the address to seek payment.

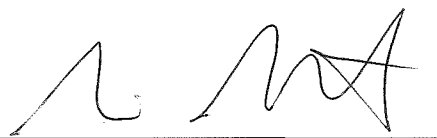
The new By-Law has greatly reduced outstanding debt, bad debt and collection measures, as the responsibility for the payment of false alarms has shifted from residence/business owners to alarm monitoring stations. The final batch of bad debt invoices, dated prior to the new by-law which took effect September 2015, was written off in 2017. There are no further bad debt/write-offs to be expected.

There was \$1,845.00 written off under the Bad Debt Policy.

5. Cost Recovery Summary

The Hamilton Police Services Board By-Law allows for the collection of false alarm fees to recover the costs of false alarms to the Service. The following is a summary of cost recovery generated by the False Alarm Reduction Unit, in the last five (5) years.

YEAR	COST RECOVERY
2013	\$450,193.76
2014	\$453,396.46
2015	\$276,169.85
2016	\$482,208.60
2017	\$454,480.00



Eric Girt
Chief of Police

EG/M. Schulenberg

cc: Marty Schulenberg, Acting Superintendent – Support Services
Mark Stiller, Acting Inspector – Support Services
Barry Stoltz, Sergeant – Support Services
Karen Derry – Alarm Program Administrator

HAMILTON POLICE SERVICES BOARD

- INFORMATION -

DATE: 2018 March 22

REPORT TO: Chair and Members
Hamilton Police Services Board

FROM: Eric Girt
Chief of Police

SUBJECT: *Year-End Report: Hamilton Police Service - McMaster University
Partnership - 2017
PSB 18-032*

BACKGROUND:

McMaster University is situated in the west end of Hamilton at 1280 Main Street West and is surrounded by inviting green spaces, residential living and a vibrant community.

The McMaster campus is composed of 300 acres of property and 56 buildings providing space for approximately 30,000 students and 10,000 faculty and staff with roughly 3,700 students living on campus in 12 residential buildings. In 2015, McMaster campus housed athletes in student residences during the 2015 Pan-Am Games soccer events played in Hamilton, and in 2016 hosted major events such as 'Ride Don't Hide' and 'Ride to Conquer Cancer'. In 2017, we hosted the North American Indigenous Games contained in the Truth and Reconciliation Report as Call to Action 88. The Games were a larger event than Pan-Am. We are constantly growing our institution and are proud to have opened the L. R. Wilson Building in September 2016. The McMaster Innovation Park at the Longwood site continues to grow and prosper as part of the expanding McMaster properties and we eagerly await the opening of the Fraunhofer Project Centre for Biomedical Engineering and Advanced Manufacturing in 2018. McMaster University is growing with the construction of the Peter George Center for Living and Learning which will house an additional 500 students and our largest academic lecture theaters.

McMaster University Security Services department also manages contract security services to off campus sites. Our campus communities extend to:

- The Ron Joyce Centre - Burlington
- David Braley Health Sciences Centre
- McMaster Continuing Education - One James North
- McMaster Innovation Park
- Ancaster Research Park

- Faculty of Health Sciences
 - Hamilton Health Sciences, 1200 Main St West, Hamilton
 - Stonechurch Family Health Centre, 1475 Upper Ottawa St., Hamilton
 - Kitchener
 - St. Catharines

McMaster University was ranked 3rd in Canada and 66th world-wide according to the 2017 Shanghai Jiao Tong Academic Ranking of World Universities (ARWU) and is one of two Ontario universities ranked in the top 100 universities globally.

McMaster has a long-standing partnership with the Hamilton Police Service that is outlined in a formal Memorandum of Understanding (MOU - June 2016).

McMaster Special Constables are sworn Peace officers, appointed by the Board under the authority of the *Police Services Act*. Their appointments endow them with the responsibilities and duties of a Special Constable and enable them to enforce the Criminal Code of Canada, Federal and Provincial statutes and Municipal By-Laws on the University Campus and Board of Governor's bylaws and regulations. The Hamilton Police Services Board currently has an existing MOU with McMaster Security Services that stipulates McMaster's accountability to the Board that includes indemnity and liability provisions.

Protocol with the Hamilton Police Service

The Hamilton Police Services Board has approval authority for the appointments for Special Constables employed by McMaster University Security.

The Hamilton Police Service works closely with McMaster Security Services to investigate serious criminal incidents. The Hamilton Police Service also supports McMaster Security by providing a wide range of mandatory and voluntary operational training programs.

McMaster Security Services consisted of 31 staff including: 1 Director, 1 Senior Manager, 1 Administrator, 4 Sergeants, 1 Investigator, 10 full-time Special Constables, 8 part-time Special Constables, 2 Technology Specialists, and 3 Dispatchers.

Training

McMaster Security embraces professional development of all staff and continues on an annual basis to strive for excellence on a foundation of continued professional development. The following is a summary of training programs participated in by staff of

McMaster in 2017, to ensure all staff maintain and enhance the knowledge and expertise related to their positions.

Training	2017 Attendees
Use of Force Certification (HPS)	7
Use of Force (Recertification)	14
Block Training (HPS)	14
Bicycle Officer Training (HPS)	1
First Aid & CPR (HPS)	21
Advanced Special Constable Course	7
Crisis Intervention Training (HPS)	6
Sexual Assault Investigation	0
Domestic Violence Investigation	1
Coach Officers Course	1
Radiation Safety Training	19
Due Diligence	13
WHMIS - Core	5
Hydrogen Fluoride	4
Supervisors Course (HPS)	3
Smoke Free Training	20
NAIG Sensitivity Training	8
Dispatcher Training	7
Human Rights Training	1
Workplace Harassment Training	1
By-Stander Training	3
CTIO Counter Terrorism (HPS)	3
General Investigative Techniques (HPS)	1
Accident Investigation Training	2
Canadian Police Knowledge Network (Courses taken)	33
Miscellaneous Training/Courses	2

In 2017, McMaster University Security Services filed 3,687 incident reports which is a 30% increase over the 2016 reported incidents of 2,834. Legal infractions accounted for 870 incidents of either federal or provincial statutes or criminal incidents.

Incidents

Special Constables have investigated the following incidents on campus. In situations of serious assault, sexual assault, indecent acts, inciting hate and other major incidents, McMaster Security works with the Hamilton Police Service to investigate the incidents.

Criminal Incident	2012	2013	2014	2015	2016	2017
Assault	19	19	23	12	27	29
Breach of Recognizance/Probation	2	3	1	1	0	1
Break and Enter/Attempts	6	2	7	5	17	11
Disturbances	8	9	6	11	12	22
Fraud	7	15	13	4	14	21
Harassing Phone Calls & Email	6	11	7	8	1	8
Harassment/Sexual Harassment	10	16	23	22	27	37
Inciting Hate	1	3	3	3	2	3
Mischief	87	83	62	80	85	100
Obstruct Peace Officer	1	4	2	1	0	2
Robbery	2	0	0	1	0	3
Theft/Possession	258	264	273	146	234	258
Threatening	8	11	6	6	5	10
Total (All Categories)	417	444	435	300	436	531

The following is a summary of all incidents reported on campus in the stated categories.

Statutes	2012	2013	2014	2015	2016	2017
Criminal Code	417	444	435	300	436	531
Provincial	136	155	135	103	209	215
Federal	45	61	58	86	95	108
Total	598	660	628	489	740	854

Hamilton Police – McMaster Partnership


McMaster University Security Services works very closely with Hamilton Police in a variety of areas other than criminal investigations. They have a positive relationship with the Division One Crime Manager and work together to maintain the Mac 91/92 program where McMaster hires Hamilton Police Officers to proactively patrol the Westdale neighbourhood to ensure a safe and content community.

Hamilton Police Service is encouraged by the University to increase their visibility on McMaster campus and the surrounding area during busy times of the school year, for example – move in and move out, Homecoming, large football games, St. Patrick's Day weekend.

Other positive relationships, such as the Ainslie Wood/Westdale Community Association (AWWCA) working with Hamilton Police and McMaster University, contribute to

improving the safety and quality of life for all residents. These partnerships embrace educating the public on initiatives, including traffic safety, Problem Oriented Policing projects, Lock It or Lose It campaigns and Child Identification programs. Every year, AWWCA nominates McMaster students living in the neighbourhood for its "Good Student Award" that promotes positive relation building within the community.

We look forward to continuing our strong partnership in support of public safety.

A handwritten signature in black ink, appearing to read 'Eric Girt', written over a horizontal line.

Eric Girt
Chief of Police

EG/gd

cc: Debbie Clark, Superintendent – Division 1

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HAMILTON POLICE SERVICES BOARD - INFORMATION -

DATE: 2018 March 22

REPORT TO: Chair and Members
Hamilton Police Services Board

FROM: Eric Girt
Chief of Police

SUBJECT: *Year-End Report: Crimes Against Seniors Unit (CASU) - 2017*
PSB 18-033

BACKGROUND:

The Hamilton Police Service continues to recognize the need for a specialized unit dedicated to address various seniors' issues within the city of Hamilton. The Crimes Against Seniors Unit (CASU) was formed in March, 2004, which consisted of two (2) Detectives working in the Victims of Crime Branch. The CASU was the first full time investigative unit of its kind in Ontario. This Unit continues to be a leader within the policing community within the province and continues to be one of the few dedicated units that exist. Other police agencies are often reaching out to consult with the Hamilton Police to gain insight as to our policing model in this field of investigation.

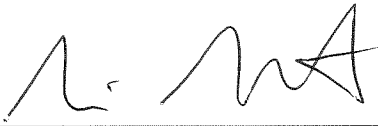
One forum that allows police agencies across the province to communicate is through participation in the Law Enforcement Agencies Protecting Seniors (LEAPS) Committee. This committee facilitates the networking of police personnel to discuss and strategize how best to serve seniors and prosecute cases in court. One of our CASU detectives, Detective/Constable Ian Cottee, currently sits as Co-Chair of this committee.

Within the police service CASU, along with our Divisional Senior Support Officers (SSOs), work together to provide education, assistance and enforcement to senior abuse issues. In 2016, the Unit expanded by one (1) Investigator (Detective/Constable position) as approved as part of the 2016 staffing increase for the CASU.

The CASU is responsible for the investigation of crimes against persons 60 years of age or older or vulnerable adults, who are being victimized primarily because of their age or vulnerability. The CASU works closely with community agencies to ensure that all reported cases of assault, financial exploitation and neglect against the elderly are properly investigated. The majority of investigations are complex and time consuming. Officers have an extremely challenging role in

these cases. In addition, police must have knowledge of family dynamics and be able to utilize prevention, safety planning and effective intervention. Our investigators are aware of the different forms of abuse, neglect, and financial exploitation and are able to identify overt and subtle signs of abuse; know what actions are required under provincial and federal laws; and are familiar with the network of social and age related services that support senior abuse victims.

In 2017, CASU members arrested 22 individuals and laid 22 criminal charges. The 2017 Year-End Annual Report outlines the crimes, trends, results and initiatives in which the Service and community partners engage in collaboratively, to reduce crimes against seniors in our community.



Eric Girt
Chief of Police

EG/R. Diodati

Attachment: *Hamilton Police Service - Responding to Seniors' Issues Year-End Report 2017*

cc: Dan Kinsella, Deputy Chief – Community Policing
Ryan Diodati, Superintendent – Investigative Services Division

Hamilton Police Service

Responding to Seniors Issues



Year-End Report
2017

D/Cst Ian Cottee
March 2018

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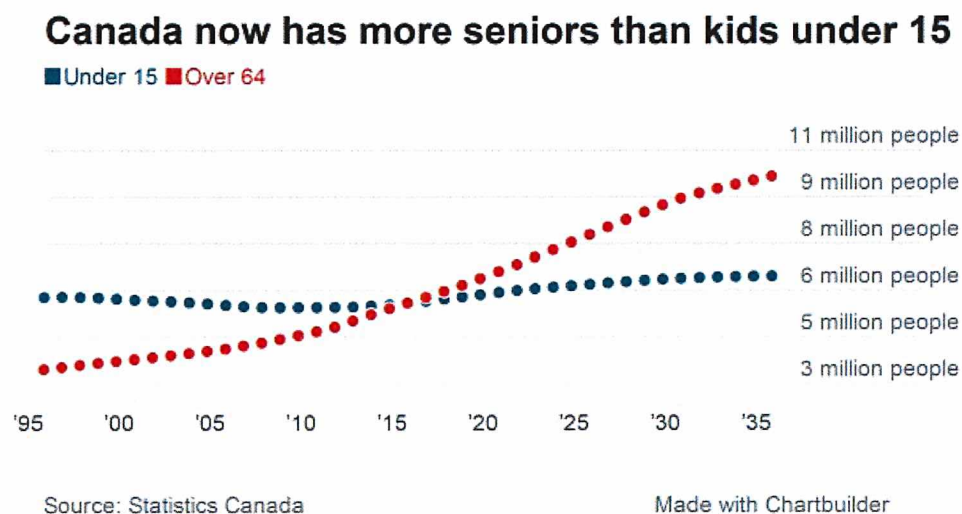
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INTRODUCTION

In a 2009 report Statistics Canada noted that the population aging in Canada would accelerate between 2010 and 2031, a period during which all baby boomers would reach age 65.¹ In 2016 for the first time in Canadian census history, there were more seniors than children living in Canada. According to results from the 2016 census, there were 5.9 million people aged 65 and older in Canada compared to that of 5.8 million children under the age of 14.² Statistics Canada projects that by 2061 there could be 12 million seniors and fewer than 8 million children.³



Source: Armbricht, A (2015), Does Canada have an ageing problem?, <https://www.weforum.org/agenda/2015/10/does-canada-have-an-ageing-problem>.

This trend is also prevalent in the City of Hamilton. In 2006 the population of the City of Hamilton was 504,559. Of that population, 99,630 or 19.7% are persons over the age of 60.

¹ Source: Statistics Canada, 2009, "Population Projections for Canada, Provinces and Territories (91-520-X) (<http://www5.statcan.gc.ca/olc-cel/olc.action?objId=91-520-X&objType=2&lang=en&limit=0>).

² Source: Statistics Canada 2011 & 2016 Census Population Data (<http://www12.statcan.gc.ca/census-recensement/2016>)

³ Source: Census in Brief, "Population growth in Canada: From 1851 to 2061" (http://publications.gc.ca/collections/collection_2012/statcan/98-310-x/98-310-x2011003-1-eng.pdf).

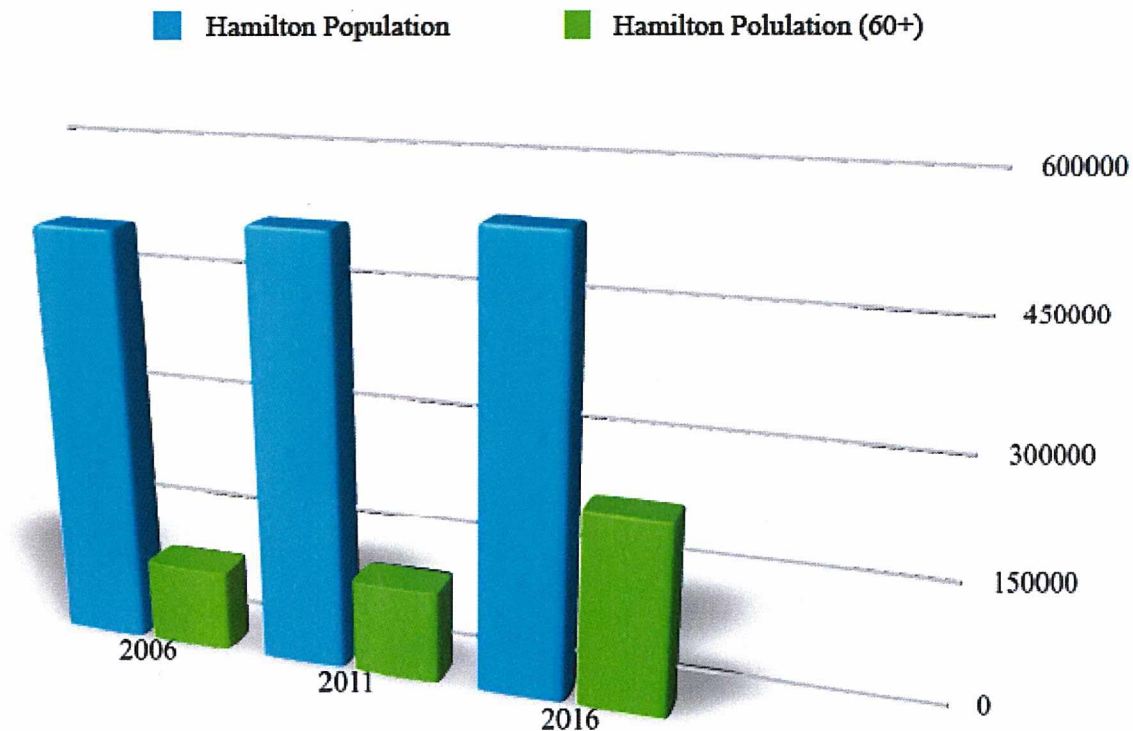
In 2011, the population of the City of Hamilton increased to 519,949. Of that population, 112,385 or 21.6% are persons over the age of 60. In 2016, the population again increased to 536,930. Of that population, 233,830 or 43.5% are persons over the age of 60.

The City of Hamilton Population Growth Change

Year	City Population	City Population (Age 60 +)	Percentage of City (Age 60 +)
2006	504,559	99,630	19.7%
2011	519,949	112,385	21.6%
2016	536,930	233,830	43.5%

Source: The 2006 census values extracted from Statistics Canada Publication 94-576-XCB200602.iwt. The 2011 census values extracted from Statistics Canada Age(131)Sex(3)CD and CSD.iwt. The 2016 census values extracted from Statistics Canada. 2017. Hamilton, CDR [Census division], Ontario and Ontario [Province] (table). Census Profile. 2016 Census. Statistics Canada Catalogue no. 98-316-X2016001. Ottawa. Released November 29, 2017.

Population Growth in the City of Hamilton from 2006 to 2016



As the aging population continues to increase, so do the needs for preventative and reactive policing initiatives. The Hamilton Police Service (HPS) has been recognized provincially as a leader in addressing seniors' issues. To continue to remain at the forefront we realize that our response to senior's issues must continually evolve with the challenges of that growing community.

BACKGROUND

According to the **World Health Organization**, elder abuse can be defined as a single, or repeated act, or lack of appropriate action, occurring within any relationship where there is an expectation of trust which causes harm or distress to an older person. Elder Abuse can take various forms such as physical, psychological or emotional, sexual and financial abuse. It can also be the result of intentional or unintentional neglect.⁴

Elder abuse is a growing concern especially with an aging population. To meet the needs of the City of Hamilton's growing demographic, the Crimes Against Seniors Unit (CASU) was created in 2004 by the HPS. The unit continues to be a unique investigative unit working out of the Victim Of Crimes Branch within the Investigative Services Division (ISD).

CASU, in collaboration with the Seniors' Support Office at each Division, investigates all types of elder abuse and quality of life issues pertaining to seniors and vulnerable persons.

Seniors' Support Officer Mandate:

The Seniors' Support Officer (SSO) deals with issues, concerns and challenges that affect the seniors' community with respect to the law by:

- Cooperation - working with community services / agencies to address seniors' quality of life concerns,
- Education - developing, delivering and implementing presentations on seniors' safety and security,

⁴ World Health Organization (2018) "Elder Abuse", Fact Sheet, <http://www.who.int/mediacentre/factsheets/fs357/en/>

- Investigation - assisting in the investigations of abuse and neglect of senior and / or vulnerable adults.

The SSO position was originally piloted in 1996 and evolved into a full-time position in 1998. In the formative years the position focused on education, not only with service agencies, but within the seniors' community. With the educational ground work set, the position has become more demanding with investigations.

Crimes Against Seniors Unit Mandate:

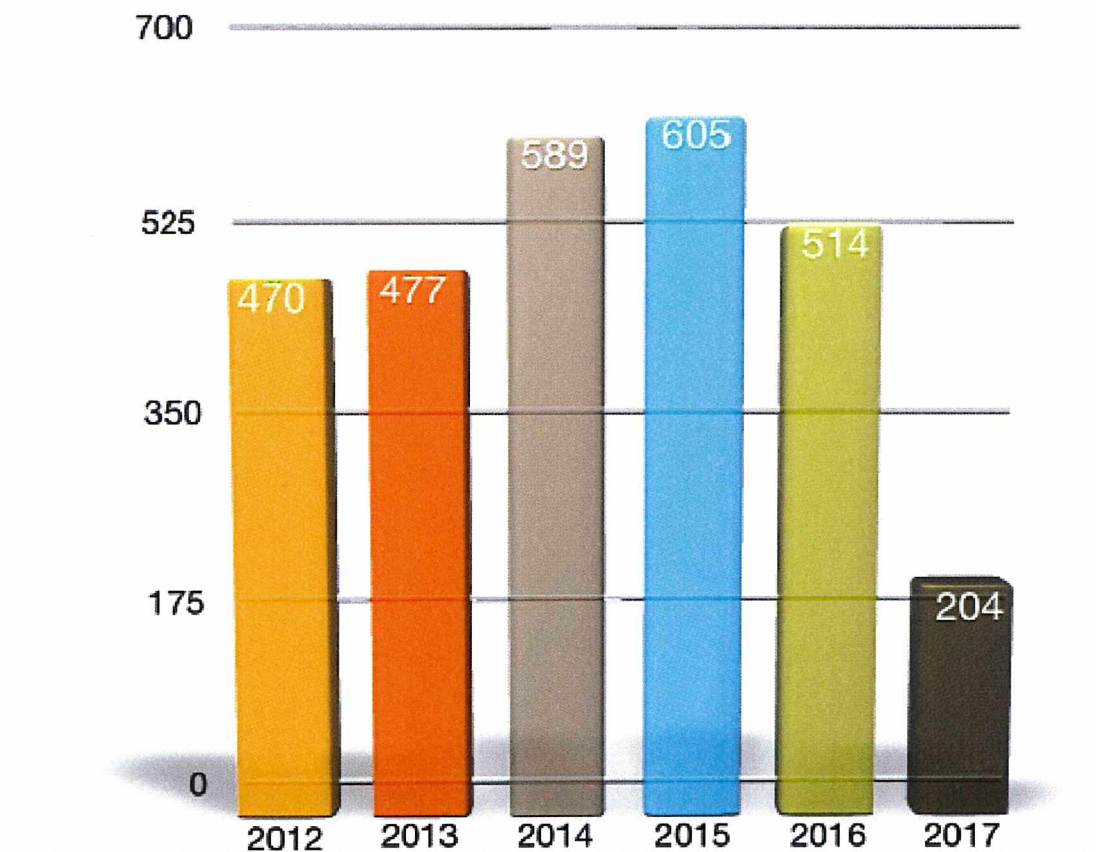
CASU consists of two Detectives and one Detective-Constable. CASU is responsible for the investigation of crimes against persons who are being victimized primarily because of their age or vulnerability. Specifically, persons 60 years of age and older or vulnerable adults (persons 18 years of age and older) who are or may be unable to take care of themselves, or are unable to protect themselves against harm or exploitation by reason of age, illness, trauma or disability or any other reason. The unit works closely with community agencies to ensure that all reported cases are properly investigated, including:

- Neglect,
- Exploitation,
- Financial Abuse,
- Sexual Assaults in conjunction with the Sexual Assault Unit,
- Fraud and Theft by Power of Attorney cases,
- Incidents of abuse or neglect involving seniors / vulnerable adults residing in Long Term Care Homes, retirement residences, residential care facilities or health care facilities,
- Provide assistance to investigators and outside agencies as required in cases of a senior / vulnerable adult Sudden Death investigation occurring in Long Term Care Homes, retirement residences, residential care facilities or health care facilities, and
- Other cases as determined by the CASU Detective Sergeant within the Victims of Crime Branch.

These Detectives are trained in Major Case Management techniques and related criminal investigative techniques, including the writing of Production Orders, Search Warrants and similar legal documents in the course of their duties. They represent the HPS on multiple committees at the local and provincial levels. Locally the committees include The Older Adult Network (OAN) organized through the City of Hamilton, and the Senior Isolation Coalition organized by McMaster University. At a provincial level, the HPS is a leader through chairing the Law Enforcement Agencies Protecting Seniors (LEAPS) committee which is a multiple jurisdiction law enforcement committee.

Additionally, CASU is called upon to provide training to both police personnel and the community at large. The CASU Detectives have provided training to the Health Care Community, Financial Institutions, Long Term Care Facilities, Seniors Clubs and various other community partners. Other initiatives by CASU include senior awareness month (June) and Elder Abuse Awareness Day (June 15).

CASES ASSIGNED TO CASU



CASU Operations 2012 - 2017

CASU	2012	2013	2014	2015	2016	2017	TOTAL
EA ASSAULT	47	74	37	20	21	14	166
EA ASSAULT SEN ON SEN			65	84	70	38	257
EA DV					13	1	14
EA FAIL TO PROVIDE		3	9	2	2	2	18
EA FRAUD OVER	12	22	28	41	34	19	144
EA FRAUD UNDER	34	34	35	62	49	19	199
EA OTHER	154	42	63	102	66	10	283
EA QUALITY OF LIFE	135	220	228	225	174	41	888
EA SEX ASSAULT	13	11	5	4	3	4	27
EA SEX ASSAULT SEN ON SEN			18	6	11	9	44
EA SUSPICIOUS	19	8	20	11	17	6	62
EA THEFT BY POA		18	11	5	9	3	46
EA THEFT OVER	16	13	11	9	12	7	52
EA THEFT UNDER	40	32	59	34	13	22	160
VULNERABLE ADULT					20	9	29
TOTAL	470	477	589	605	514	204	2389

Although SSOs forwarded reports to CASU, this was done previously to share information and further investigations. This was not done specifically for statistical purposes. Statistics mainly reflected crime types and although searchable by age, would not reflect those instances where seniors were the subject of abuse specifically or in which a victim was targeted partially or completely because they were a senior. This was compounded by the documented concern that seniors crime is largely unreported.

REPORTING CRIMES - Crimes Against Seniors Unit

The abuse of seniors remains a hidden social problem and is thought to be largely under reported. Factors associated with non-disclosure⁵ have been widely documented within the research literature. Studies have identified that those being abused may be unwilling or unable to report it due to cognitive impairment, physical frailty, literacy, language or cultural barriers, isolation, dependence, and fear of retaliation, institutionalization, deportation, abandonment outside intervention or that their standard of living will decrease.

In addition, individuals who witness or suspect that an older adult is being abused may not report the abuse. This could be due to a lack of knowledge about the signs and symptoms of abuse or may be that the individual may not recognize that the behaviours constitute abuse.

Certain social barriers may also exist that can increase the risk of abuse or neglect to a senior because of language or cultural barriers. They may have more difficulty accessing services, be hesitant to report the abuse or are unable to recognize the behaviour as abusive. Knowing the barriers that exist, the HPS has been proactive and co-active in reaching out to the community and their partners in an effort to breakdown these barriers.

ARRESTS AND CHARGES

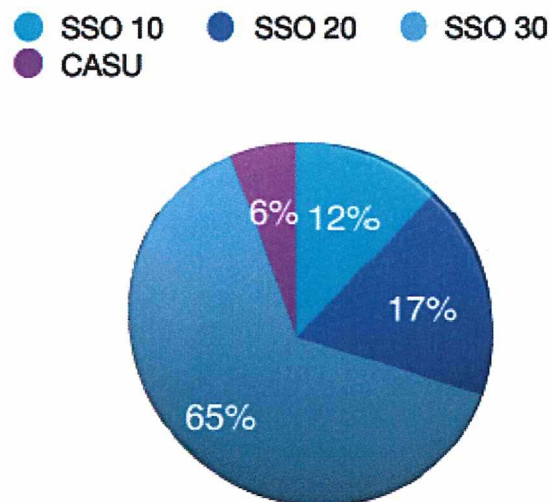
Year	Arrests	Charges
2016	22	22
2017	21	20

Since the inception of CASU, the unit has experienced a steady increase in their caseload, as well as the complexity of the cases investigated. In 2016, 514 cases were investigated and / or reviewed by CASU. Of those cases, there were 22 arrests and 22 charges. In 2017, although the overall number of cases appear to have declined, there remained 21 arrests and 20 charges laid. At this time, given the similar number of charges laid from 2016 to 2017, the CASU team found the drop in the overall statistics in 2017 very surprising. It is possible that some of the decline

5. Community Mobilization Empowering Seniors Against Victimization, Pages 3 & 9; Public Safety Canada. Written by Selina Lai, M.. - The United Senior Citizens of Ontario, 2008.

may be due a variety of increased proactive educational initiatives undertaken by police and community partners. Some of these initiatives include presentations performed by CASU and the SSO office which are aimed to increase awareness of crimes that target seniors. Another initiative included an updated version of the “Be Aware Take Care” resource guide that warns the community about different crime scams. The Service also prepared a refrigerator magnet for seniors which includes important contact information should something happen to them and Emergency Services respond to their home. The magnet acts as resource template to ensure vital information is readily available. All of these initiatives improve knowledge and assist in the safety and prevention of victimization.

Educational Community Presentations Performed in 2017



The predominant number of charges laid are as a result of investigations by CASU, as the SSOs focus primarily on quality of life and preventative initiatives. Additionally, the SSOs and CASU Detectives will often resolve many issues by other means that satisfy all parties, such as education, crime prevention initiatives and networking with community partners, as the criminal justice system may not always be the most effective option.

Of all the crimes that seniors face, the most often reported to the police is financial exploitation, fraud and theft. Typically these types of investigations are time consuming and challenging for a number of reasons. The workload can include but is not limited to: conducting numerous police interviews, seizing evidence, seizing video surveillance, taking photographs and completing complicated, detailed search warrants (to enter dwellings, gain bank records and/or legal documents) in order to serve and protect the victims.

RESPONDING TO CRIMES

The cases assigned to CASU come from a variety of sources including:

- Follow up reports taken by frontline officers
- Referral Forms sent by outside agencies (Long Term Care Homes, Residential Homes, Care Facilities)
- Communication Branch Generated Incidents (E-mailed CAD reports)
- Direct calls to the office from the community

Follow Up Reports from Front Line

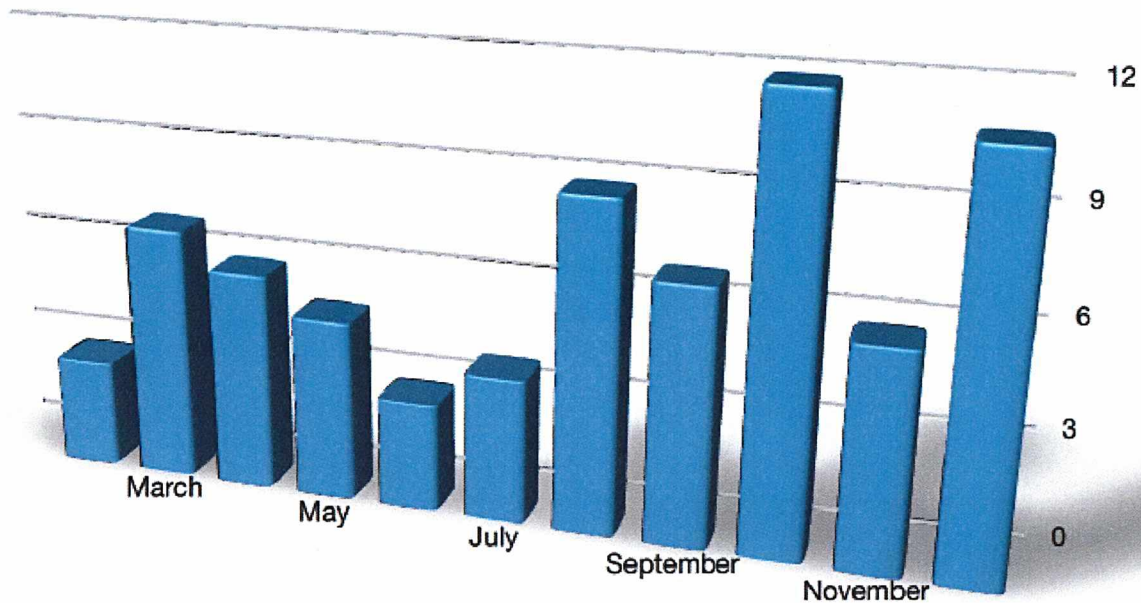
Initially, a call for service is generated by the Communications Branch prompting a uniform patrol response to the concerning issue. When these calls involve seniors or vulnerable adults, further follow-up is often required. The responding uniform patrol officer will then complete a police report. The uniform patrol officer's supervisor will review the report and task it to either the SSO Detective Sergeant for follow-up or to the Detective Sergeant of CASU for case re-assignment.

Referral Forms

Changes to the Long Term Care Homes Act (LTCHA) in 2010 made reporting to police mandatory⁶ of any alleged, suspected or witnessed incident of abuse or neglect of a resident. In response to the legislative changes, CASU developed a standardized referral form for all Long Term Care Home Facilities within the City of Hamilton. In addition, the HPS also facilitated outreach training to assist with understanding the new referral form and protocol. When an incident of abuse or neglect occurs within a Long Term Care facility, the administration staff of that facility must complete the referral form, as mandated by legislation, and email it to the HPS CASU mailbox for further investigation. In 2017, a total of 73 referrals were received by CASU, and investigations initiated, from various Long Term Care Homes within the City.

⁶ O.Reg. 79/10, s.98.

■ Referral Forms Received and Investigated in 2017



Emailed CAD Reports

When a call is received by the Communication Branch involving a senior or vulnerable person, the call is automatically flagged. At the end of the shift a list containing all of the flagged incidents are emailed to the CASU mailbox for review. At the beginning of every shift, officers in CASU must review all the flagged incidents involving a senior or a vulnerable person, as a mechanism of quality control, to ensure that any incidents where a senior has been victimized has not been overlooked. In 2017, a total of 1,201 calls were received by dispatchers involving a senior / vulnerable person, some of which were successfully dealt with by dispatchers, and others that required a uniform patrol response and further follow up by CASU or the SSO office.