

## **VICTIM SERVICES BRANCH**

Established in 1992, Victim Services is a Branch of the Hamilton Police Service. It is the only 24 hour crisis intervention service for victims of crime and trauma serving the residents of the City of Hamilton.

We respond to the immediate needs of people who have been victimized by crime and/or trauma such as homicides, suicides, sudden death, assaults, sexual assaults, motor vehicle and fire fatalities, robberies and harassment.

Victim Services Branch staff and specially trained volunteers provide practical assistance, emotional support and referrals for additional community resources.

If you need someone to talk to, please call our 24 hour line at (905) 546-4904. We are here to assist you with emotional support, information and community resources.

### **FOR MORE INFORMATION CONTACT:**

## **VICTIM SERVICES BRANCH**

**PHONE:**

**905.546.4904**

**(24 hours)**

Hamilton Police Service  
Central Police Station  
155 King William Street  
Box 1060, LCD 1  
Hamilton, Ontario L8N 4C1

# **INFORMATION FOR**

# **VICTIMS *of* VIOLENT CRIME**


**VICTIM QUICK  
RESPONSE PROGRAM  
(VQRP)**



## **VICTIM SERVICES BRANCH**

Hamilton Police Service

**[www.hamiltonpolice.on.ca](http://www.hamiltonpolice.on.ca)**



VQRP is funded by the  
Ministry of the Attorney General  
<http://www.attorneygeneral.jus.gov.on.ca>  
[www.attorneygeneral.jus.gov.on.ca](http://www.attorneygeneral.jus.gov.on.ca)



**HAMILTON POLICE SERVICE**  
*Leading the Way Together*  
[www.hamiltonpolice.on.ca](http://www.hamiltonpolice.on.ca)

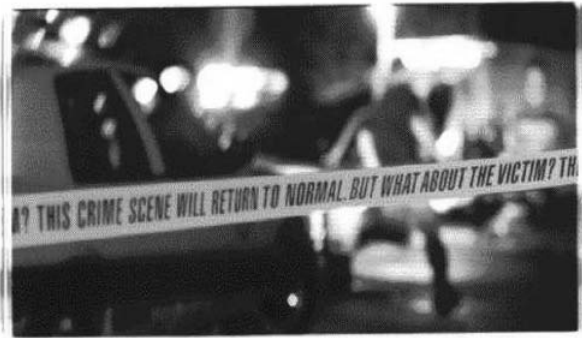
131140 APR13 V

## VQRP OVERVIEW

- Provide short-term assistance to victims in the immediate aftermath of violent crime.
- Lessen the impact of violent crime through immediate support services to victims of violent crime.
- Increase the immediate safety of victims of violent crime and help to prevent re-victimization.

## WHO MAY APPLY

- a direct victim or immediate family member.
- a parent or custodial guardian of a victim who is under 16 years of age.
- a person authorized to act on behalf of a victim.



## ELIGIBLE CRIMINAL CODE OFFENCES

*Homicide*  
*Attempt Murder*  
*Serious Assault*  
*Domestic Violence*  
*Sexual Assault*  
*Human Trafficking*  
*Hate Crimes*

## ELIGIBILITY REQUIREMENTS

All applications will be reviewed by the Victim Services Branch in consultation with VQRP, Ministry of the Attorney General, to determine if the applicant meets all of the required eligibility criteria for the program.

## FINANCIAL ASSISTANCE FOR

- Emergency Expenses (maximum \$1,000)
- Emergency Home Safety Expenses (repair/replace broken locks, doors, windows, security enhancements and removal of hate crime graffiti)
- Cellular Phones
- Emergency Transportation Costs
- Emergency Child Care and Dependent Care for Elderly or Special Needs Dependents
- Emergency Accommodation, Meals and Personal Care Items
- Emergency Vision Care (maximum \$300)
- Crime Scene Cleanup (maximum \$1,500)
- Funeral Expenses (maximum \$5,000)
- Counselling Services (maximum \$1,000)

## HOW IT WORKS

Victims and/or their support person can call Victim Services 24/7 at (905) 546-4904 to make inquiries as to whether they are eligible for services provided by VQRP. Program applications relating to emergency expenses and funeral expenses must be submitted no later than 45 calendar days after the date of the crime. Program applications relating to counselling services and related transportation costs must be submitted no later than 90 calendar days after the date of the crime.

**The program is one of last resort** meaning that the applicant lacks the personal resources to pay for the service; that there are no other private or public sources of financial assistance and that publicly funded counselling services have a waiting list for counselling that is greater than 20 days and the client has an urgent need for counselling.